



mazda

Electronic Field Communication

Information

eFC Number: eFC-I-11-00022

Date: Tuesday, April 12, 2011

Subject: CLARIFICATION for Recall 6211B- 2009-2010 2.5L Mazda6 Fuel Tank

Originating

Name: Gaby Laur

Dept: TSD

Email ID: glaur@mazdausa.com

Phone: 949-442-6590

Summary: The attached email clarifies the inspection and repair procedure for Recall 6211B – 2009-2010 Mazda6 2.5L Engine Fuel Tank.

See Also eFC Number(s):

eFC-A-10-00008, eFC-I-10-00567, eFC-I-10-00584, eFC-I-11-00004, eFC-I-11-00016

Dealer Communication: Yes

Date Dealer Communication to be sent: 4/12/11

Additional Contacts:

eFC Type:

Sales Operations:

Fixed Operations:

Concur:

Aileen Sperber

Communication:

We have received feedback from our field personnel about some confusion on the Repair procedure for Recall 6211B – 2009-2010 Mazda6 2.5L Engine Fuel Tank. The attached email clarifies the inspection and repair procedure for recall requirements.

The attached notification will be e-mailed to all dealers upon release of this eFC.

If you have any questions, please contact me at glaur@mazdausa.com or 949-442-6590.

Addressees – Check appropriate division, department, region or position

Executive Committee	<input type="checkbox"/>	Regional General Manager	<input checked="" type="checkbox"/>	Other:	<input type="checkbox"/>
Executive & Administrative Assistants	<input type="checkbox"/>	Region Sales Managers	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Sales Operations (all)	<input type="checkbox"/>	District Managers	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Fleet Operations	<input checked="" type="checkbox"/>	Sales Operations Managers	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Logistics (Port Ops & Transportation)	<input type="checkbox"/>	Sales Planning Managers	<input type="checkbox"/>	Other:	<input type="checkbox"/>
National Sales Planning	<input type="checkbox"/>	Marketing Managers	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Retail Development	<input type="checkbox"/>	Region Customer Service & Parts Managers	<input checked="" type="checkbox"/>	Other:	<input type="checkbox"/>
Sales Integration & Training	<input type="checkbox"/>	Service Field Operations Managers	<input checked="" type="checkbox"/>	Other:	<input type="checkbox"/>
Customer Service Operations (all)	<input checked="" type="checkbox"/>	District Service Managers	<input checked="" type="checkbox"/>	Other:	<input type="checkbox"/>
Customer Service Division (all)	<input type="checkbox"/>	Service & Parts Marketing Managers	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Customer Service Planning (CAC, DAG, Mediation)	<input type="checkbox"/>	Technical Operations Managers	<input checked="" type="checkbox"/>	Other:	<input type="checkbox"/>
Inventory & Supply	<input type="checkbox"/>	Technical Specialists	<input checked="" type="checkbox"/>	Other:	<input type="checkbox"/>
PDC Operations & Transportation	<input type="checkbox"/>	Dealer Development Managers	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Service Field Operations	<input type="checkbox"/>	Business Development Managers	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Service Parts & Accessories Marketing	<input type="checkbox"/>	Market Rep Managers	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Customer Mediation Department Mailbox	<input type="checkbox"/>	All Gulf Region	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Parts & Service Finance	<input checked="" type="checkbox"/>	All Midwest Region	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Technical Services Division (all)	<input checked="" type="checkbox"/>	All Northeast Region	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Information & Publications	<input type="checkbox"/>	All Southeast Region	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Field Technical Operations (Hotline)	<input type="checkbox"/>	All Western Region	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Product Quality Engineering	<input type="checkbox"/>	All McGaw	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Technical & Fixed Operations Training	<input type="checkbox"/>	All Port Managers	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Warranty Operations (all)	<input checked="" type="checkbox"/>	All Ports	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Dealer Affairs	<input type="checkbox"/>	Employees Only – (Corp)	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Marketing Operations	<input type="checkbox"/>	Employees Only – (All MNAO)	<input type="checkbox"/>	Other:	<input type="checkbox"/>
Product Planning	<input type="checkbox"/>	Other: David Robertson	<input checked="" type="checkbox"/>	Other:	<input type="checkbox"/>
Audit	<input type="checkbox"/>	Other: Rob Murdoch (MCI)	<input checked="" type="checkbox"/>	Other:	<input type="checkbox"/>
Legal	<input checked="" type="checkbox"/>	Other: Don MacPhee (MCI)	<input checked="" type="checkbox"/>	Other:	<input type="checkbox"/>
Finance Division (all)	<input type="checkbox"/>	Other: Hotline Specialists	<input checked="" type="checkbox"/>	Other:	<input type="checkbox"/>
Accounting, Tax, Customs & Payroll	<input type="checkbox"/>	Other: Masashi Yamaoka	<input checked="" type="checkbox"/>	Other:	<input type="checkbox"/>
Financial Analysis & Treasury	<input type="checkbox"/>	Other: tanada.h@mazda.co.jp	<input checked="" type="checkbox"/>	Other:	<input type="checkbox"/>
Human Resources	<input type="checkbox"/>	Other: CJ Martin	<input checked="" type="checkbox"/>	Other:	<input type="checkbox"/>
Public & Gov't Affairs	<input checked="" type="checkbox"/>	Other: Ed Marck	<input checked="" type="checkbox"/>	Other:	<input type="checkbox"/>
IT- Managers	<input type="checkbox"/>	Other: John Crowe	<input checked="" type="checkbox"/>	Other:	<input type="checkbox"/>



