



SIB 63 06 11

2025-02-20

**RECALL 11V-438: REPAIR GROUND CABLE FOR THE OUTER TAILLAMPS**

This Service Information Bulletin (Revision 4) replaces SI B63 06 11 **dated May 2012**.

**What's New:**

- SIB title revised
- Affected vehicles revised
- Situation revised
- Cause revised
- Procedure revised
- Parts Information updated
- Claim Information updated

<input checked="" type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
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**MODEL**

E-Series	Model Description	Production Date
E46	3 Series Sedan	9/01/2001 – 02/01/2005

**AFFECTED VEHICLES**

- Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary, or Warranty Vehicle Inquiry.
- Please make sure you check your dealer inventory as soon as possible. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.
- For centers that qualify, this recall repair is eligible to be performed via Mobile Assistance.
- This Recall involves E46/4 (3 Series Sedan) vehicles produced from **September 1, 2001** to **February 01, 2005**.

In order to determine whether a specific vehicle has had this Recall Campaign completed or is affected by this Recall Campaign, first check the B-pillar label for code number **599**. If code number **599** has been punched out, the Recall Campaign has already been performed. If code number **599** has not been punched out, it will be necessary to utilize the "Service Menu" of DCSnet (Dealer Communication System), or the Key Reader.

Based on the response of the system, either proceed with the corrective action or take no further action.

**SITUATION**

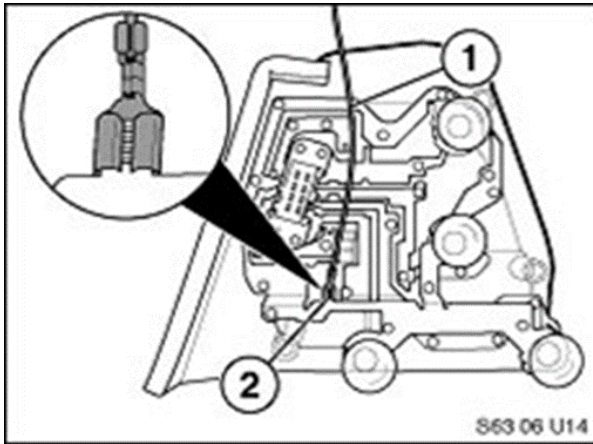
One or more lights (rear parking light, rear turn signal, and rear brake light) on the outer taillamps do not function.

**CAUSE**

A poor ground connection at the outer taillamps (connectors X338 left side – pin #2 and X339 right side – pin #3) causes a malfunction.

**PROCEDURE**

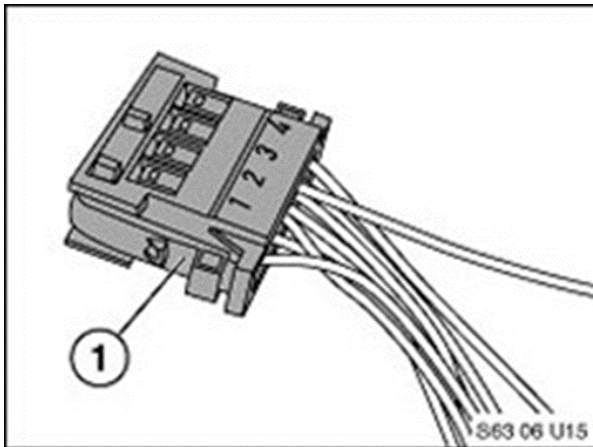
1. Check the operation and functionality of both outer taillamps (parking lights, turn signals, and brake lights).



2. If both taillamps are functioning as designed, proceed to step 5. If both taillamps are not functioning as designed, proceed to step 3.

3. If the lights within either taillamp assembly are not functioning, inspect the wiring harness, connectors, and pins for signs of thermal damage (left- side connector X319 and right-side connector X318).

- If thermal damage is found, continue to step 4.



