

TECHNICAL INSTRUCTIONS

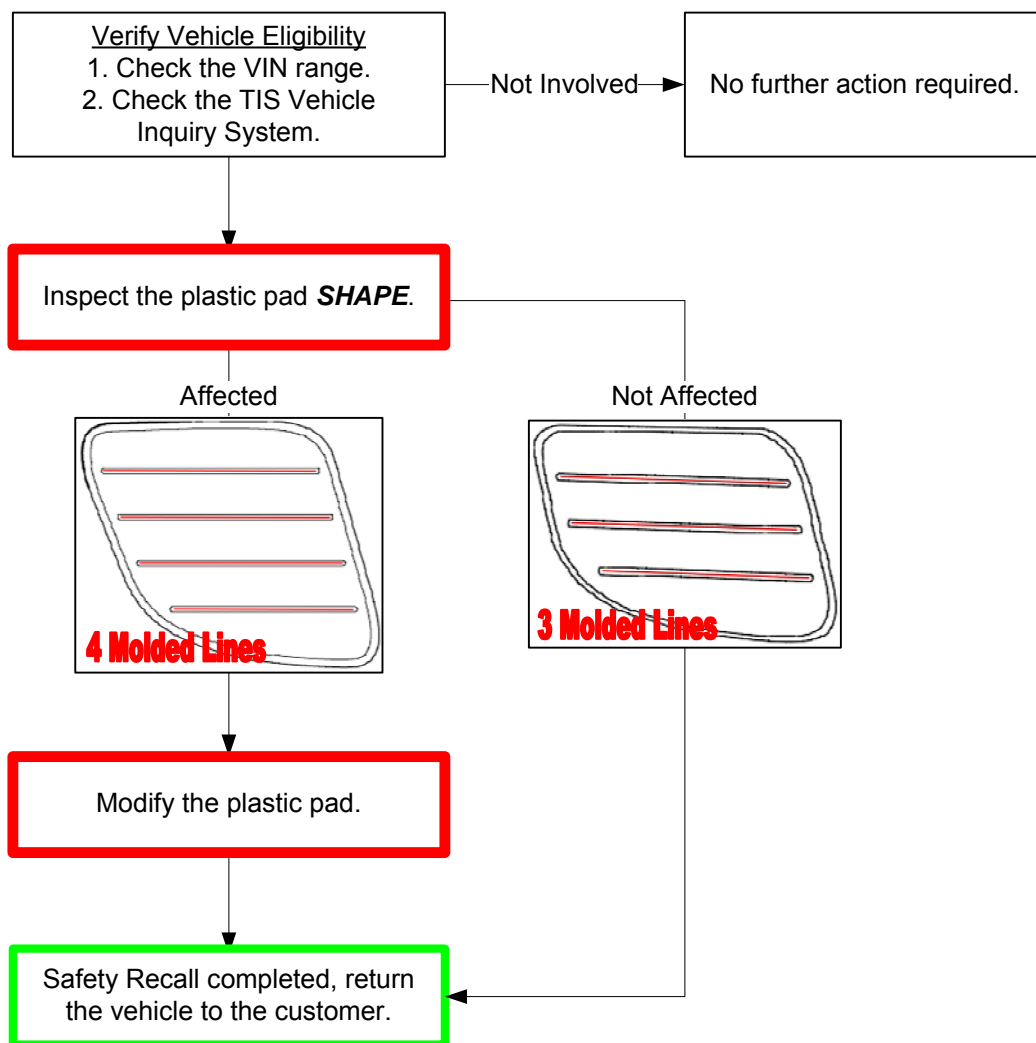
FOR

SAFETY RECALL BLB

PLASTIC PAD MODIFICATION

2006 – Early 2007 MODEL YEAR GS 300 and GS 350 AWD

I. OPERATION FLOW CHART



II. IDENTIFICATION OF AFFECTED VEHICLES

A. AFFECTED VIN RANGE

Model	WMI	Year	VIN Range	
			VDS	Range
GS 300 AWD	JTH	2006	CH96S	0001017 – 0021080
GS 350 AWD	JTH	2007	CE96S	0001838 – 0002349

NOTE:

- Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this Safety Recall, and that the campaign has not already been completed prior to dealer shipment or by another dealer.
- TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.

