



MONACO RV

A NAVISTAR COMPANY

Monaco RV, LLC
91320 Coburg Industrial Way
Coburg, OR 97408 USA

DECEMBER 2011

MCD Windshield Shade Installation Recall Repair Procedures
Recall Numbers 11V557000 US and 2011-406 CA
Monaco File 11520

Products Affected

Beaver: 2009-2010 Contessa; 2009 Marquis, 2009 Patriot; **Holiday Rambler:** 2011 Ambassador, 2011 Endeavor, 2009-2010 Imperial, 2010-2011 Navigator, 2011 Neptune, 2010-2011 Scepter, 2011 Trip; **Monaco:** 2010-2011 Camelot, 2011 Cayman, 2011 Diplomat, 2009-2011 Dynasty, 2011 Knight, 2009-2010 Signature, 2011 Vesta. This affects certain models built 1/11/2008* thru 4/15/2011.

*** affected units must have been sold by Monaco RV, LLC to qualify for the recall.**

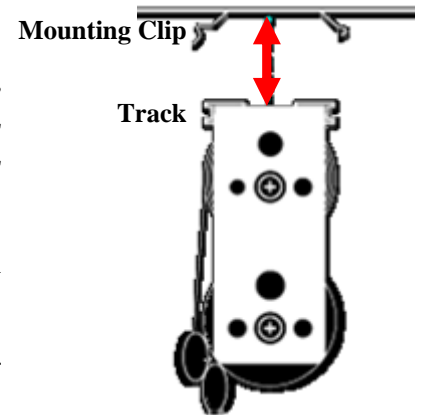
Purpose of Recall

Verify and correct, if necessary, the installation of the MCD windshield shades.

Read these instructions carefully and become thoroughly familiar with the procedures before beginning repairs. Removing and reinstalling the shades requires two people.

Inspection & Repair Process

- Remove the windshield shade(s) by releasing the mounting clips. *Note: the Vesta and Trip models use the American Solo shades, with each shade on it's own track. All other models use the American Duo shades, with both shades mounted on a single track.*
- Verify that each track is mounted with 6 mounting clips. If not, clips will need to be added when the screws are replaced.
- Verify that the mounting clips are spaced with 2 clips at each end and the other 2 clips spaced evenly in the middle.
 - The clips at each end need to be no more than 2" from each end and 1/4" apart.
 - If the clips are not properly spaced, they will need to be relocated when the screws are replaced.
- Remove the screws in each clip and reinstall with the 1" screws provided in the parts kit. Add and/or relocate mounting clips, if needed.
- Reinstall the shade(s). Center the shade assembly and attach to the mounting clips. The shade assembly is mounted to the clips by placing the outside edge of the assembly rail into the clips and rotating the shade toward the clip tabs to firmly and solidly snap the mounting rail into place.
- Check the shade(s) for proper operation.



Parts Required

MCD mounting clips
1” screws

Tools Required

Tape measure
Screw gun with standard, Phillips, and square tips

Warranty Claim Information

Warranty claims must be submitted on MDEX.

Labor Operation Codes:

22D62459RC for US Recall 11V557000
22D72459RC for CA Recall 2011-406

Labor Time Allowance:

Vesta and Trip models - 1.50 hrs.
All other models - .75 hrs.

Further Information

For information regarding recall instructions, please call the Recall Hotline at (800) 685-6545.

For questions regarding MDEX or claims, please call (877) 332-9239 and follow the prompts that support the product with which you are dealing.



MONACO RV

Parts Purchase Order

**Recall 11V557000 (US) / 2011-406 (CA)
Monaco Campaign 11520
MCD Windshield Shade Installation**

Date: _____

Dealer Number: _____

Contact: _____

PO Number: _____

Ship to: _____

Phone Number: _____

Fax Number: _____

MCD Windshield Shade Installation Recall Kits

- Part Number 11V557000A**
2—MCD mounting clips (MCD p/n 30:20:215)
6—1” screws (p/n 11405008)

- Part Number 11V557000B (Vesta & Trip models only)**
4—MCD mounting clips (MCD p/n 30:20:215)
12—1” screws (p/n 11405008)

Customer Name: _____

VIN & Production Numbers: _____

All parts will be shipped UPS Ground unless other arrangements are made in advance.

Submit Parts Orders to:

Fax: (541) 335-8213 -or- E-mail: angela.brooks@monacorv.com