4. Replace the 8-pin connector socket housing and all 7-pins for the side that is malfunctioning.

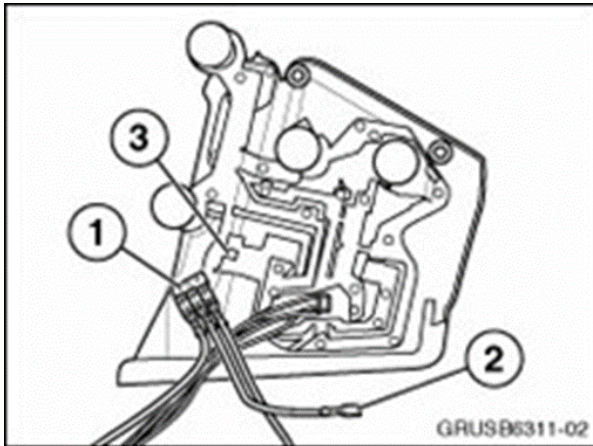
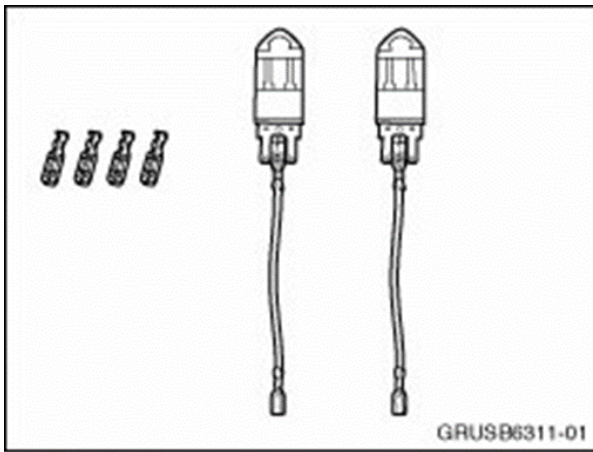
Review and follow the 8-pin connector socket housing procedure below.

### 8-Pin Connector Socket Housing Replacement

- Remove the connector socket housing (X338 and/or X339) following the repair instructions listed in ISTA/AIR 63 21 055
- Begin by noting the pin locations and wire colors of the taillamp in question
- Remove the harness tape about 150 mm from the 8-pin connector socket housing
- Cut the wires off directly flush with the 8-pin connector socket housing (X319 and/or X318)
- Replace the connector socket housing and all the 7 pins
- Clean the connectors on the light carrier to improve contact quality
- After repairing the 8-pin connector(s), proceed to step 5

5. Locate the brown wire (pin 2 for X338/X319 for the left, and pin 3 for X339/X318 for the right side), and cut the brown wire approx. 45 mm from the 8-pin connector socket housing. Do the below procedure for both sides.

6. Strip both ends of the wire and install two of the supplied female pins.



7. Connect the two female pins onto the outer male pins of the supplied comb connector (1).

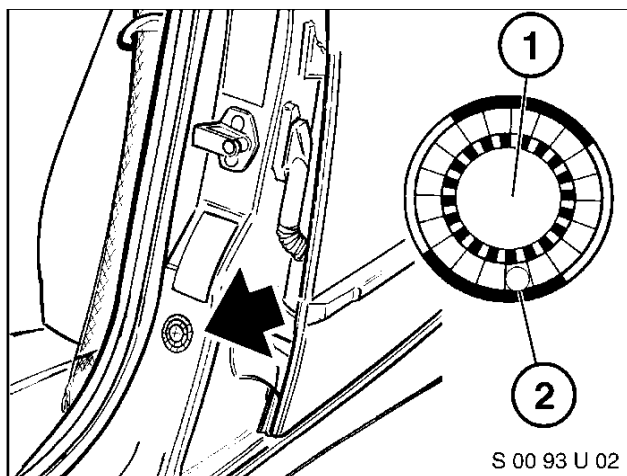
Insert the fully assembled comb connector onto the insulator housing and snap it in place.

Install the female pin end of the comb connector ground wire (2) to the taillamp circuit board (3), as shown in the diagram.

8. Retape the wiring harness using electrical tape.

#### Important notes (refer to the attachment):

- The repair kit that is installed as part of this Recall serves as **supplementary/additional ground wire/circuit for the rear taillight bulb carrier.**
- This being the case, even if the existing pin 2 (left side bulb socket connector X338) and/or pin 3 (right side bulb socket connector X339) ground terminals are corroded or missing (thermal damage) on the rear taillight bulb carrier, **the rear taillight bulb (socket) carrier does not require replacement.**
- It is important to also clean the electrical contacts of the tail lamp bulb socket housings, to ensure there is a good connection with the pins of the wire harness connectors (newly installed or existing, as applicable).
- Defective light bulbs, including incorrectly installed bulb types, are not covered under this Recall.
- Do not claim additional parts that are not listed in this SIB, as this will delay claim payment.

**Label Instructions:**

This BMW Recall has been assigned code number **599**. After the vehicle has been checked and/or corrected, obtain a label (SD 92-420) and:

- A. mboss your BMW center warranty number in the middle of the label (1);
- B. Punch out code number **599** (2), printed on the label; and
- C. Affix the label to the **B**-pillar as shown.

If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the old one. Do not affix one label on top of another one because a number from an underlying label could appear in the punched-out hole of the new label.

**PARTS INFORMATION**

Use and invoice the applicable part numbers below.