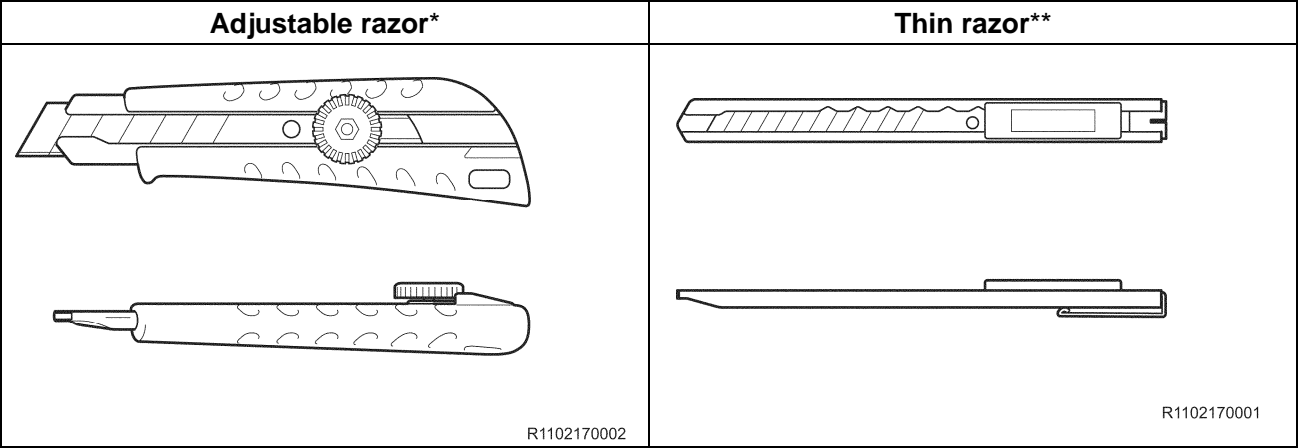
III. PREPARATION

A. PARTS

- No parts are required for this activity.

B. TOOLS & EQUIPMENT

- Basic hand tools
 - Straightedge
 - Adjustable razor* or equivalent
 - Thin razor** or equivalent
- Protective work gloves
 - Cutting board or equivalent (small hard surface to cut on)
- Protective eyewear
 - Sandpaper, 400 grit
 - Dust mask

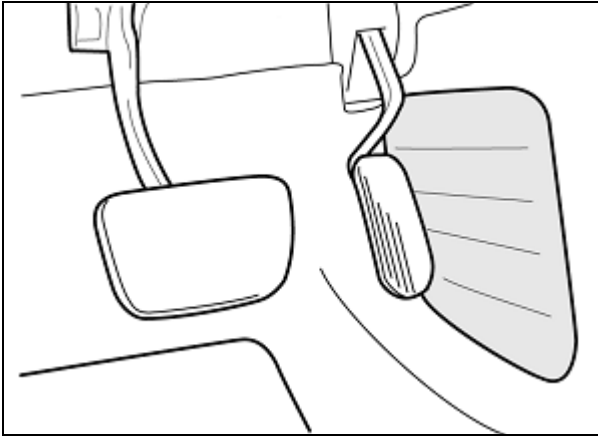


IV. BACKGROUND

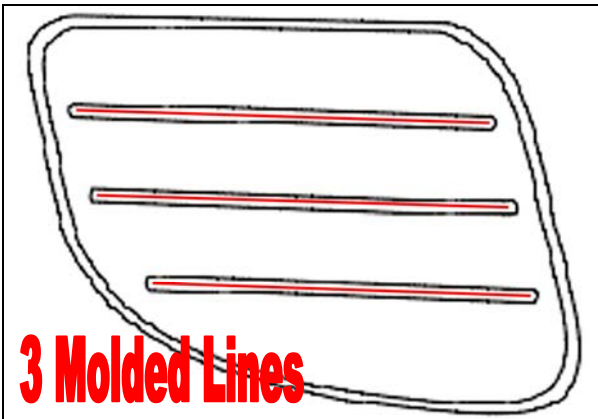
In 2006 through early 2007 model year GS 300 and GS 350 AWD vehicles, in the event that the floor carpet around the accelerator pedal is not properly reinstalled in the correct position after a service operation, there is a possibility that the plastic pad embedded into the floor carpet may interfere with the operation of the accelerator pedal arm. If this occurs, the accelerator pedal could temporarily become stuck in a partially depressed position rather than return to the idle position. An accelerator pedal temporarily stuck in a partially depressed position may increase the risk of a crash.

