



Service Bulletin No. 362

MODEL E / J Series Coaches	TYPE Field Change Program	SECTION/GROUP 7-Electrical	DATE
SUBJECT DOGA WINDSHIELD WIPER MOTOR FUSE			
CONDITIONS			

Ref. NHTSA Recall No.: 11V-

Ref. Transport Canada Recall No.: 11-

Customer Complaint:

MCI has identified a potential incorrect installation of the inline fuse that may have occurred in the manufacturing facility. If the incorrect fuse is installed, the wiper motor fuse may open under a heavy load created by other customer accessories connected to the electrical stud block. If this occurs, the windshield wipers may completely stop operating. If the windshield wipers stop functioning, the driver's clear field of view may be reduced.

Cause:

The fuse in the battery compartment for the circuit powering the wiper system may be incorrect.

Corrective Action:

MCI strongly encourages owners of the E4500 and J4500 model coaches listed in the table below to implement the steps in this procedure as soon as possible.

65656 to 65955				
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<u>Qty.</u>	<u>New P/N</u>	<u>Description</u>
1	07-08-1429	Fuse, 30 AMP
1	07-08-4061	Decal, 30 AMP Fuse

Service Procedure:



Read this entire procedure before beginning work.

Use Safe Shop Practices At All Times.

1. Open the battery compartment door. Install the positive lock pin in the hole of the hinge to secure the door in the open position (refer to Figure 1).
2. Activate the disconnect feature of the main battery disconnect (MDS) system by pressing (for one second only) the momentary toggle switch on the MDS module to OFF. An audible click can be heard from the main solenoids in the MDS module. Position the rotary switch to the DOWN (OFF) position.
3. Chock both sides of the tires.

4. Locate the 24V HOT power stud block on the back compartment wall (refer to Figure 1).

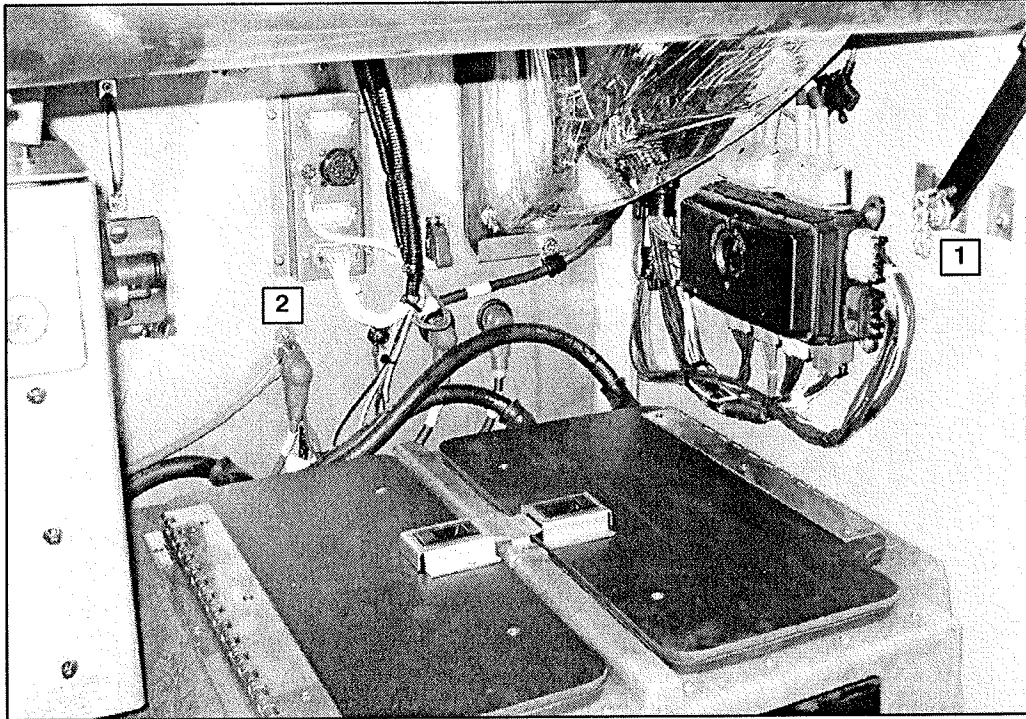


Figure 1.

<u>ITEM</u>	<u>DESCRIPTION</u>
1	Positive lock pin installed in hinge arm
2	24V HOT power stud

5. Locate the inline fuse routed from the 24V HOT power stud block with the decal labelled either FUSE5 15A MAX, or 30A MAX. BATT HOT (refer to Figure 2).