Part Number	Description	Quantity
61 12 9281435	Repair cable	1

**Only if a rear light is not working (one or both sides) and if any of the following parts are required, please be advised that based on our return policy the below parts are not returnable (less than \$10.00).**

12 52 7519956	Socket housing	1 per side
12 52 7502933	Connector	7 per side

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog, and/or other approved BMW Group's resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

**CLAIM INFORMATION**

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below and the part number above that apply.

<b>Repair Code:</b>	<b>0063220100</b>	<b>E46/4 Reworking ground line, rear lights</b>
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Below are the special flat rate labor operation code choices for this action.

**Both rear lamp assemblies already have an additional ground cable on the bulb socket/holder)**

Work Package	Labor Operation	Description	Labor Allowance
# 1	00 60 041	Check the function of both rear lamp assemblies (both lamps have the additional repair kit "ground cables" already present) (Main work)	As applicable

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Or:

**Installing the Repair Kit Ground Cables only**

Work Package	Labor Operation	Description	Labor Allowance
# 2	00 60 042	Check the function of both rear lamp assemblies and fit the additional repair kit “ground cables” (Main work)	As applicable

Or:

**Replacing the 8-pin Connector Socket Housing (One or Both) and Installing the Repair Kit Ground Cables**

Work Package	Labor Operation	Description	Labor Allowance
# 3	00 60 043	Check the function of both rear lamp assemblies, <b>replace 1 connector, and fit</b> the additional repair kit “ground cables” (Main work)	As applicable
Or:			
# 4	00 60 044	Check the function of both rear lamp assemblies, <b>replace 2 connectors, and fit</b> the additional repair kit “ground cables” (Main work)	As applicable

Only one Main work flat rate labor operation code can be claimed per workshop visit.

**Claim Repair Comments**

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B63 06 11 WP 1), unless otherwise required by State law.

**BMW Group’s AIR Application Resource for Flat Rate Labor Operation Codes**

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the “Search” icon. If the “Vehicle Selection” window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the “Flat Rate Units” button and enter a flat rate labor operation code number “without spaces” in the field to the right, click on the “Search” icon to display the corresponding listing of “Flat rate unit group details” that are available and their corresponding FRU allowances.

**Reimbursements of Recall Remedy Comparable Prior Customer-Pay Repairs (TREAD Act)**

Based on the original release date of this Safety Recall Campaign, a reimbursement request for a prior qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

**FEEDBACK REGARDING THIS BULLETIN**

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the

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Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department
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### Supporting Materials

[picture\\_as\\_pdf B630611\\_11V-438\\_follow\\_up.pdf](#)

[picture\\_as\\_pdf B630611\\_FAQ\\_Parts\\_Analysis.pdf](#)

[picture\\_as\\_pdf B630611\\_11V-438InterimLetter.pdf](#)

[picture\\_as\\_pdf B630611\\_E46\\_Sedan\\_Rear\\_Lamps\\_Recall\\_FAQs.pdf](#)

[picture\\_as\\_pdf B630611\\_Tread\\_Act\\_Customer\\_Reimbursement.pdf](#)



TREAD ACT CUSTOMER REIMBURSEMENT PLAN  
(BMW of North America, LLC)

If you have paid for the repair described in the attached letter, and you would like to be considered for reimbursement, please contact your authorized BMW center. Expenses from repair facilities outside of the BMW center network will be considered; however, the procedure must meet BMW standards.

Your authorized BMW center will request a copy of your owner notification letter, as well as, a copy of your previously paid invoice, and then inspect the vehicle (if it is still in your possession) prior to submitting a claim on your behalf to BMW of North America, LLC for reimbursement.

Please note the following:

- Only a repair that is the subject of this safety recall is reimbursable. Consequential expenses such as towing, rental, accommodations, damage repairs, etc will not be reimbursed.
- The Manufacturer's Suggested Retail Price (MSRP) for BMW Genuine Parts will be considered as the guideline for reasonable charges.
- Expenses for repairs performed more than 10 days after the date of the last owner notification letter sent by BMW are not eligible for reimbursement.
- Taxes and hazardous waste disposal, where previously paid, are eligible for reimbursement.

We anticipate that your authorized BMW center will be able to answer any questions that you may have regarding your qualifications for reimbursement of a previous repair. If you qualify for such a reimbursement, they will also be able to advise you of the manner in which you could receive reimbursement.

We recommend that your authorized BMW center be your primary contact on this issue; however, our Customer Relations and Services Department may be contacted at 1-800-831-1117 for any special assistance that you may require.