V. WORK PROCEDURE

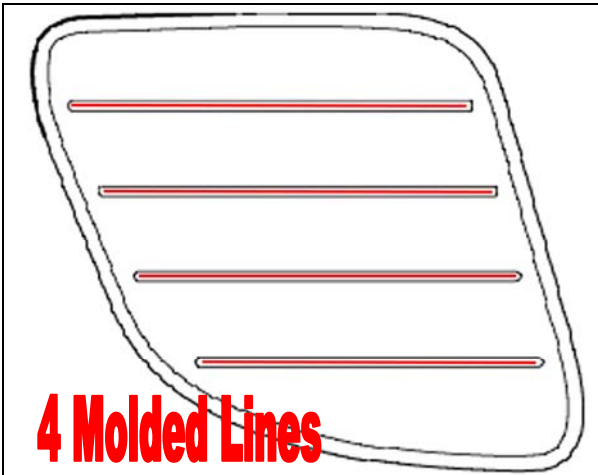
A. LOCATE AND INSPECT THE FLOOR CARPET PLASTIC PAD



1. VISUALLY INSPECT THE FLOOR CARPET PLASTIC PAD SHAPE



- a) If the plastic pad shape is as shown, the vehicle ***IS NOT*** affected. The campaign is completed.

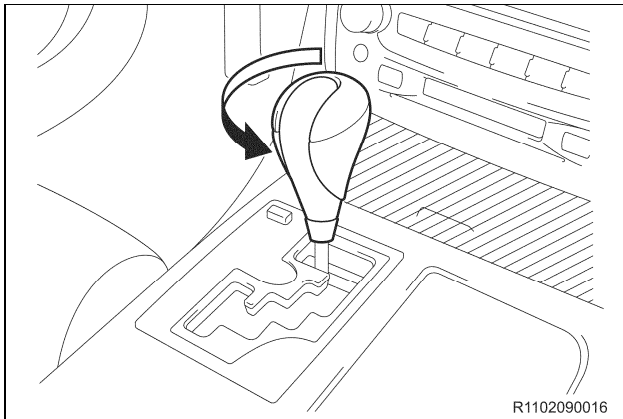


- b) If the plastic pad shape is as shown, continue to **STEP B** (Modify the plastic pad).

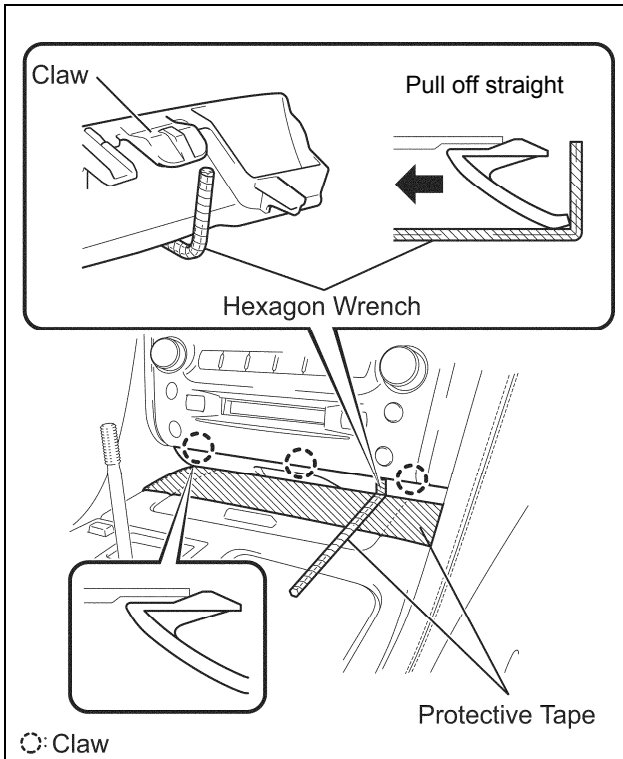
B. DISASSEMBLE THE VEHICLE



The vehicle **MUST** be disassembled **BEFORE** modifying the plastic pad, this will assure that the pad is modified correctly and that the HVAC ducting located behind the pad is not damaged.