Attention Mazda Service and Parts Managers:

We have received feedback from our field personnel about some confusion on the Repair procedure for Recall 6211B – 2009-2010 Mazda6 2.5L Engine Fuel Tank. We apologize for the confusion. With this email we would like to clarify some points about the inspection and repair procedure for recall requirements.

Inspection Procedure:

1. **Inspect vehicles for the presence of spider webs in the evaporative canister vent system.** Follow the instructions provided in the Repair Procedure document under "C. INSPECTION AND REPAIR PROCEDURE".
2. **Web Course number 1358** was developed to help you understand the inspection process. This course is highly recommended for all Mazda Technicians who will perform recall 6211B. We encourage you to take this course to eliminate any doubts you may have about the inspection process. The course is available on MazdaState.
3. Once the inspection is completed, if no spider webs are present in the evaporative canister vent system, install the spring/spacer (P/N GS3L-42-297), replace the hose clip (P/N GS3L-42-556) if necessary, reprogram the PCM, fill out the blue campaign label and return the vehicle to the customer or inventory.

Fuel Tank Replacement Procedure:

1. **Replace the fuel tank only if:**
 - a. A crack was found in the fuel tank; or
 - b. No crack in the fuel tank is present, but spider webs are found in the evaporative chamber check valve, vent port nipple, short or long ventilation hoses. Note: Spider webs outside these areas will not restrict the evaporative canister vent system so fuel tank replacement is necessary only if spider webs are found in the evaporative chamber check valve, vent port nipple, short or long ventilation hoses.
2. Our studies show that **less than 1%** of the vehicles will need the fuel tank replaced.
3. **Only order the fuel tank replacement parts listed below if, based on the results of the inspection, the fuel tank needs to be replaced.** We are experiencing heavy ordering on some of the fuel tank replacement parts. We ask for your cooperation on ordering these parts **only** when the fuel tank needs to be replaced.
4. **Parts needed for fuel tank replacement:**
 - a. **GSYL-42-100**, Fuel Tank Kit: **1**
 - b. **GS3L-42-910**, Evaporative Chamber Check Valve: **1 per fuel tank replaced**
 - c. **L315-40-581**, Seal Ring: **1 per fuel tank replaced**
 - d. **L505-40-305B**, Exhaust Pipe Gasket: **1 per fuel tank replaced**
 - e. **NC49-42-694**, Retaining Clip: **1 per fuel tank replaced**
 - f. **CC43-42-693**, Retaining Clip: **2 per fuel tank replaced**

The Repair Procedure, Parts and Warranty Information have been revised to clarify these items and are available on MS3.

Please make certain that the appropriate personnel in your dealership are familiar with the details of this recall before responding to customer inquiries. If you have any questions, please contact your DSM or TOM.

Your continued support in carrying out this campaign is greatly appreciated.

Mazda Technical Services



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