



RECALL CAMPAIGN BULLETIN

Reference:

NTB11-067

Date:

July 21, 2011

VOLUNTARY SAFETY RECALL CAMPAIGN 2011 – 2012 ALTIMA FRONT TRANSVERSE LINK BOLTS

CAMPAIGN ID #: PC099

APPLIED VEHICLES: 2011 – 2012 Altima Sedan (L32)

Check Service COMM to confirm campaign eligibility.

INTRODUCTION

On certain 2011 and 2012 Nissan Altima vehicles, the front suspension transverse link bolts may not have been tightened to specification. This condition could cause the bolt to become loose while the vehicle is being driven. To prevent this potential condition, Nissan is conducting this Voluntary Recall Campaign to replace and/or tighten the transverse link bolts to the specified value at no charge for parts or labor.

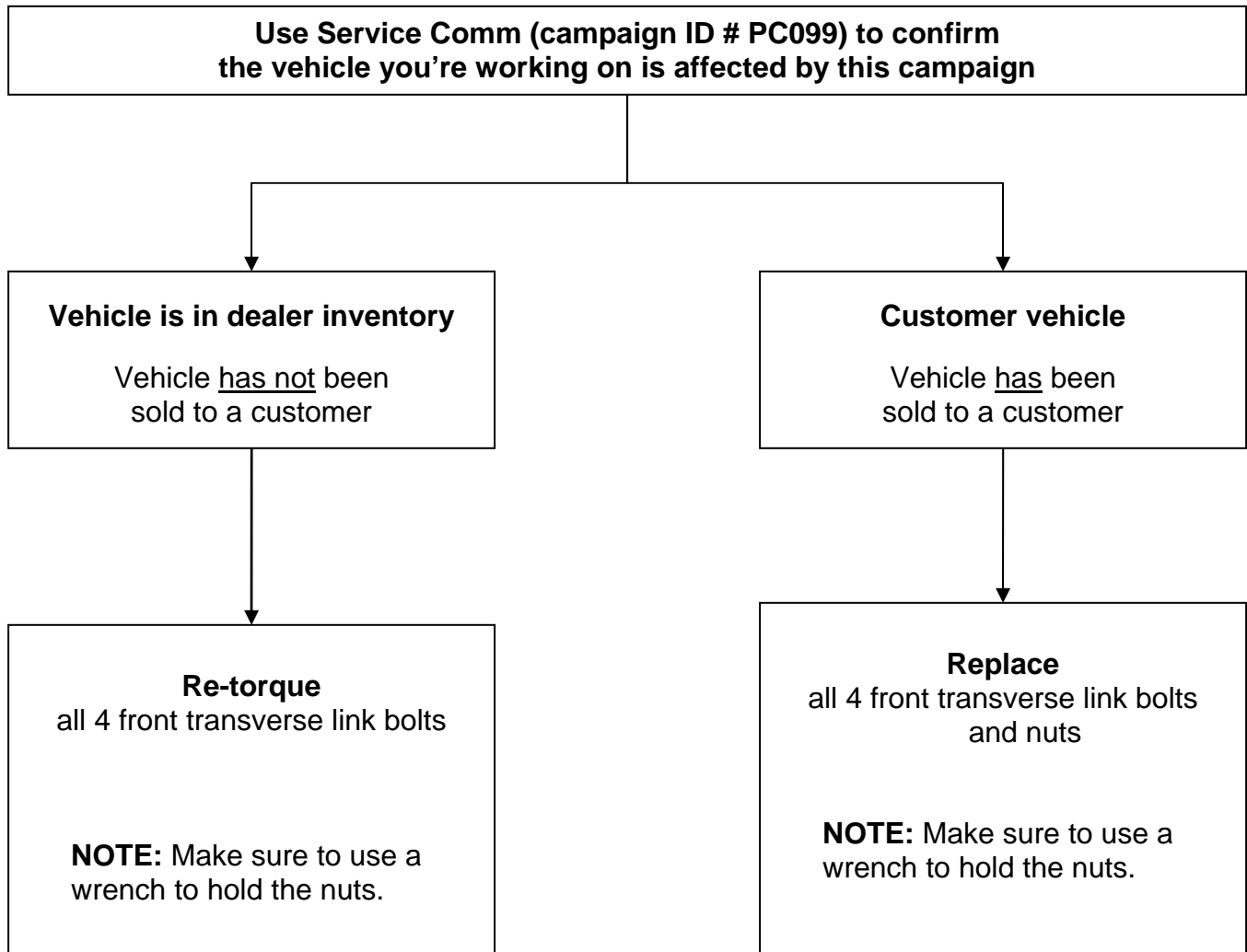
IDENTIFICATION NUMBER

Nissan has assigned identification number PC099 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