1. REMOVE THE SHIFT LEVER KNOB SUB-ASSEMBLY

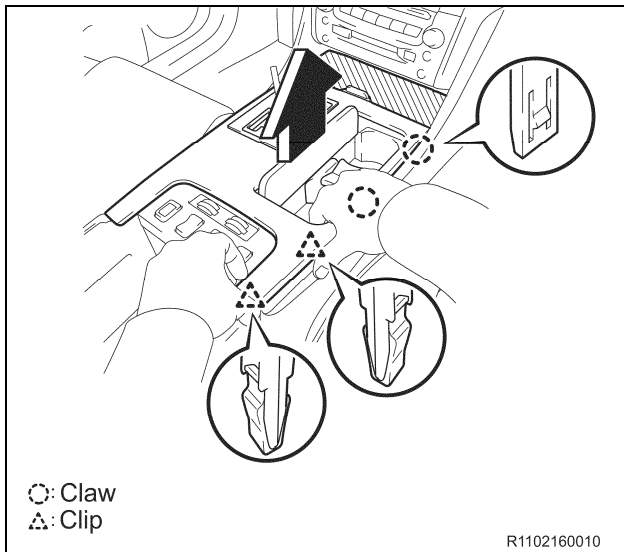


2. REMOVE THE FRONT CONSOLE UPPER PANEL GARNISH

- Apply protective tape to the area shown.
- Using a hexagon wrench 0.08 in (2 mm) or less, disengage the claws and remove the front console upper panel garnish.

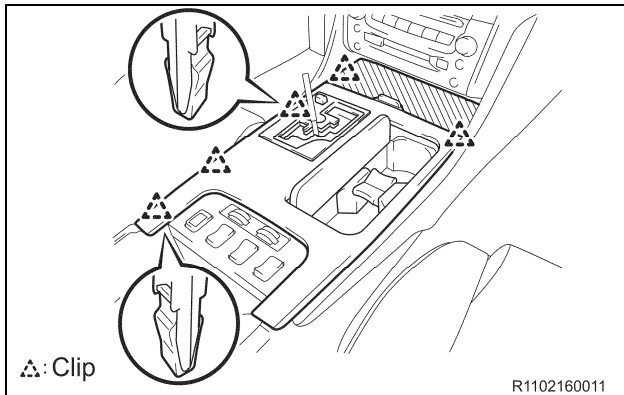
NOTE:

Tape the wrench tip before use to prevent scratching.

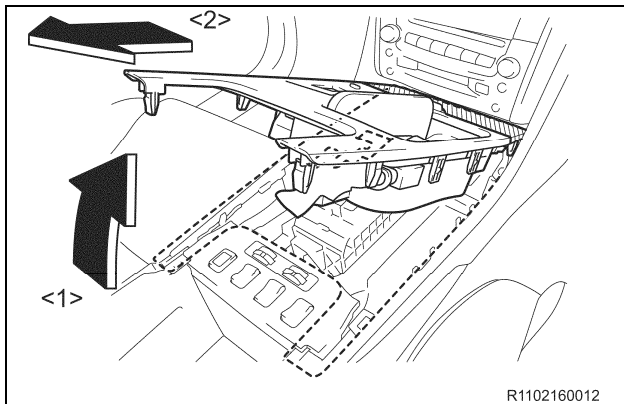


3. REMOVE THE CONSOLE UPPER PANEL ASSEMBLY

- a) Apply the parking brake.
- b) Cancel the shift lock and move the shift lever to N.
- c) Disengage the 2 claws and 2 clips on the right side.