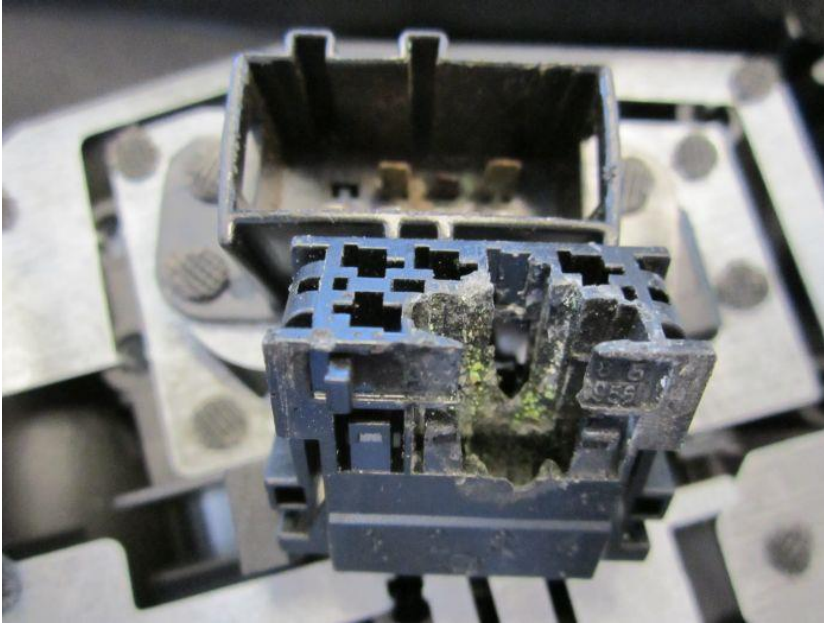
Alternatively, you may submit your request for reimbursement to the following address:

Customer Relations and Services Department  
BMW of North America, LLC  
P.O. Box 1227  
Westwood, NJ 07675-1227

**FAQS PARTS ANALYSIS:**

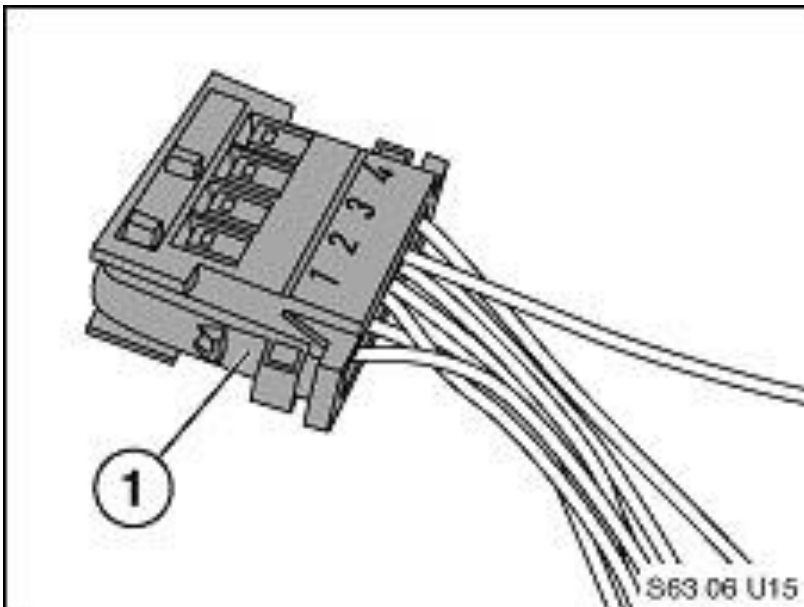
A vehicle is in the workshop for the Rear Tail Lamp Recall and the technician verifies that **ALL** the rear body panel lights **are not** working for either one or both side(s).

**Q:** The technician, upon inspection, determines there is thermal damage to the tail lamp bulb socket housings and corresponding wire harness connectors as shown below; what should the technician do?



