



PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.

BMW centers must ensure recalls are completed after having been notified by BMW of North America, LLC (BMWNA) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the center's possession at the time of notification. In BMW NA's case, this notification would typically be made by the issuance of a recall notification in the form of a Service Information bulletin (SIB) or transmission of a Dealer Communication System (DCS) recall message.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a recall campaign is announced by BMW NA, centers must ensure that all recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that centers may not legally deliver new motor vehicles or new items of replacement equipment to consumers with an open recall.

The Safety Act also prohibits centers from selling or leasing the motor vehicle or item of replacement equipment, unless and until the open recall has been completed BEFORE delivery. This also pertains to vehicles in the Certified Pre-Owned program, and to items of replacement equipment.

Finally, BMW centers should not sell or use parts that have been recalled by BMW NA. Please follow the specific instructions provided by BMW NA on the return or disposition of the parts.

SUBJECT

Recall Campaign 11V-441: Replace the Fuel Filter Heater

MODEL

E70 with the M57Y engine, produced from 10/1/2008 to 6/12/2009

SITUATION

Moisture may enter the fuel filter heater at the electric contacts, a short-circuit could develop within the unit and may cause the heater to stay on after the ignition is shut off, causing the vehicle's battery to discharge. In rare cases, the short circuit could happen while driving, extending the period of time the heater is shorted. This could result in a fire at the fuel filter heater after the vehicle is shut off.

AFFECTED VEHICLES

This Recall Campaign involves X5 models that were produced from October 1, 2008 to June 12, 2009.

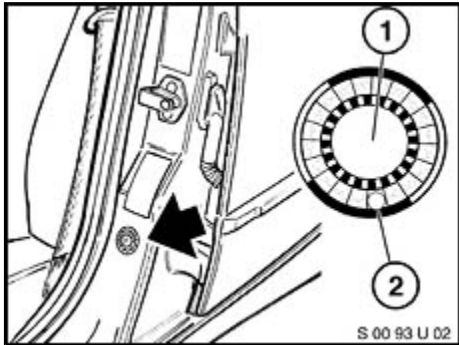
In order to determine whether a specific vehicle has had this Recall Campaign completed or is affected by this Recall Campaign, first check the B-pillar label for code number **595**. If code number **595** has been punched out, the campaign has already been performed. If code number **595** has not been punched out, it will be necessary to utilize the "Service Menu" of DCSnet (Dealer Communication System) or the Key Reader. Based on the response of the system, either proceed with the corrective action or take no further action.

CORRECTION

Replace the fuel filter heater.

PARTS INFORMATION

| Part Number | Description | Quantity |
|-----------------|-------------------------|----------|
| 13 32 8 517 897 | Fuel filter with heater | 1 |
| 16 12 1 180 240 | Hose clamp | 2 |

LABEL INSTRUCTIONS

This Recall Campaign has been assigned code number **595**. After the vehicle has been checked and/or corrected, obtain a label (SD 92-395) and:

- A. Emboss your BMW center warranty number in the middle of the label (1);
- B. Punch out code number **595** (2), printed on the label; and
- C. Affix the label to the **B**-pillar as shown.

If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the old one. Do not affix one label on top of another one, because a number from an underlying label could appear in the punched-out hole of the new label.

WARRANTY INFORMATION

The repair described in this bulletin is covered under warranty regardless of time or mileage. Reimbursement for this Recall will be via normal claim entry utilizing the following information:

Defect Code: **00 13 08 02 00**

| | | |
|-------------------------|-------------------------|------------------------------|
| Labor Operation: | Labor Allowance: | Description: |
| 00 60 038 | Refer to KSD2 | Replacing fuel filter heater |

Labor operation code 00 60 038 is a main labor operation.

Only one main labor operation can be claimed per repair visit. All other labor operations on the same line or other lines must be claimed using plus code labor operations.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the VIN and click on the "Search" button, enter the applicable flat rate labor operation in the FR code field.

Please refer to the Warranty Policy and Procedures Manual regarding add-ons, proper support, documentation, claims submission and archiving requirements as applicable.

ATTACHMENTS

view PDF attachment [B130311 Customer Letter](#).