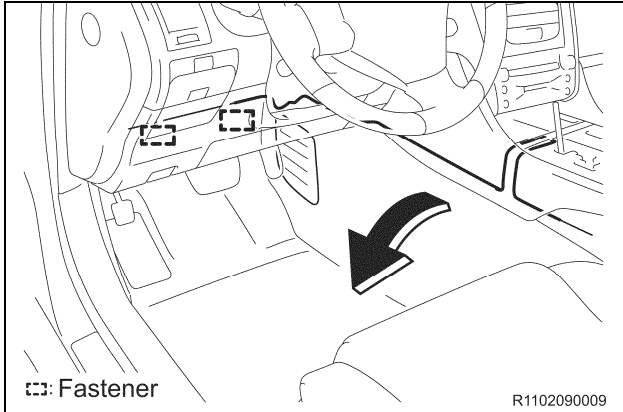
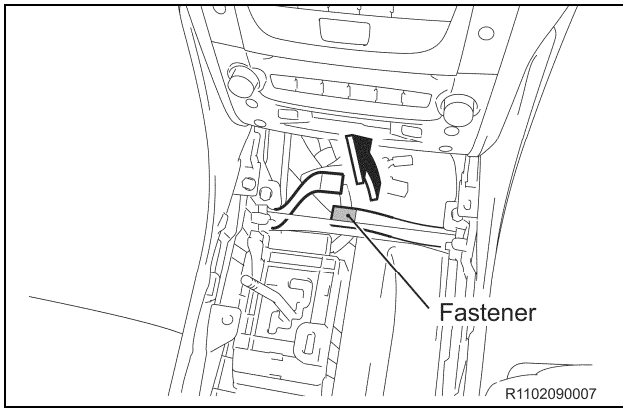
- d) Disengage the 5 remaining clips.



- e) Lift up the rear side of the console upper panel assembly.
- f) Disconnect the connector(s) and pull the console upper panel assembly toward the rear of the vehicle to remove it.

NOTE:
Be careful when removing the panel to avoid breaking parts.