REPAIR OVERVIEW



SERVICE PROCEDURE

1. Lift the vehicle on a hoist.
2. Locate the front transverse link bolts (see Figure 1).

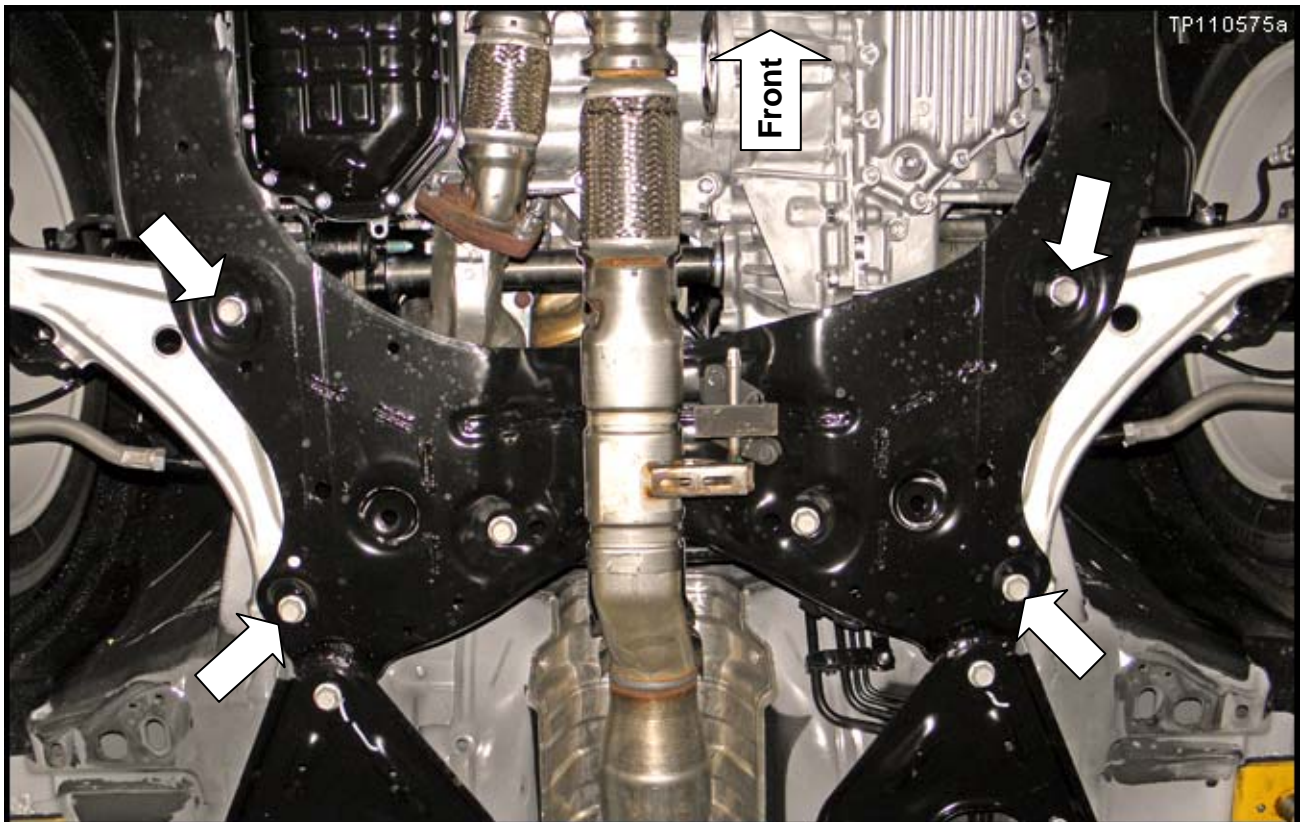


Figure 1

For dealer inventory vehicles:

(Vehicle has not been sold to a customer.)

- a. Loosen the 4 transverse link bolts $\frac{1}{4}$ to $\frac{1}{2}$ turn.
- b. Re-torque the bolts to 145 N•m (15.0 kg-m, **107 ft-lb**).
 - **Make sure to use a wrench to hold the nuts (see Figure 2).**

For customer owned vehicles:

(Vehicle has been sold to a customer.)

