

Applies To: **2006 CR-V** – Check the iN VIN status for eligibility

September 7, 2011

Safety Recall: Driver's Power Window Switch Does Not Work or Works Intermittently

BACKGROUND

If silicone based cleaning agents are used near the master power window switch, the residue can adhere to the switches circuit board which may cause accelerated wear. As a result, the switch may overheat and melt, causing smoke, preventing the window to be rolled up or down, and the possibility of a fire.

CUSTOMER NOTIFICATION

Owners of affected vehicles will receive a notification of this campaign. An example of the customer notification is at the end of this service bulletin.

Do an **iN VIN status inquiry** to make sure the vehicle is shown as eligible.

In addition, check for a punch mark above the first character of the engine compartment VIN. A punch mark in that location means this campaign has already been completed.

Some vehicles affected by this campaign may be in your used vehicle inventory. As a matter of federal law, these vehicles **must** be repaired before they are sold.

Should your dealership sell an unrepaired vehicle that subsequently causes injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims. To see if a vehicle in inventory is affected by this recall, do a VIN status inquiry before selling it.

CORRECTIVE ACTION

Replace the driver's power window master switch.

PARTS INFORMATION

Driver's Power Window Master Switch:
P/N 06357-S9A-305

TOOL INFORMATION

KTC Trim Tool Set: T/N SOJATP2014

WARRANTY CLAIM INFORMATION

Operation Number: 7441C8

Flat Rate Time: 0.2 hour

Failed Part: P/N 35750-S9A-C05ZA

Defect Code: 5WT00

Symptom Code: R9300

Skill Level: Repair Technician

REPAIR PROCEDURE

- Using the appropriate trim tool, start prying at the rear of the driver's switch panel and move forward to release the hooks.

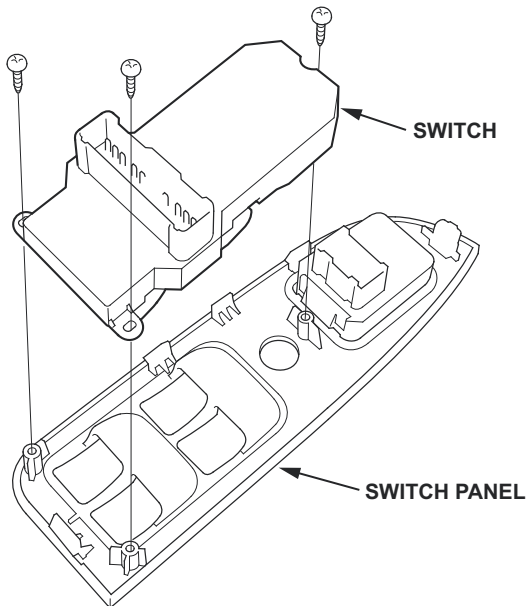


Start prying at the rear and work forward.

- Disconnect the two connectors from the driver's power window master switch.



- Remove the three screws that attach the switch to the switch panel.



- Using the three screws removed in step 3, install the new switch to the switch panel.
- Reconnect the connectors.
- Reinstall the driver's switch panel into the door panel.
- Reset the power window control unit:
 - Turn the ignition switch to ON (II).
 - Move the driver's window all the way down by holding the driver's window switch firmly down; when the window reaches the bottom, hold the driver's window switch down for 2 seconds.
 - Move the driver's window all the way up by holding the driver's window switch firmly up; when the window reaches the top, hold the switch firmly up for 2 seconds.
 - If the window does not work in AUTO, turn the ignition switch to LOCK (0) and repeat step 7.
- Center-punch a completion mark above the first character of the engine compartment VIN:

Center-punch here.



September 7, 2011

Dear Service Manager:

Honda has announced a safety recall campaign for certain 2006 CR-Vs. There is a potential for the driver's power window master switch to become inoperative, preventing the window from being rolled up or down. In the worst case, the power window master switch may overheat and melt, causing smoke, and the possibility of a fire.

Repair Strategy

Replace the driver's power window master switch. For VIN, repair, tools, parts, and warranty information, refer to Service Bulletin 11-057, *Safety Recall: Driver's Power Window Switch Does Not Work or Works Intermittently*.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. As a matter of federal law, these vehicles must be repaired before they are sold. Should a dealership sell an unrepaired vehicle that subsequently causes an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

To see if a vehicle is affected by this campaign, make sure the customer has a notification letter, or do an iN VIN status inquiry. In addition, check for a punch mark above the fifth character of the engine compartment VIN. A punch mark in that location means the vehicle has already been repaired.

Customer Notification

Owners of affected vehicles will receive a notification of this campaign in mid-September.

Parts Information

Driver's power window master switches are available now through open ordering.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division