C. MODIFY THE PLASTIC PAD



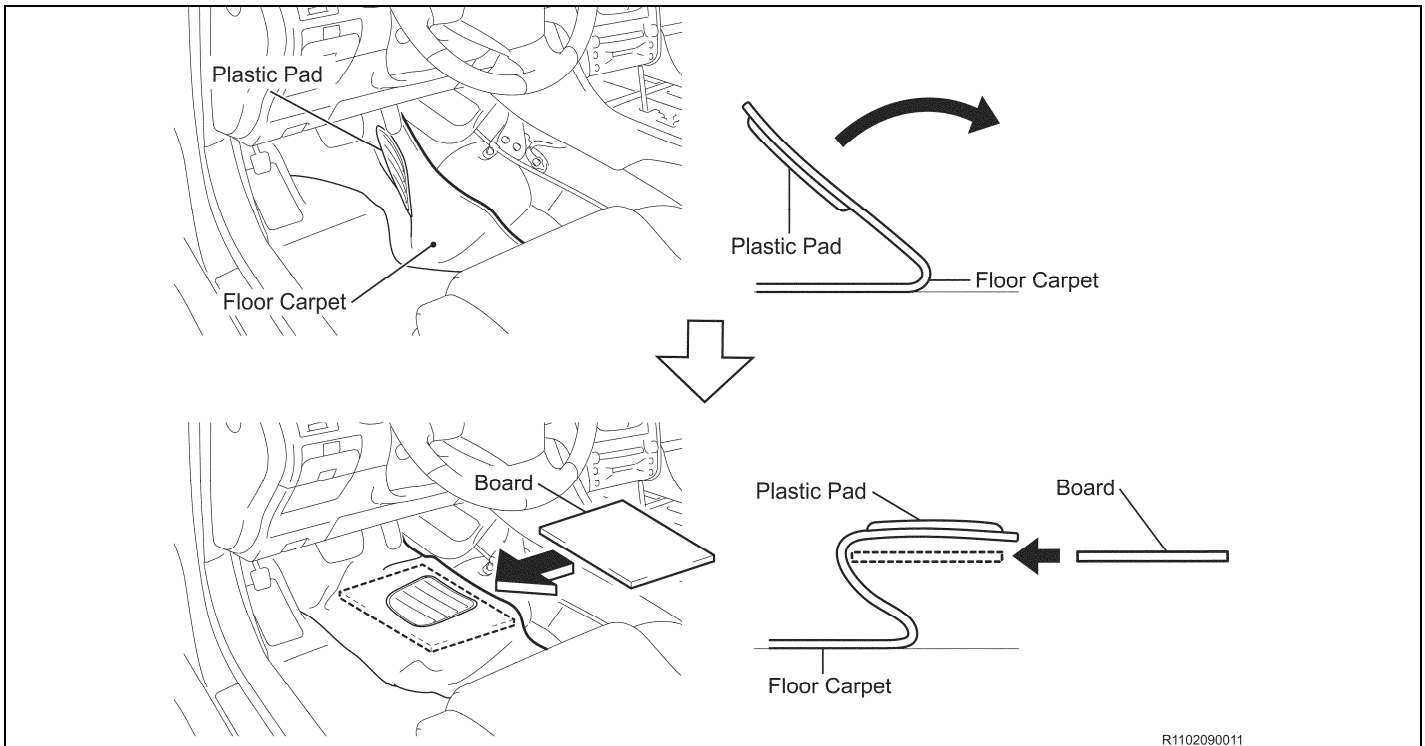
4. MODIFY THE PLASTIC PAD

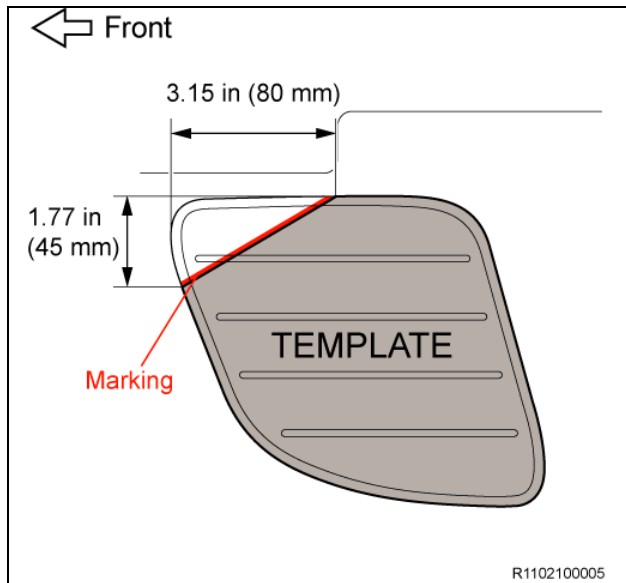
- Disengage the carpet fastener.
- Remove the driver's side floor mat.
- Disengage the 2 carpet fasteners and turn back the floor carpet.



Follow this step carefully to assure that the carpet and the HVAC ducting is not damaged when cutting the plastic pad.

- Fold the floor carpet as shown in the illustration and place the board under the floor carpet.

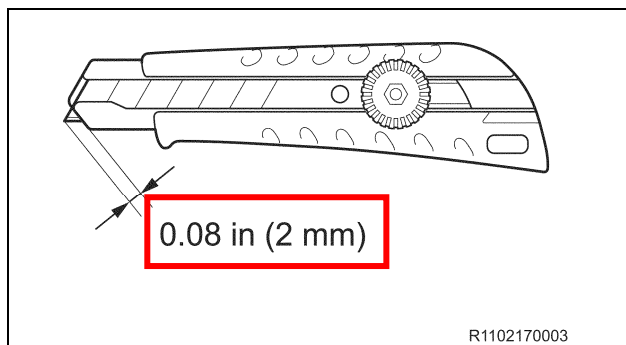




- e) Use the template to mark the area to be cut on the plastic pad.

NOTE:

- 4 plastic templates were provided to each dealership.
- If the templates provided are not available, page 10 contains the template that can be cut out and used for this procedure.

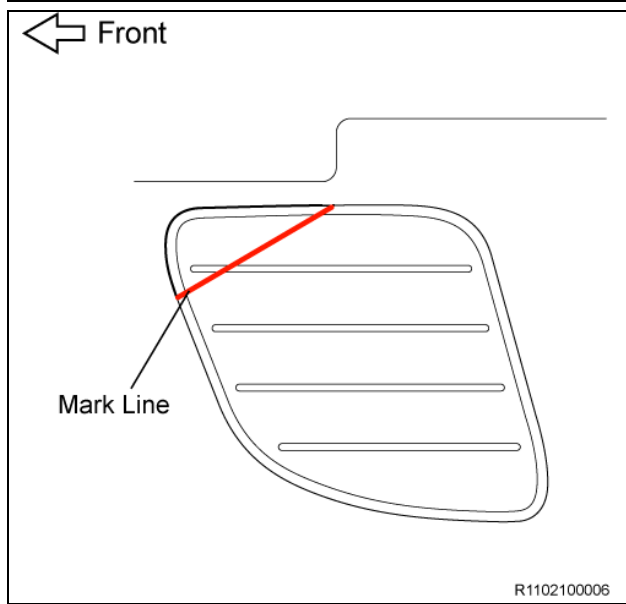


- f) Set the adjustable razor so that approximately 0.08 in. (2 mm) is extended.