- a. Remove and replace the 4 transverse link bolts and nuts.
- b. Torque the bolts to 145 N•m (15.0 kg-m, **107 ft-lb**).
 - **Make sure to use a wrench to hold the nuts (see Figure 2).**

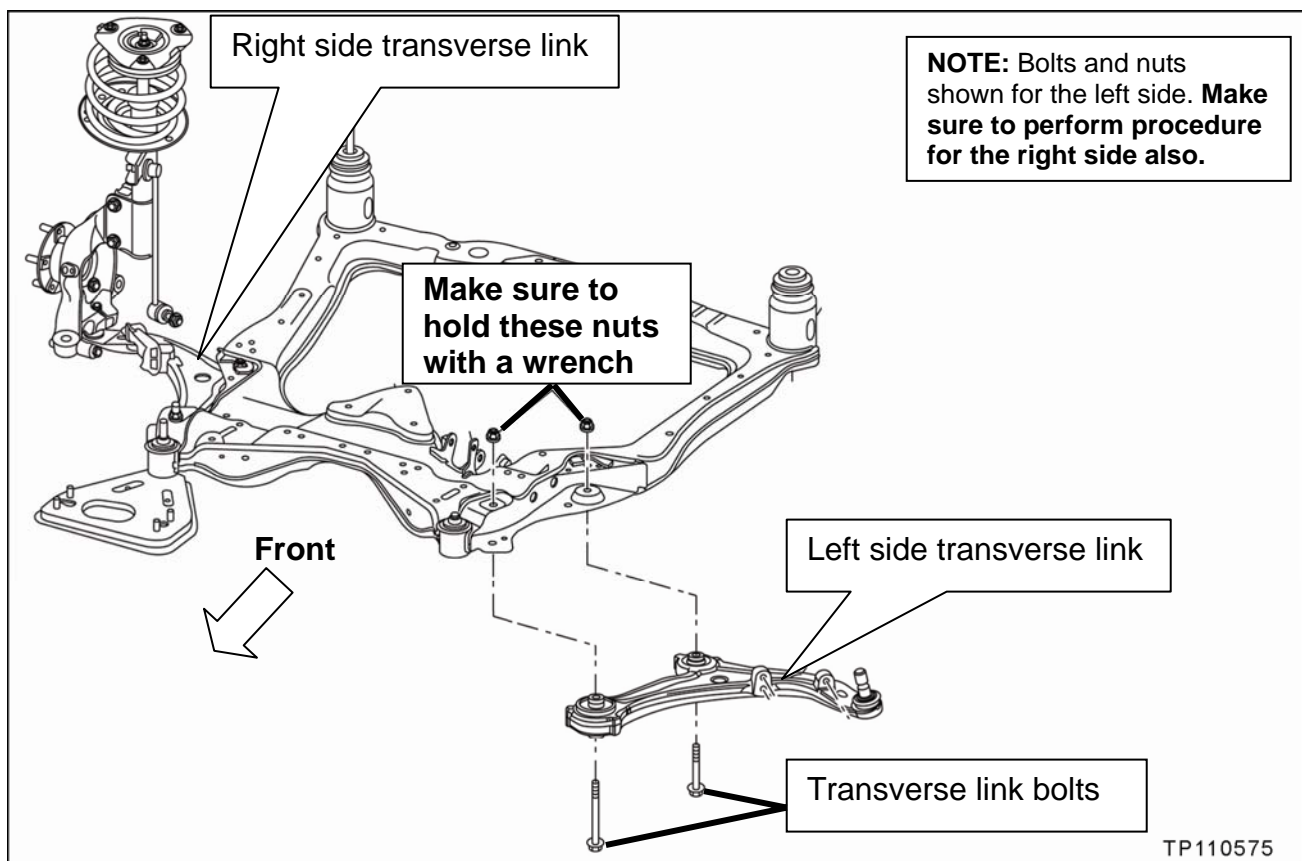


Figure 2

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QTY
Bolt (Rear) *	54368-JA010	2
Bolt (Front) *	54368-JA000	2
Nut *	54588-JA060	4

* Use new bolts and nuts only if the vehicle has been sold (customer owned vehicles).

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

“CM” I.D.: PC099

CAMPAIGN ID	DESCRIPTION	OP CODE	FRT
PC099	Re-torque Transverse Link Bolts	PC0992	0.3 hrs.

CAMPAIGN ID	DESCRIPTION	OP CODE	FRT
PC099	Replace Transverse Link Bolts and Nuts	PC0993	0.5 hrs.