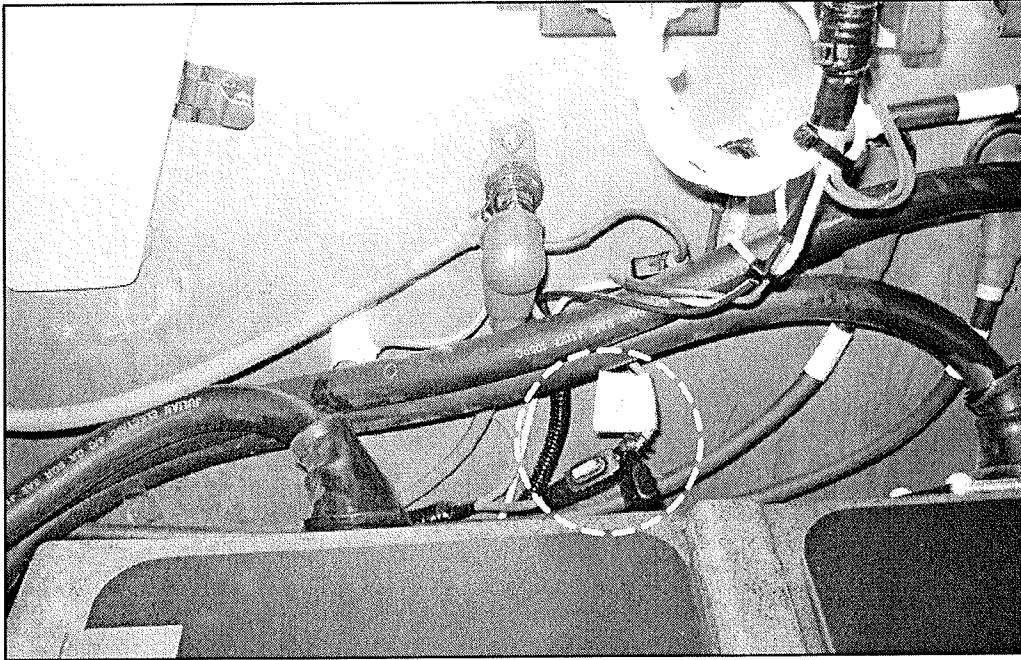


Figure 2.

6. Remove the protective flip – cap. Visually inspect to verify that a 30 AMP fuse is installed (refer to Figure 3).

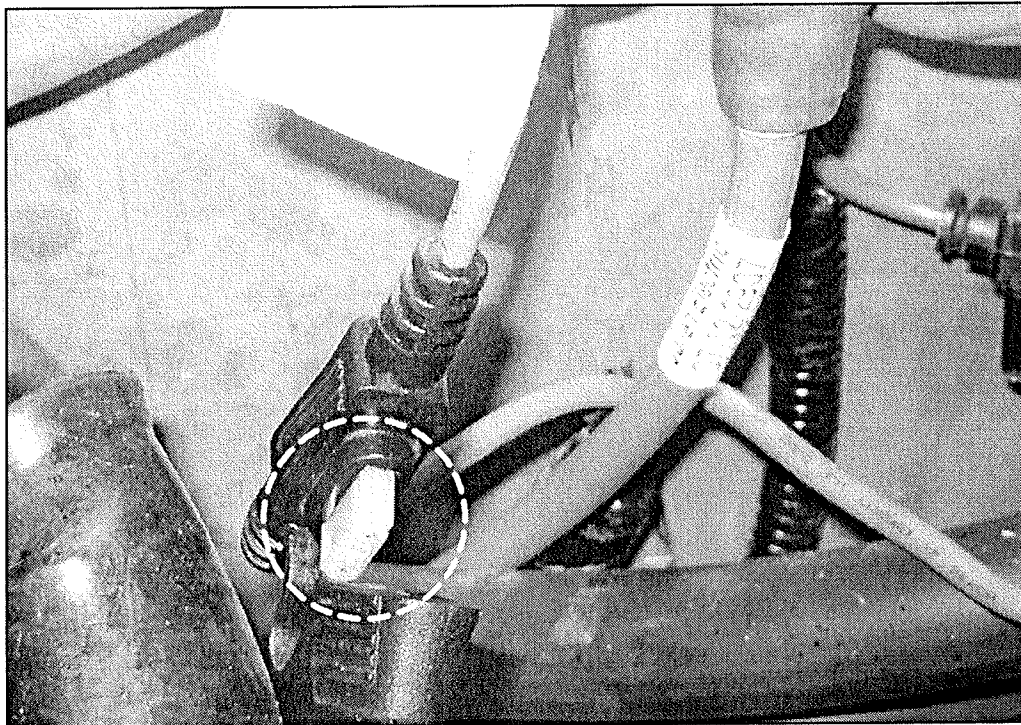


Figure 3.

NOTICE

If a 30 AMP fuse is installed, press to secure the flip–cap over the fuse. Visually inspect to verify that the decal text is 30A MAX BATT HOT. If not, install a new 30A decal, p/n 07-08-4061. Close the battery compartment door. Procedure complete.

If a 15 AMP fuse is installed, carefully remove the 15 AMP fuse and install a 30 AMP fuse, p/n 07-08-2176. Press to secure the flip–cap over the 30 AMP fuse. Remove the existing 15A decal and install a new 30A decal, p/n 07-08-4061. Close the battery compartment door. Procedure complete.

Mail or fax the completed limited warranty claim form and verification form to MCI's warranty department, or photocopy and mail to:

MCI Fleet Support
Attn: Warranty Department
7001 Universal Coach Drive
Louisville, KY 40258
Fax Number 1-800–360–8886

to receive credit for the hours used to complete this task. Contact the MCI Fleet Support Technical Center at 1-800-241-2947 for any further information.

Field Change Program Conditions:

The parts required for this change will be supplied without charge.

A labor allowance of 0.10 hours will be granted for implementing the steps in this procedure.

This labor allowance will be credited to your MCI Fleet Support Parts Account on receipt of the attached "MCI Field Change Program Verification Form" and a "Warranty Claim Form" as detailed in your Owner Warranty manual to MCI's Warranty department. A "MCI Field Change Program Verification Form" needs to be submitted for each VIN affected. Photocopy the attached "MCI Field Change Program Verification Form" as required for the number of affected coaches in your fleet.

Motor Coach apologizes for any inconvenience resulting from this campaign, but urges you to implement this change as soon as possible.

Sincerely,

Motor Coach Industries
U.S. and Canadian Service Departments.



SAFETY RECALL NOTICE

CUSTOMER NAME
ADDRESS
CITY, STATE ZIP CODE
COUNTRY

1700 EAST GOLF ROAD, SUITE 300, SCHAUMBURG, IL 60173