CAUTION:

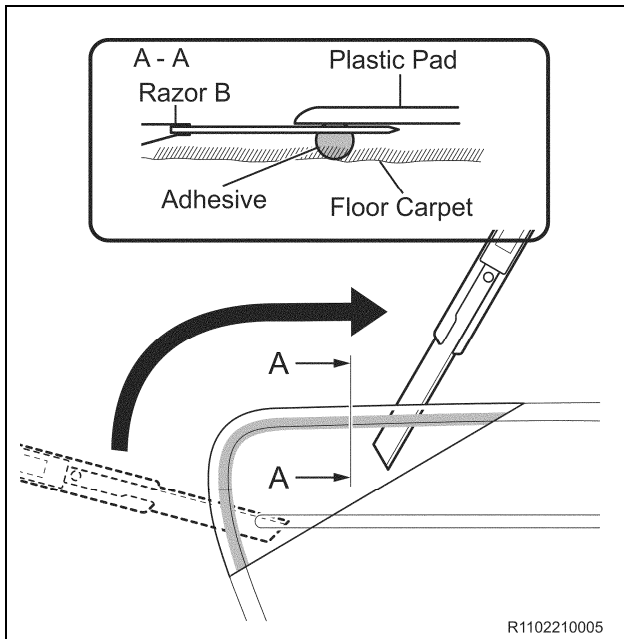
The plastic pad is 0.08 in. (2mm) thick, to avoid cutting the carpet **DO NOT** over-extend the razor.



- g) Use the adjustable razor to make a straight cut along the line marked on the plastic pad.

NOTE:

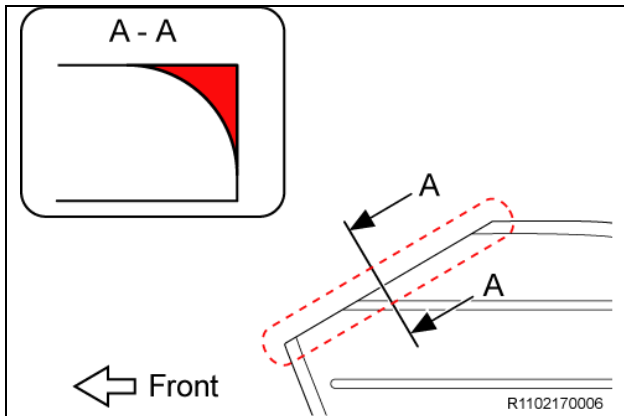
- **ALWAYS** wear protective gloves when cutting.
- **ALWAYS** use a straight-edge to ensure a straight cut.



- h) Use the thin razor to cut through the adhesive layer between the plastic pad and carpet.

NOTE:

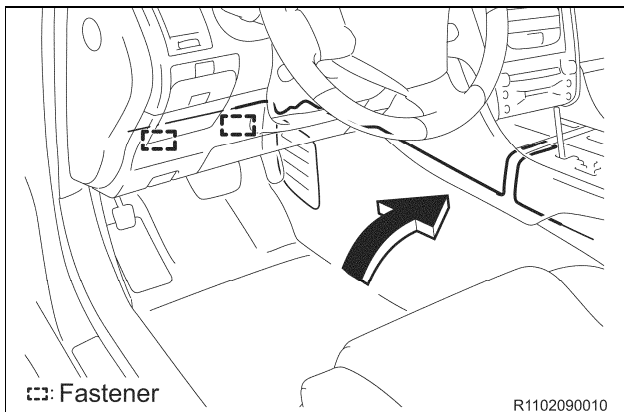
Keep the razor blade flat against the plastic pad to avoid cutting into the carpet.



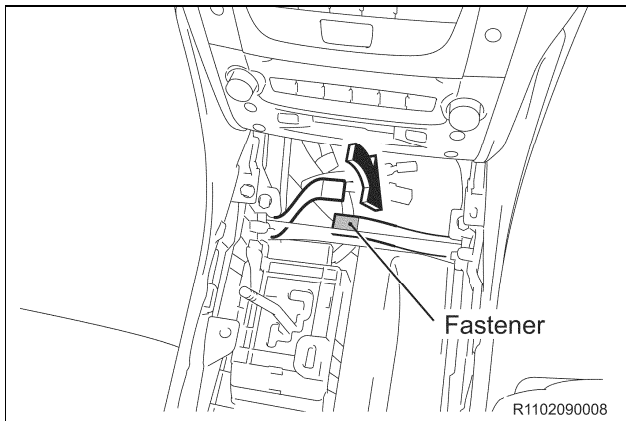
- i) Use 400 grit sandpaper to remove any burrs and to smooth the edge of the cut portion of the pad.

