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# RECALL CAMPAIGN BULLETIN

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Reference:

NTB11-079

Date:

August 22, 2011

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## VOLUNTARY SAFETY RECALL CAMPAIGN 2012 ALTIMA AND NV; AIR BAG CONTROL UNIT

**CAMPAIGN I.D. / NHTSA #:** PC100 / 11V-408

**APPLIED VEHICLES:** 2012 Altima Sedan and Coupe (L32 and CL32)  
2012 NV (F80)

**Check Service Comm to confirm campaign eligibility.**

### INTRODUCTION

Nissan is conducting a Voluntary Safety Recall Campaign on a small number of Model Year 2012 Nissan Altima vehicles manufactured between 6/15/11 and 6/21/11; and NV vehicles manufactured between 6/23/11 and 6/28/11 to replace an out-of-specification Air Bag Control Unit (ACU).

### IDENTIFICATION NUMBER

Nissan has assigned identification number PC100 to this campaign. This number must appear on all communications and documentation of any nature dealing with this Campaign.

### NUMBER OF VEHICLES POTENTIALLY AFFECTED

The number of vehicles potentially affected is approximately 32 Altimas and 22 NVs.

### DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

## SERVICE PROCEDURE

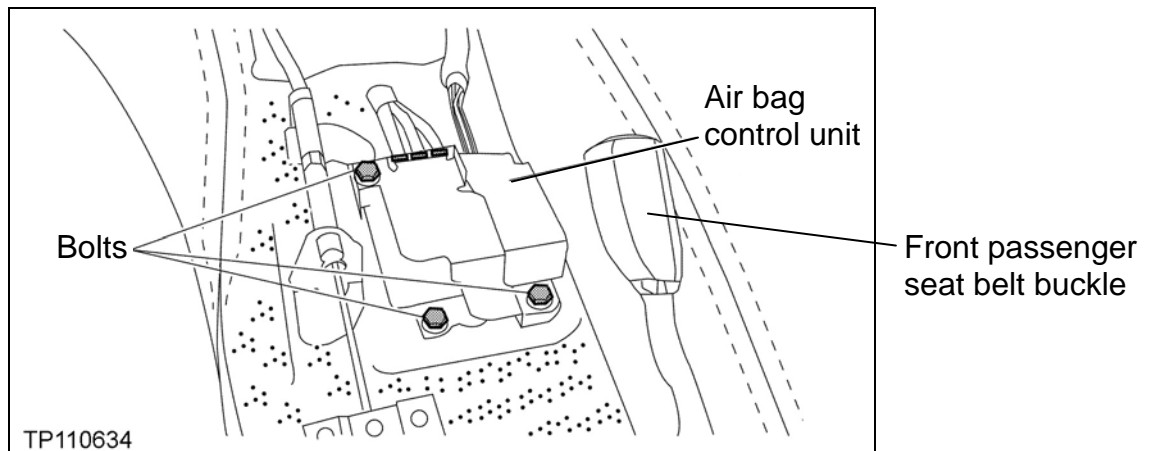
### WARNING:

- Follow all cautions, warnings, and notes in the Electronic Service Manual (ESM) when working on or near a Supplemental Restraint System (SRS), such as an airbag.
- Before servicing the SRS, turn the ignition switch OFF, disconnect both battery terminals, and wait at least three minutes.
- Always work from the side of an air bag module. Never work in front of it.
- Never use air tools or electric tools for servicing.

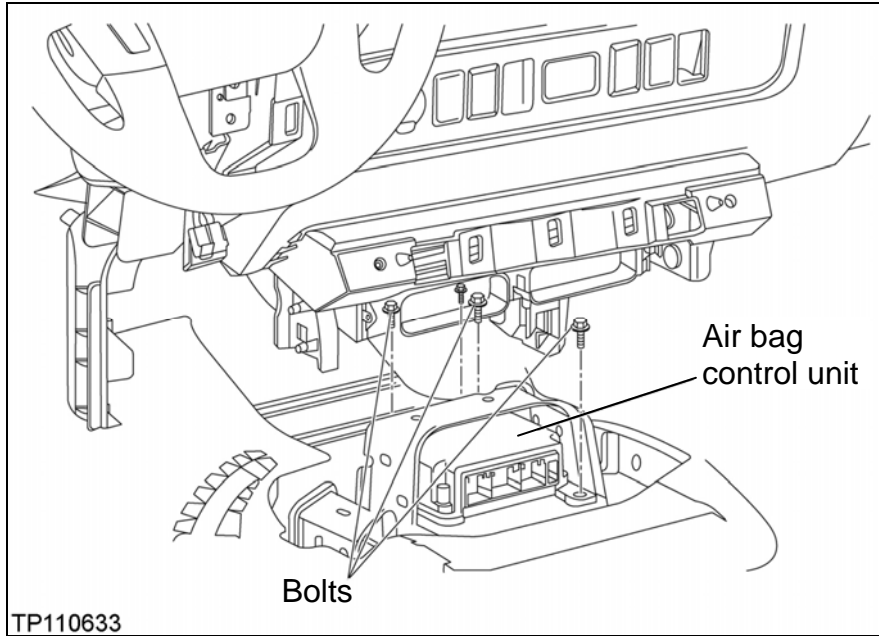
1. Replace the air bag control unit (air bag diagnosis sensor unit).

### CAUTION:

- Before disconnecting the air bag sensor unit harness connector, be sure to disconnect the harness connector of each air bag module and pre-tensioner seat belt to prevent air bag deployment by static electricity.
- Do not use old bolts after removal; replace with new bolts.
- Refer to the **RESTRAINTS>section SR>DIAGNOSIS SENSOR UNIT Removal and Installation** area in the appropriate ESM (Electronic Service Manual) for additional important information.



Altima



NV

**PARTS INFORMATION**

Do not order replacement air bag control units for this campaign. These parts have already been sent to dealers with affected inventory and/or retailed vehicles.

**CLAIMS INFORMATION**

Submit a Campaign (CM) line claim using the following claims coding:

“CM” I.D.: PC100

Altima:

CAMPAIGN ID #	DESCRIPTION	OP CODE	FRT
PC100	RPL AIR BAG CONTROL UNIT	PC1000	1.8 hrs

NV:

CAMPAIGN ID #	DESCRIPTION	OP CODE	FRT
PC100	RPL AIR BAG CONTROL UNIT	PC1001	2.1 hrs

## **OWNER'S LETTER**

Dear Nissan [Altima NV] Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect that relates to motor vehicle safety exists in some 2012 model year Nissan [Altima NV] vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the cover of this notice.

### **Reason for Recall**

A small number of certain MY2012 [Altima NV] vehicles, possibly including your vehicle, were equipped with an incorrectly assembled Air Bag Control Unit (ACU). This may cause the air bags not to inflate in a crash when they are designed to inflate. This could increase the risk of injury in the event of a crash.

### **What Nissan Will Do**

Your Nissan dealer will replace the ACU with a new one. This service, free for parts and labor, may take up to 3 hours hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

### **What You Should Do**

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