**A:** The technician is to perform the applicable repair procedure outlined in SI B63 06 11.

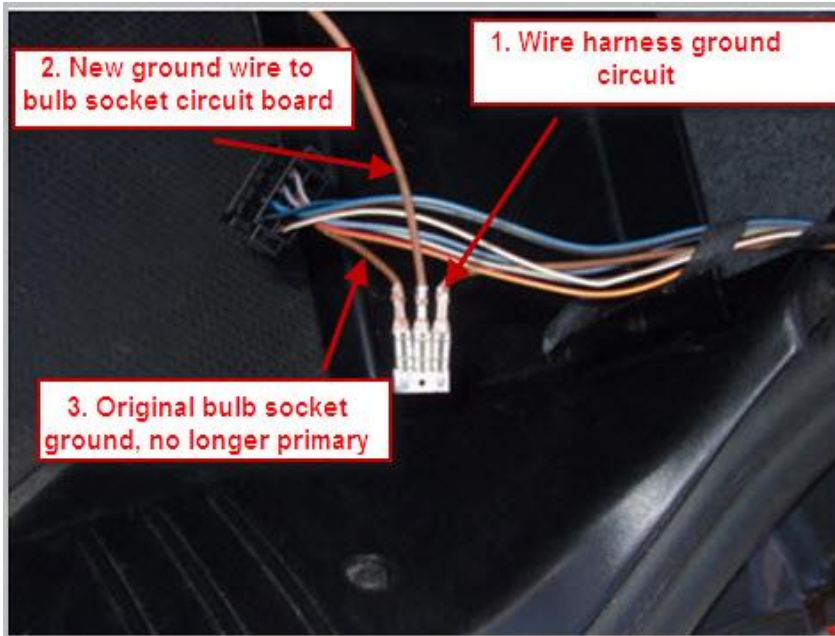
**Q:** Should the technician start by replacing the tail lamp bulb socket housing(s)?



**A:** NO.

Based on the type of thermal damage shown in the picture above:

The technician will first replace the 8-pin wire harness connector housing (X319/X318) and all 7-pin connectors on the malfunctioning side(s) only.

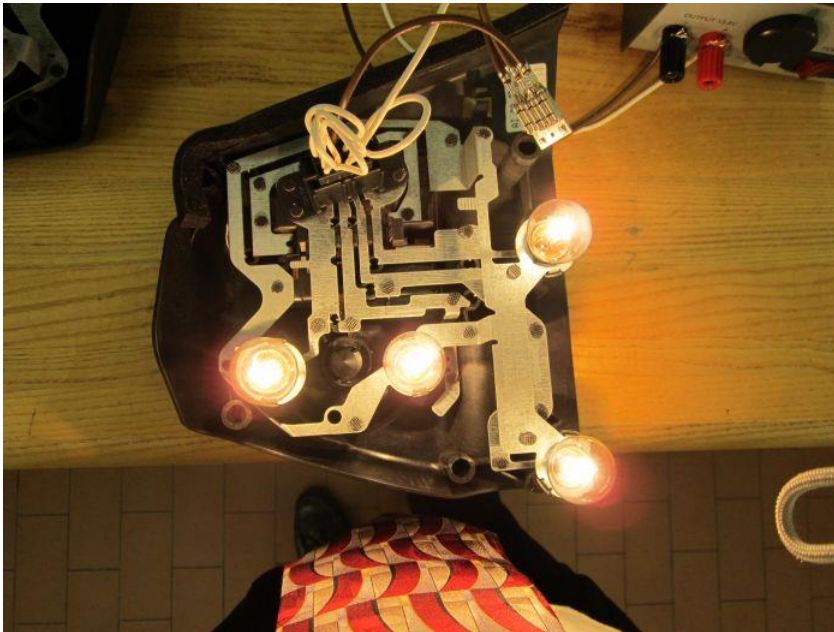


The technician will then install the tail lamp ground circuit repair kit (P/N 61 12 9 281 435).

This repair kit provides a **supplementary/additional ground wire circuit** for the rear lamp to complete the open ground circuit that resulted from thermal damage to the tail lamp bulb socket housing connector(s) (X338 and X339).

**NOTE:** It is important to also clean the electrical contacts of the tail lamp bulb socket housings, to ensure there is a good connection with the pins of the wire harness connectors (newly installed or existing, as applicable).

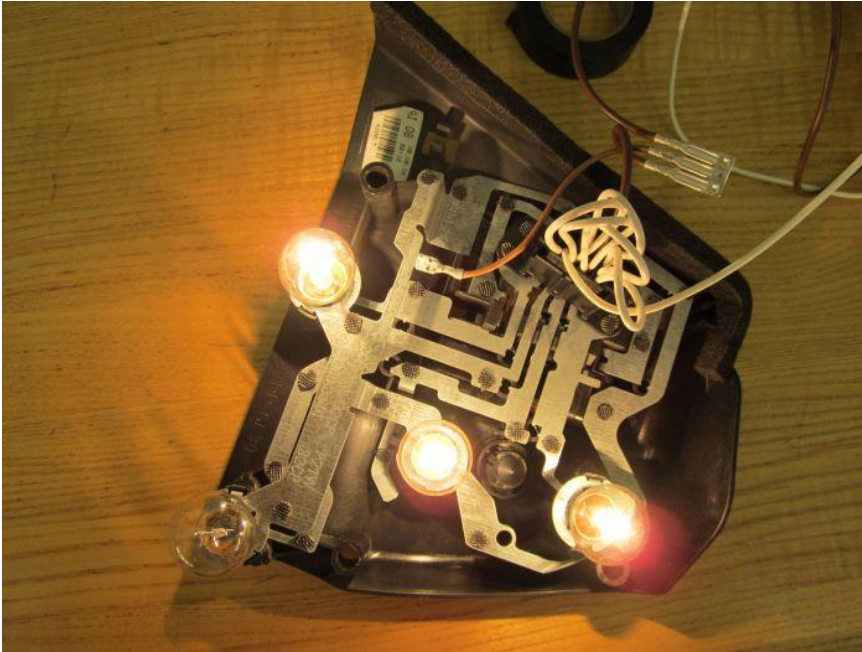
**Q:** Are there any other **EXTRA** parts required to be charged out to perform this Recall repair?



