



RECALL CAMPAIGN BULLETIN

Reference:

NTB12-038b

Date:

June 6, 2012

VOLUNTARY RECALL CAMPAIGN 2012 TITAN AND ARMADA CERTIFICATION LABEL

The Owner's Letter in this bulletin has been amended.
Please discard previous versions of this bulletin.

CAMPAIGN I.D. # PC135
NHTSA #: 12V-143
APPLIED VEHICLE: 2012 Titan (A60)
2012 Armada (TA60)

NOTE: All vehicles affected by this campaign will have a new label supplied to the dealer (for vehicles in dealer inventory) or to the customer (for customer owned vehicles).

INTRODUCTION

The Certification Label on certain specific Model Year 2012 Nissan Titan and Armada vehicles does not contain rim size information. To remedy this issue, Nissan is providing customers with a replacement Certification Label. Customers have the option of affixing the replacement label or going to a Nissan dealership to have the label affixed at no charge for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC135 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check the campaign status on each vehicle falling within the range of this voluntary recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.**

SERVICE PROCEDURE

NOTE: Each replacement certification label is vehicle specific. Make sure the VIN on the new certification label matches the VIN on the vehicle / old certification label.

1. Park the vehicle in a safe place with the ignition OFF, the parking brake ON, and the automatic transmission in "P".
2. Open the driver's door.
3. Locate the existing certification label (see Figure 1).

NOTE: The certification label has the VIN on it.

4. Make sure the VIN on the new certification label matches the VIN on the old certification label.



Figure 1

5. Clean the area around the certification label with a dry clean cloth.
6. Remove the old certification label.
 - Use a finger nail to pull / lift one corner of the label and then slowly peel off 100% of the old label.

NOTE: If needed, use a smooth thin tipped finesse stick to lift up one corner of cert. label.



Figure 2

7. Install the new certification label in the same location as the old label.

NOTE: If needed, clean surface before applying the new label with isopropyl alcohol and allow to dry.

PARTS INFORMATION

- An Owner's Letter accompanied by a **vehicle specific** replacement Certification Label was issued for each customer owned vehicle affected by this campaign.
- Dealers were supplied with **vehicle specific** replacement Certification Labels for each vehicle in their inventory that is affected by this campaign.
- If the replacement label has been lost, you can obtain another one by emailing a request to campaign.parts@Nissan-usa.com with your dealer code and VIN.
 - The above contact information for a replacement label is only valid for a request regarding this campaign.
 - Do not order multiple labels per VIN or request.
 - Please allow up to one month or more for label delivery.

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

CAMPAIGN (CM) I.D. #	DESCRIPTION	OP CODE	FRT
PC135	Install New Certification Label	PC1350	0.2 hrs

OWNER'S LETTER (example of typical owner's letter)

Dear Nissan Titan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that the Certification label on your Model Year 2012 Nissan Titan fails to conform to one of the requirements specified in Federal Motor Vehicle Safety Standard (FMVSS) No. 110 "Tire Selection and Rims." Our records indicate that you own or lease the Nissan vehicle identified on the inside of this notice.

Reason for Recall

The Certification label located on the driver's side door pillar near the door latch of your vehicle does not contain rim size information as required by the applicable regulation. Adhering to the tire and rim size information on the Certification label is important because an incorrect tire and wheel combination may increase the likelihood of a crash. To address this Nissan is providing a corrected certification label containing the required information.

What Nissan Will Do

Provided with this notification is a VIN-specific replacement Certification label that contains the rim size, tire size and inflation pressures for your vehicle. Also included (on the reverse side of this letter) are instructions on how to affix it.

What You Should Do

Please replace the Certification label on your vehicle with the one included with this notice. Instructions for affixing the new label are on the reverse side of this letter.

If you prefer, you may contact your Nissan dealer and make an appointment to have the Nissan dealer affix the new label for you at **no charge for parts or labor**. Please bring this notice and the replacement label with you to the service appointment. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.