

Thor Motor Coach Recall Repair Instructions



Recall #

Description/Title: **Ford E350/E450 O2 Sensor Wiring Harness**

Affected Product Line(s): **Four Winds, Four Winds Siesta, Chateau, Chateau Citation, Freedom Elite, Freedom Elite Rentals Models 25C, 26E, 28A, 28BK, 28U, 28Z, 29BG, 31A, 31K, 31P, 31R**

Service Campaign # : **RC000031** Released Date:

Failure Code: **TMCRC80425V** Document Date:

Time Allowed: **0.3** Document Revision: **A**

Certain units built on E350 or E450 chassis with modified wheelbases and off-lines dates between 2/1/2011 and 3/9/2011.

See page 2 for the list of affected VINs

SUMMARY:

Thor Motor Coach is recalling certain Model Year 2011 and 2012 Class C motorhomes manufactured between February 1, 2011 and March 9, 2011. The wiring for the O2 sensor that connects to the catalytic converter may not be properly secured. When not secured, wiring can fall onto the exhaust, melt and short out causing a check engine light (CEL) and in some cases will cause the engine to shut down while driving.

CONSEQUENCE: In the event that the O2 sensor wiring is not properly secured, the wiring may fall onto the exhaust potentially causing the engine to stop running. There is a potential for property damage, personal injury or death.

REMEDY: Dealers will secure the O2 sensor wire in the P-clamp with a zip tie.

REIMBURSEMENT AND PARTS REQUIRED:

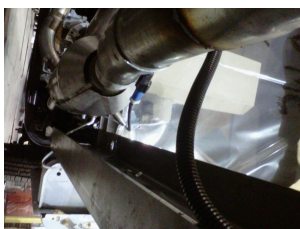
Dealers can contact the Thor Motor Coach Customer Service department at 877-500-1020 or file a claim via the TMC Advantage Portal at www.thormotorcoachservice.com.

UNITS AFFECTED:

Certain units built on E350 or E450 chassis with modified wheelbases and off-lines dates between 2/1/2011 and 3/9/2011. See page two for a listing of affected VINs

DIRECTIONS:

Locate the O2 sensor wire that runs along the inside of the passenger side frame rail. Locate the P-clamp that is used to secure the wire to the frame rail. The P-clamp is located between the front wheel and the catalytic converter which is approximately 5 feet behind the front wheels. Inspect the wire to ensure that it is properly routed through the P-clamp, no excess wire can reach the exhaust, and the wire has not sustained any damage. If the wire harness is not damaged, zip tie the O2 sensor wire to the P-clamp. If, upon inspection, the O2 sensor wire is found to be damaged, take the motorhome to a local authorized Ford dealership and contact the Thor Motor Coach Customer Service Department at 877-500-1020 for further instruction.



Wire laying on exhaust.



Wiring properly placed in P-clamp.



Wiring properly placed and secured with a zip tie.