**A:** No.

As shown, after properly performing the applicable Recall repair procedure, all light bulbs are now functioning properly.

**Q:** After performing the Recall, the technician finds one or more light bulbs are still not working. How is this situation handled?



**A:** Due to the age of the vehicle, one or more light bulbs may be burnt or worn out.

Replacing light bulbs for this reason is not covered under this Recall.



Please also check and confirm that all the installed light bulbs are the correct type.

Replacing light bulbs, for example replacing a double filament bulb type to the correct single filament bulb type, is not covered under this Recall.

**SI B63 06 11**  
**Model Year 2002 to 2005 BMW 3 Series Sedan Vehicles (E46)**  
**Rear Lights in the Body Side Panel**  
**FAQs**

**Q1. Which models are affected by this Recall?**

Affected vehicles are Model Year 2002 to 2005 BMW 3 Series (E46) Sedans:

- Produced between September 1, 2001, and March 1, 2005.

**Q2. What is the specific problem?**

The issue involves the portion of the rear lamp located in the vehicle's body side panel. The other portion of the rear tail lamp, located in the vehicle's trunk panel, is not affected.

Due to material specification and environmental factors, over time one or more of the lights in the rear tail lamp may stop functioning. The tail light, brake light and/or turn signal may not function.

**Q3. How did BMW become aware of the problem?**

BMW became aware of the problem through its quality control procedures.

**Q4. Why are the other models not affected?**

Due to technical specifications, only Model Year 2002 to 2005 BMW 3 Series (E46) Sedan vehicles are affected.

**Q5. Can the driver become aware of the problem?**

Yes. If the vehicle is experiencing this condition, a number of visual and audible warnings is provided.

If the condition involves the tail lamp and/or brake lamp, a corresponding "warning symbol" will appear in the message display located in the vehicle's instrument cluster "message display" screen.

If the condition involves the turn signal lamp, the affected instrument cluster turn signal symbol (arrow and accompanying acoustic generator) flashes and sounds at twice its normal frequency.

In addition, each time the vehicle is started, an audible warning chime is sounded.

**Q6. Which corrective measures will be taken?**

An additional/replacement electrical ground circuit connection is installed from the rear tail light bulb socket circuit board to the ground wire located in the rear tail lamp wire harness connector.

After installing the ground connection, the lamps must be rechecked for proper functionality. If the lights are still not operating properly, the repair procedure may also require replacement of the tail lamp's "8-pin" harness connector housing and pins.

**Note:** Replacement of bulbs (correct and incorrect type) or the bulb socket housing/circuit board is **NOT** included as part of the Recall and repair procedure.

**SI B63 06 11**  
**Model Year 2002 to 2005 BMW 3 Series Sedan Vehicles (E46)**  
**Rear Lights in the Body Side Panel**  
**FAQs**

**Q7. Did BMW already address this problem in the field?**

Yes. In 2006, BMW issued a Service Information bulletin which initially provided this repair procedure.

**Q8. Is BMW aware of any accidents or injuries associated with the Recall?**

No.

**Q9. Can customers continue to drive their vehicles?**

Yes, but we recommend that owners of affected vehicles, who will receive a letter asking them to schedule an appointment with their authorized BMW center, do so immediately.

Should they need BMW Roadside Assistance, they can be reached at 1-800-332-4269.

**Important note:** If the customer is not the only driver of an affected vehicle, please ensure all other drivers are advised of this important information.

**Q10. How will customers be informed of the Recall?**

Owners of affected vehicles will receive a letter via First Class mail asking them to schedule an appointment with their authorized BMW center.

**Q11. How long will the repair take?**

This repair may take up to one hour; however, additional time may be required, depending upon the center's workshop scheduling situation.

The repair outlined in the Service Information bulletin will be performed free of charge by an authorized BMW center.

