



**PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.**

**Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if there has been a recall campaign, dealers must assure that all new vehicles and new items of replacement equipment are free of safety defects and comply with all applicable Federal Motor Vehicle Safety Standards at the time of delivery to the consumer. This means that dealers may not deliver new motor vehicles or new items of replacement equipment to consumers unless the safety defect or noncompliance has been remedied before delivery.**

#### **SUBJECT**

**Recall Campaign 11V-332: Replace Alternator Drive Belt Tensioner**

#### **MODEL**

E70 (X5 xDrive35d) with M57Y engine

#### **SITUATION**

The power steering and alternator engine drive belt tensioner aluminum support may crack at the welded seams. If a failure should occur, the vehicle would exhibit a loss of power steering assist. It is still possible to steer the vehicle by applying greater force while turning.

#### **AFFECTED VEHICLES**

This Recall Campaign involves X5 vehicles (X5 xDrive35d with M57Y engine – KSD2 Lead Type ZW03, LCI) which were produced from 03/31/2011 to 5/19/2011.

In order to determine whether a specific vehicle has had this Recall Campaign completed or is affected by this Recall Campaign, first check the B-pillar label for code number **594**. If code number **594** has been punched out, the campaign has already been performed. If code number **594** has not been punched out, it will be necessary to utilize the "Service Menu" of DCSnet (Dealer Communication System) or the Key Reader. Based on the response of the system, either proceed with the corrective action or take no further action.

#### **CORRECTION**

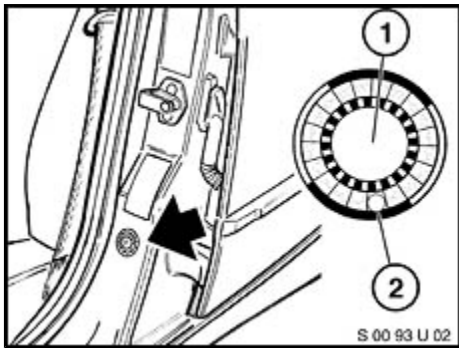
Replace the power steering and alternator engine drive belt tensioner as per Repair Instruction REP 11 28 020. The power steering and alternator engine drive belt replacement is not needed.

The current level of ISTA/D does not provide a torque specification for the torx M6 x 20 fasteners. Both torx M6 x 20 fasteners are to be reused and tightened to 8 Nm of torque.

#### **PARTS INFORMATION**

<b>Part Number</b>	<b>Description</b>	<b>Quantity</b>
11 28 7 799 851	Engine Drive Belt Tensioner	1

#### **LABEL INSTRUCTIONS**



This Recall Campaign has been assigned code number **594**. After the vehicle has been checked and/or corrected, obtain a label (SD 92-380) and:

- A. Emboss your BMW center warranty number in the middle of the label (1);
- B. Punch out code number **594** (2), printed on the label; and
- C. Affix the label to the **B**-pillar as shown.

If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the old one. Do not affix one label on top of another one, because a number from an underlying label could appear in the punched-out hole of the new label.

#### WARRANTY INFORMATION

The repair described in this bulletin is covered under warranty regardless of time or mileage. Reimbursement for this Recall will be via normal claim entry utilizing the following information:

**Defect Code:** **00 11 80 02 00**

Vehicles that have not been delivered to the customer (In center inventory without in-service date):

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 60 565	11	Replacing engine drive belt tensioner

or

Vehicles that have been delivered to the customer (Vehicle has an in-service date):

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 60 016	13	Replacing engine drive belt tensioner

Labor operation codes 00 60 016 is a main labor operation.

Only one main labor operation can be claimed per repair visit. All other labor operations on the same line or other lines must be claimed using plus code labor operations.

Labor operations 00 60 565 and 00 60 016 are currently not listed in the KSD2. Once they are listed in KSD2, the labor allowances in KSD2 supersedes the time allowances listed in this Service Information bulletin.

Please refer to the Warranty Policy and Procedures Manual regarding add-ons, proper support, documentation and archiving requirements for claims, as applicable