HONDA Service Bulletin



Applies To: 2009–11 Pilot – Check the iN VIN status for eligibility

Safety Recall: Seat Belt May Not Be Completely Stitched

BACKGROUND

A small number of front seat belts may not be completely stitched near the seat belt anchor. If a vehicle with an incompletely stitched seat belt is involved in a crash, the seat belt may fail to restrain the occupant, leading to increased potential for injury or death.

CUSTOMER NOTIFICATION

All owners of affected vehicles will be sent a notification of this safety recall.

Do an **iN VIN status inquiry** to make sure the vehicle is shown as eligible.

In addition, check for a punch mark above the fifth character of the engine compartment VIN. A punch mark in that location means this safety recall has already been completed.

Some vehicles affected by this recall may be in your new or used vehicle inventory. As a matter of federal law, these vehicles **must** be repaired before they are sold.

Should a dealership sell an unrepaired vehicle that subsequently causes injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims. To see if a vehicle in inventory is affected by this recall, do a VIN status inquiry before selling it.

CORRECTIVE ACTION

Inspect the seat belt near the anchor area to make sure it's completely stitched. If the stitching is incomplete, replace the seat belt.

PARTS INFORMATION

There are very few seat belts that are not completely stitched. AHM estimates that there are less than 20 seat belts that require replacement. Order the seat belt only after confirming that replacement is needed.

REQUIRED MATERIALS

Hondalock 2: P/N 08713-0002

REQUIRED SPECIAL TOOLS

KTC Trim Tool Set: T/N SQJATP2014

WARRANTY CLAIM INFORMATION

OP#	Description		FRT
8545A2	Inspect the stitching in the driver's and front passenger's seat belt anchor area.		0.3
A	Replace the driver's seat belt.		0.4
В	Replace the front passenger's seat belt.		0.4
Failed Part:		P/N 04818-SZA-A00ZA	
Defect Code:		5PG00	
Symptom Code:		R9500	

Skill Level: Repair Technician

INSPECTION PROCEDURE

- 1. Move both of the front seats all the way forward. Lower the driver's seat to its lowest position.
- 2. Remove the anchor cover by carefully prying up on the bottom of the anchor cover to release the tab.
- 3. Remove the lower seat belt anchor bolt.



© 2011 American Honda Motor Co., Inc. – All Rights Reserved

ATB 47106 (1109)

1 of 3

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

- 4. Using a flashlight, inspect the stitching on the seat belt webbing on the side that is facing the seat:
 - Gently squeeze the sides of the cover so you can see the stitching, about 1.5 to 2 inches inside the cover.



• Make sure there are five **complete** rows of stitching. The row that is closest to the anchor is the last row sewn. The "W" stitch is done at the very beginning of the stitching procedure, and you may not be able to see these stitches.

The stitching is OK.



The stitching is NG - replace.



Fifth row is incomplete.

- If there are five complete rows, the seat belt is OK. Go to step 5 to reinstall the seat belt.
- If there are not five complete rows, replace the seat belt. Go to REPAIR PROCEDURE.
- 5. Apply the Hondalock to the threads of the anchor bolt.
- Make sure there are no twists or kinks in the seat belt, then reinstall the anchor bolt, and torque it to 47 N·m (35 lb-ft).
- 7. Reinstall the anchor cover.
- 8. Repeat steps 2 thru 7 for the other front seat.
- 9. Center-punch a completion mark above the fifth character of the engine compartment VIN:



REPAIR PROCEDURE

- Replace the driver's and/or front passenger's front seat belt based on the result of the inspection procedure. Refer to the applicable service manual procedure, or, online, use keywords SEAT BELT and select Front Seat Belt Replacement from the list.
- 2. Center-punch a completion mark above the fifth character of the engine compartment VIN:



September 8, 2011

Dear Service Manager:

Honda has announced a safety recall campaign for certain 2009-11 Pilots. A small number of front seat belts may not be completely stitched near the seat belt anchor. If a vehicle with an incompletely stitched seat belt is involved in a crash, the seat belt may fail to restrain the occupant, leading to increased potential for injury or death.

Repair Strategy

The repair is to inspect the driver's and front passenger's seat belts near the anchor area to make sure it's completely stitched. If the stitching is incomplete, replace the seat belt. For inspection, tools, and warranty information, refer to Service Bulletin 11-059, *Safety Recall: Seat Belt May Not Be Completely Stitched*.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. As a matter of federal law, **these vehicles must be repaired before they are sold**. Should a dealership sell an unrepaired vehicle that subsequently causes an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

To see if a vehicle is affected by this campaign, do an iN VIN status inquiry. In addition, check for a punch mark above the fifth character of the engine compartment VIN. A punch mark in that location means the vehicle has already been repaired.

Customer Notification

Customers will be sent a notification of this campaign in October 2011.

Parts Information

There are very few seat belts that are not completely stitched. AHM estimates that there are less than 20 seat belts that require replacement. Order the seat belt only after confirming that replacement is needed. Use normal parts ordering procedures.

American Honda may request that you return the failed seat belts to facilitate our continuing investigation.

Sincerely,

American Honda Motor Co., Inc. Honda Automobile Division