**Q12. Does the customer have to wait for the Recall letter in order to have the Recall performed?**

Yes. BMW is in the process of implementing the Recall campaign to ensure that the necessary parts are available for the authorized BMW centers prior to sending out the owner notification letters.

# BMW



**December, 2011**

## **Recall Campaign No. 11V-438: Lamps in Rear Quarter Panel**

Dear BMW Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2002-05 3-Series sedans. Our records indicate that you are the owner of a potentially affected vehicle.

We sincerely apologize for any inconvenience this may cause you.

### **IMPORTANT NOTICE**

Please note that, at the present time, we do not yet have sufficient parts in which to conduct this recall; however, we will notify you as soon as parts become available which is anticipated to occur in December.

You may continue drive your car; however, in the interim, see PRECAUTIONS FOR YOUR SAFETY below. If you believe your vehicle is experiencing this condition, and are concerned with continuing to drive, you may contact BMW Roadside Assistance at 1-800-332-4269 to have your vehicle brought to the nearest Authorized BMW Center.

### **DESCRIPTION OF PROBLEM**

The issue involves the rear lamps on your vehicle. Specifically, it involves the portion of the lamp in the vehicle's rear quarter panel. Due to material specification and environmental factors, one or more lamp functions (tail, brake, turn-signal) within the rear quarter panel may stop working.

Please note that the other portion of the rear lamp, in the vehicle's trunk lid, is not affected.

Failure to observe the following precautions, in conjunction with traffic and road conditions, and the driver's reactions, could increase the risk of a crash.

**Company**  
BMW of North America, LLC

BMW Group Company

**Mailing address**  
PO Box 1227  
Westwood, NJ  
07675-1227

**Telephone**  
(800) 525-7417

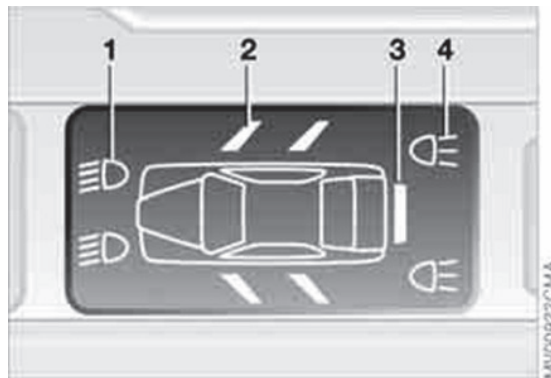
**Fax**  
(201) 930-8362

**E-mail**  
customer.relations@  
bmwusa.com

**Website**  
bmwusa.com

## **PRECAUTIONS FOR YOUR SAFETY**

- 1. If the vehicle is experiencing this condition, a number of visual and audible warnings are provided. If the condition involves the tail lamp or brake lamp, then a warning symbol is provided in the vehicle's "message center" in the instrument panel. Item 2 below contains an image, from the Owner's Manual, of the warning symbol. If the condition involves the turn signal, then the turn signal symbol in the instrument panel flashes (and sounds) at twice its normal frequency. In addition, each time the vehicle is started, an audible signal is made.**
- 2. The image below, from the Owner's Manual, depicts the warning symbol (see icon "4") that is displayed in the vehicle's "message center" in the instrument panel if the tail lamp or brake lamp is experiencing this condition.**



- 3. If one of the tail lamp warning symbols appear (4), please drive carefully and rear lamps are not working.**
- 4. If this condition is present, and if you feel unsafe, please contact BMW Roadside Assistance at 1-800-332-4269 immediately to have your vehicle brought to the nearest Authorized BMW Center.**
- 5. BMW recommends that you always wear your safety belt, and that all passengers are properly seated and restrained at all times.**
- 6. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.**

## **DESCRIPTION OF REPAIR**

An additional electrical ground connection to the circuit of the lamps in the vehicle's rear quarter panel will be installed. The lamps will also be checked for proper functionality. If they are not operating properly, then they will be repaired which could include replacement of the lamp's 8-pin connector housing, if necessary.

The actual repair will require approximately one hour; however additional time may be required depending on the BMW Center's scheduling and processing. This work will be performed free of charge by your Authorized BMW Center.

## **OTHER INFORMATION**

**Should you need BMW Roadside Assistance, they can be contacted at 1-800-332-4269.**

If you are no longer the owner of this vehicle, we would appreciate your furnishing us with the name and address of the new owner, using the enclosed postage-paid card.

If you are a lessor of this vehicle, Federal Regulations require you to forward this notice to your lessee within ten days.

**Should you have any questions about this campaign, please contact your Authorized BMW Center.**

Again, we sincerely apologize for any inconvenience this may cause you, and we will notify you as soon as parts become available, currently scheduled for December.

