



RECALL: This modification has top priority and must be performed immediately to ensure customer safety

Subject: Factory Direct Modification Campaign – Handlebar Clamp Replacement on all affected models listed below

NOTE: This Recall Bulletin Supersedes Previous Technical Bulletin 1108R, which was issued on March 24, 2011.

**Affected 2011 Models: 450 EXC, 530 EXC and 690 Enduro R
2010 Models: 690 Enduro R**

**Restriction: Affected models are linked by VIN in KTM Dealer.Net
(See NOTE below)**

Initial Information:

- » KTM North America has determined that a defect which relates to motor vehicle safety exists with selected 2011 models 450 EXC, 530 EXC and 690 Enduro R, as well as selected 2010 models 690 Enduro R pertaining to the handlebar clamps on such models. To ensure the highest level of performance, reliability and customer satisfaction, it is necessary to replace the handlebar clamps on all affected units.
- » On affected units, during use the handlebar clamps may develop cracks; this could result in the possibility of the handlebars moving from their set position and potentially leading to an accident which could cause injury or death to the rider or others.
- » It has been determined that the cause of the defect is from variations in the material quality and the heat treatment process at the supplier of the handlebar clamps. To remedy this defect the replacement handlebar clamps are milled from billet material and have been reinforced in some areas. It is required that both handlebar clamps be replaced at the same time.

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Technical Department

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- » KTM has notified all registered owners of the above affected motorcycles by mail. A copy of the customer letter is included in this bulletin. The customer should take the letter along with the affected motorcycle to an authorized KTM Dealer for the replacement of their handlebar clamps.

NOTE: This Technical Bulletin only affects certain VIN numbers! Please check the VIN by performing a Motorcycle History search in KTM Dealer.net to determine if it's affected. If the motorcycle is affected you will see a link to the bulletin and its repair status in the history results. KTM North America will not warranty units whose VIN numbers are not linked to this bulletin as it does not apply to them. It is the responsibility of the Dealer to determine if the unit requires this update by checking the vehicle history and understanding the instructions provided by this bulletin.

- » You must perform this replacement on all affected motorcycles in your inventory prior to customer delivery. Any affected 2011 450 EXC, 530 EXC, 690 Enduro R and 2010 690 Enduro R models sent directly from KTM will require the handlebar clamp replacement prior to customer delivery. Affected units acquired through KTM Dealer transfers or trades must be remedied and checked in dealer.net to ensure and document that the repair has been performed.
- » Motorcycles that are affected should not be operated until the handlebar clamps are replaced. It is a violation of KTM policy for an authorized KTM Dealer to deliver any affected unit to customers until the procedure in this bulletin has been performed.
- » KTM must report to the federal government on a regular basis how many units have been repaired during this campaign. Be sure to submit your Warranty Request for Reimbursement on every unit repaired to ensure accurate compliance numbers.

Procedure for Repair/Replacement:

- » Replace the handlebar clamps with the new version, Part # **772 01 038 000**, on all vehicles that you have delivered to your customers and on vehicles in your inventory. Be sure to properly torque all four mounting bolts to 20Nm/14.8lbs.ft.

Parts Ordering:

- » When ordering Part # 772 01 038 000 be sure to order two pieces per vehicle being repaired.

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New Part Identification Procedure:

Motorcycles produced on or after Nov. 24th 2010 are equipped with the new handlebar clamps and are not affected by this technical bulletin.

Photo A, part # 772 01 038 000, reinforced areas.

Photo B, handlebar clamp has a punch dot clearly marked to identify new part.

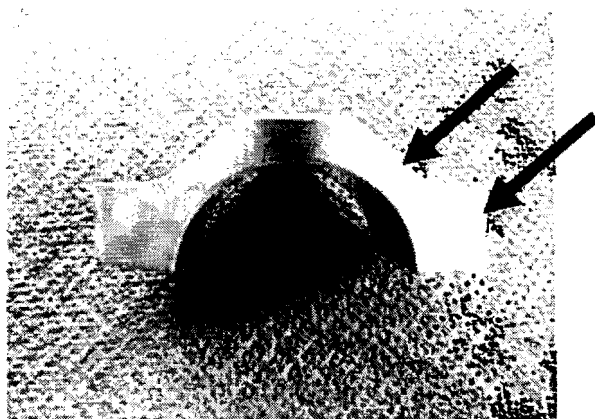


Photo A

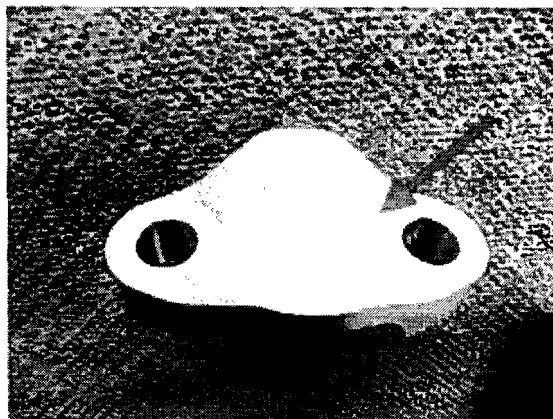


Photo B

Inspection:

Carefully inspect each handlebar clamp (photo B) for the appropriate punch dot, as shown in the photo above. If the handlebar clamps have the appropriate punch dot the proper handlebar clamps are installed.

Warranty Input Information:

- » Please note that when entering a warranty claim on an affected model, you will choose **TI Warranty Inc. Campaign Code** from the drop down list and then enter the vehicles **VIN** in the box to the right and click **NEXT**
- » You can now choose the TI Number from the drop down box. The TI number for this procedure is **01-10-182/G.10.149.01** and click **NEXT**

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- » The Warranty Claim is automatically entered for you, including labor. This saves you time and money. You must enter additional information in the required fields marked with an orange asterisk "*" before submitting the claim to KTM. The flat rate for this repair is 10 minutes.

Warranty claim input information	
Warranty type:	TI warranty
Subassembly group:	01 Front wheel fork/triple clamp
Failure code:	900 Failure identification by manufacturer
Part causing failure:	Handlebar clamp 28 mm 594 01 038 000
Campaign code:	G.10.149.01
Spare parts:	Handlebar clamp 28 mm <u>new</u> 772 01 038 000
Labor time:	T3900201150 / 10 min
Stock parts affected: YES	Please return all your current stock of p.n. 594 01 038 000 using the RMA process.

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