



Applies To: **2005–10 Accord L4** – Check the iN VIN status for eligibility
2007–10 CR-V – Check the iN VIN status for eligibility
2005–08 Element – Check the iN VIN status for eligibility

August 27, 2011

Safety Recall: A/T Software Update to Prevent Transmission Damage (Supersedes 11-050, dated August 4, 2011, to revise the information marked by the black bars)

REVISION SUMMARY

- The SOFTWARE INFORMATION section was updated, and the A/T software program IDs and P/Ns were added.
- An example of the customer letter was added.

BACKGROUND

If the transmission is repeatedly shifted between reverse (R), neutral (N), and drive (D) at high engine RPM, such as when rocking the vehicle to get it unstuck from snow, the transmission may become damaged. This damage may cause an engine stall and/or cause the vehicle to move when the gear selector is in park (P).

CUSTOMER NOTIFICATION

All owners of affected vehicles will be sent a notification of this safety recall. An example of the customer notification is included at the end of this service bulletin.

Do an **iN VIN status inquiry** to make sure the vehicle is shown as eligible.

In addition, check for a punch mark above the ninth character of the engine compartment VIN. A punch mark in that location means this safety recall has already been completed.

Some vehicles affected by this recall may be in your new or used vehicle inventory. As a matter of federal law, these vehicles **must** be repaired before they are sold.

Should a dealership sell an unrepaired vehicle that subsequently causes injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims. To see if a vehicle in inventory is affected by this recall, do a VIN status inquiry before selling it.

CORRECTIVE ACTION

Update the PCM A/T software.

WARRANTY CLAIM INFORMATION

Operation Number: 1255A2

Flat Rate Time: 0.2 hour

Failed Part: P/N 37820-R42-A59

Defect Code: 5TZ00

Symptom Code: R8900

Skill Level: Repair Technician

SOFTWARE INFORMATION

NOTE: Unnecessary or incorrect repairs resulting from a failure to update the HDS or MVCI are not covered under warranty.

MVCI Control Module (CM) Database Update:
27-JUL-2011 **or later**

HDS Software Version:
3.001.009 **or later**

Before beginning the repair, make sure that both the HDS and MVCI are updated as listed above. For more information about updating the HDS and the MVCI, refer to Service Bulletin 01-023, *Updating Control Units/Modules*.

The MVCI automatically checks the vehicle's reprogrammable systems and, if an update is available, displays that system on the **System Selection** screen. Select the system that is indicated in this service bulletin to update. Check that the MVCI indicates the applicable program ID listed on the following page (or a later program ID) as the **Recommended Update** when the update begins.

If the MVCI displays **This vehicle does not need an update at this time** during the update, the software for this service bulletin is already installed.

Year/Model	Program ID (or later)	Program P/N (or later)
2005 Accord (KA)	AD3250	37805-RAD-325
2005 Accord (KL)	AD3290	37805-RAD-329
2005 Accord DX (KA)	AD3270	37805-RAD-327
2006-07 Accord (KA)	ADA820	37805-RAD-A82
2006-07 Accord (KL)	ADL820	37805-RAD-L82
2006-07 Accord VP (KA)	ADA920	37805-RAD-A92
2008-09 Accord (KA)	42A550	37806-R42-A55
2008-09 Accord (KL)	43L550	37806-R43-L55
2008-09 Accord LX (KA)	40A550	37806-R40-A55
2008-09 Accord LX (PZEV) (KL)	41L550	37806-R41-L55
2010 Accord (KA)	42A630	37806-R42-A63
2010 Accord (KL)	43L630	37806-R43-L63
2010 Accord LX (KA)	40A730	37806-R40-A73
2010 Accord LX (PZEV) (KL)	41L630	37806-R41-L63
2007-09 CR-V 2WD	ZAA540	37806-RZA-A54
2007-09 CR-V 4WD	ZAA740	37806-RZA-A74
2010 CR-V 2WD	EZ3050	37806-REZ-305
2010 CR-V 4WD	EZ3060	37806-REZ-306
2005 Element 2WD	ZDA720	37805-PZD-A72
2005 Element 4WD	ZDA820	37805-PZD-A82
2006 Element 2WD	ZDA590	37805-PZD-A59
2006 Element 4WD	ZDA690	37805-PZD-A69
2007-08 Element 2WD	ZD4160	37805-PZD-416
2007-08 Element 4WD	ZD4170	37805-PZD-417

REPAIR PROCEDURE

1. Update the PCM A/T software. Refer to Service Bulletin 01-023, *Updating Control Units/Modules*.
2. Center-punch a completion mark above the ninth character of the engine compartment VIN:

Center-punch here.

1HGXXXXXXXXXXXXXX

Example of Customer Letter

September 2011

Safety Recall: Software Update to Prevent Automatic Transmission Damage - NHTSA RECALL 11V-395

Dear Honda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the problem?

Honda has decided that a defect which relates to motor vehicle safety exists in the automatic transmission control module software of certain 2005-2010 model year 4-cylinder Accord, 2007-2010 model year CR-V, and 2005-2008 model year Element vehicles; this defect may affect the secondary shaft bearing in a vehicle's transmission. There is a possibility that the secondary shaft bearing may be damaged when a driver rapidly shifts between different gears at high engine RPM. A damaged bearing may cause the engine to stall or the vehicle to roll after the gear selector has been placed in the park position. An engine stall or unexpected vehicle movement increases the risk of a crash or personal injury to persons within the path of a rolling vehicle.

What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle repaired. The dealer will repair your vehicle by updating the automatic transmission control module software. This work will be done free of charge. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

Who to contact if you experience problems

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

You can also call the toll-free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

What to do if you feel this notice is in error

Our records show that you are the current owner or lessee of a 2005-2010 Accord, 2007-2010 CR-V, or 2005-2008 Element involved in this campaign. If this is not the case, or the name/address information is not correct, please complete, sign, and return the enclosed, postage-paid Information Change Card. We will then update our records.

If you previously paid to have the secondary shaft bearing repaired, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

Lessor Information

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions

If you have questions about this notice, or need help contacting a Honda dealer, please call Honda Automobile Customer Service at 1-800-999-1009, and select option 4.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division