We appreciate your confidence in our product, and we wish to do everything we can to retain your confidence. Should you need additional assistance, you may contact BMW Customer Relations and Services at 1-800-525-7417, or via Email at [CustomerRelations@bmwusa.com](mailto:CustomerRelations@bmwusa.com).

If the BMW Center is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

BMW OF NORTH AMERICA, LLC

February, 2012

**Recall Campaign No. 11V-438: Lamps in Rear Quarter Panel**

Dear BMW Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2002-05 3-Series sedans. Our records indicate that you are the owner of a potentially affected vehicle.

We sincerely apologize for any inconvenience this may cause you.

**IMPORTANT NOTICE**

You should have already received a letter from us alerting you to this issue.

This is a follow-up letter to inform you that parts are now available. Therefore, we ask that you schedule a visit with your authorized BMW center in order to have this repair completed.

**DESCRIPTION OF PROBLEM**

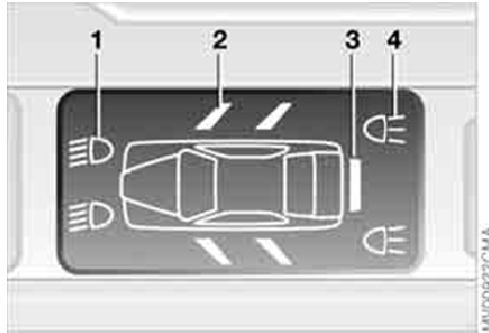
The issue involves the rear lamps on your vehicle. Specifically, it involves the portion of the lamp in the vehicle's rear quarter panel. Due to material specification and environmental factors, one or more lamp functions (tail, brake, turn-signal) within the rear quarter panel may stop working.

Please note that the other portion of the rear lamp, in the vehicle's trunk lid, is not affected.

**Do not leave this problem unattended. Depending on traffic and road conditions and the driver's reactions, this could increase the risk of a crash.**

**PRECAUTIONS FOR YOUR SAFETY**

- 1. CONTACT YOUR AUTHORIZED BMW CENTER IMMEDIATELY TO HAVE THE NECESSARY REPAIR PERFORMED AS SOON AS POSSIBLE.**
- 2. If the vehicle is experiencing this condition, a number of visual and audible warnings are provided. If the condition involves the tail lamp or brake lamp, then a warning symbol is provided in the vehicle's "message center" in the instrument panel. Item 3 below contains an image, from the Owner's Manual, of the warning symbol. If the condition involves the turn signal, then the turn signal symbol in the instrument panel flashes (and sounds) at twice its normal frequency. In addition, each time the vehicle is started, an audible signal is made.**
- 3. The image below, from the Owner's Manual, depicts the warning symbol (see icon "4") that is displayed in the vehicle's "message center" in the instrument panel if the tail lamp or brake lamp is experiencing this condition.**



4. **If one of the tail lamp warning symbols appear (4), please drive carefully and cautiously, as the driver of the vehicle behind you may not notice that one of the rear lamps are not working.**
5. **If this condition is present, and if you feel unsafe, please contact BMW Roadside Assistance at 1-800-332-4269 immediately to have your vehicle brought to the nearest authorized BMW center.**
6. **BMW recommends that you always wear your safety belt and that all passengers are properly seated and restrained at all times.**
7. **If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.**

### **DESCRIPTION OF REPAIR**

An additional electrical ground connection to the circuit of the lamps in the vehicle's rear quarter panel will be installed. The lamps will also be checked for proper functionality. If they are not operating properly, then they will be repaired which could include replacement of the lamp's 8-pin connector housing, if necessary.

The actual repair will require approximately one hour; however additional time may be required depending on the BMW center's scheduling and processing. This work will be performed *free of charge* by your Authorized BMW center.

### **OTHER INFORMATION**

**Should you need BMW Roadside Assistance, they can be contacted at 1-800-332-4269.**

If you are no longer the owner of this vehicle, we would appreciate your furnishing us with the name and address of the new owner, using the enclosed postage-paid card.

If you are a lessor of this vehicle, Federal Regulations require you to forward this notice to your lessee within ten days.

If you have already had this repair performed at your own expense, please see the attachment regarding possible eligibility for reimbursement.

**Should you have any questions about this campaign, please contact your Authorized BMW center.**

Again, we sincerely apologize for any inconvenience this may cause you.

We appreciate your confidence in our product, and we wish to do everything we can to retain your confidence. Should you need additional assistance, you may contact BMW Customer Relations and Services at 1-800-525-7417, or via Email at [CustomerRelations@bmwusa.com](mailto:CustomerRelations@bmwusa.com).

If the BMW center is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

BMW OF NORTH AMERICA, LLC