NOTE:

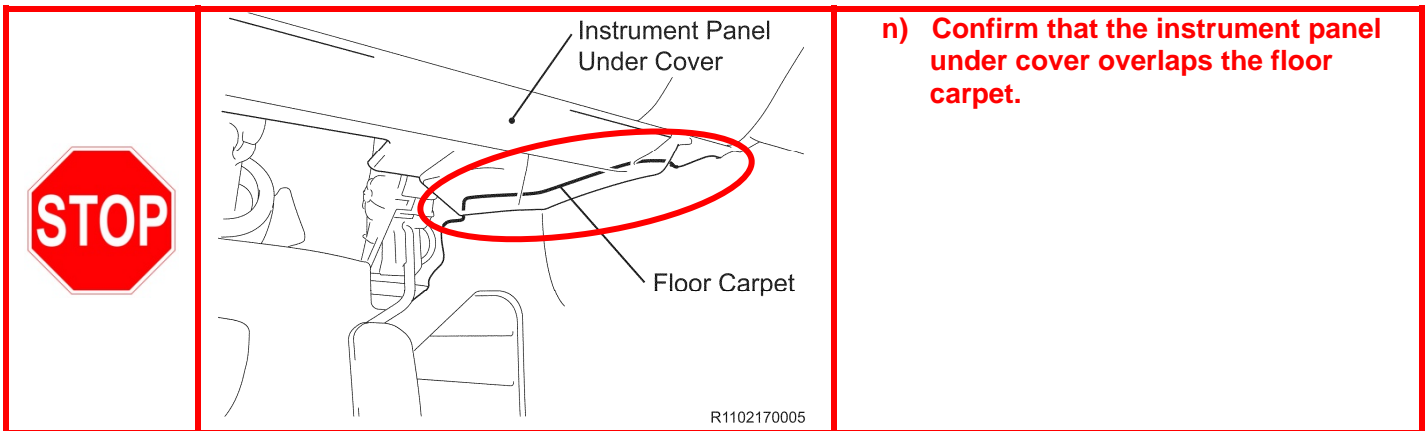
ALWAYS wear protective eyewear, gloves, and dust mask when sanding.



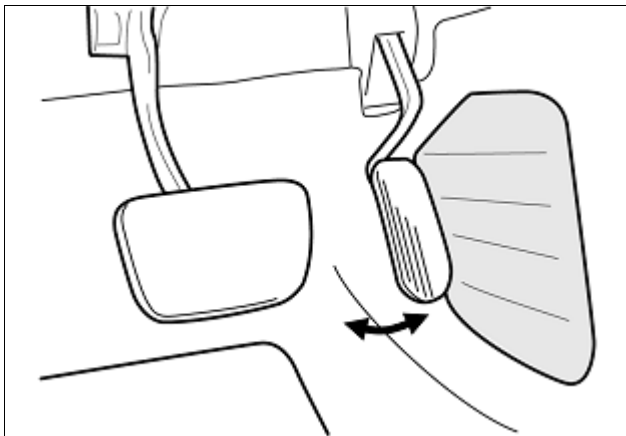
- j) Remove the board.
- k) Reinstall the floor carpet to the original position.
- l) Engage the 2 carpet fasteners near the pedal assemblies.



m) Engage the carpet fastener.



n) Confirm that the instrument panel under cover overlaps the floor carpet.



5. INSPECT THE PEDAL TRAVEL

a) Press and release the pedal several times to assure that the carpet does not interfere with pedal travel.

6. REINSTALL THE CONSOLE UPPER PANEL ASSEMBLY

7. REINSTALL THE SHIFT KNOB

8. REINSTALL THE FRONT CONSOLE UPPER PANEL GARNISH

9. REINSTALL THE FLOOR MAT

10. VERIFY THE OPERATION OF THE CIGARETTE LIGHTER

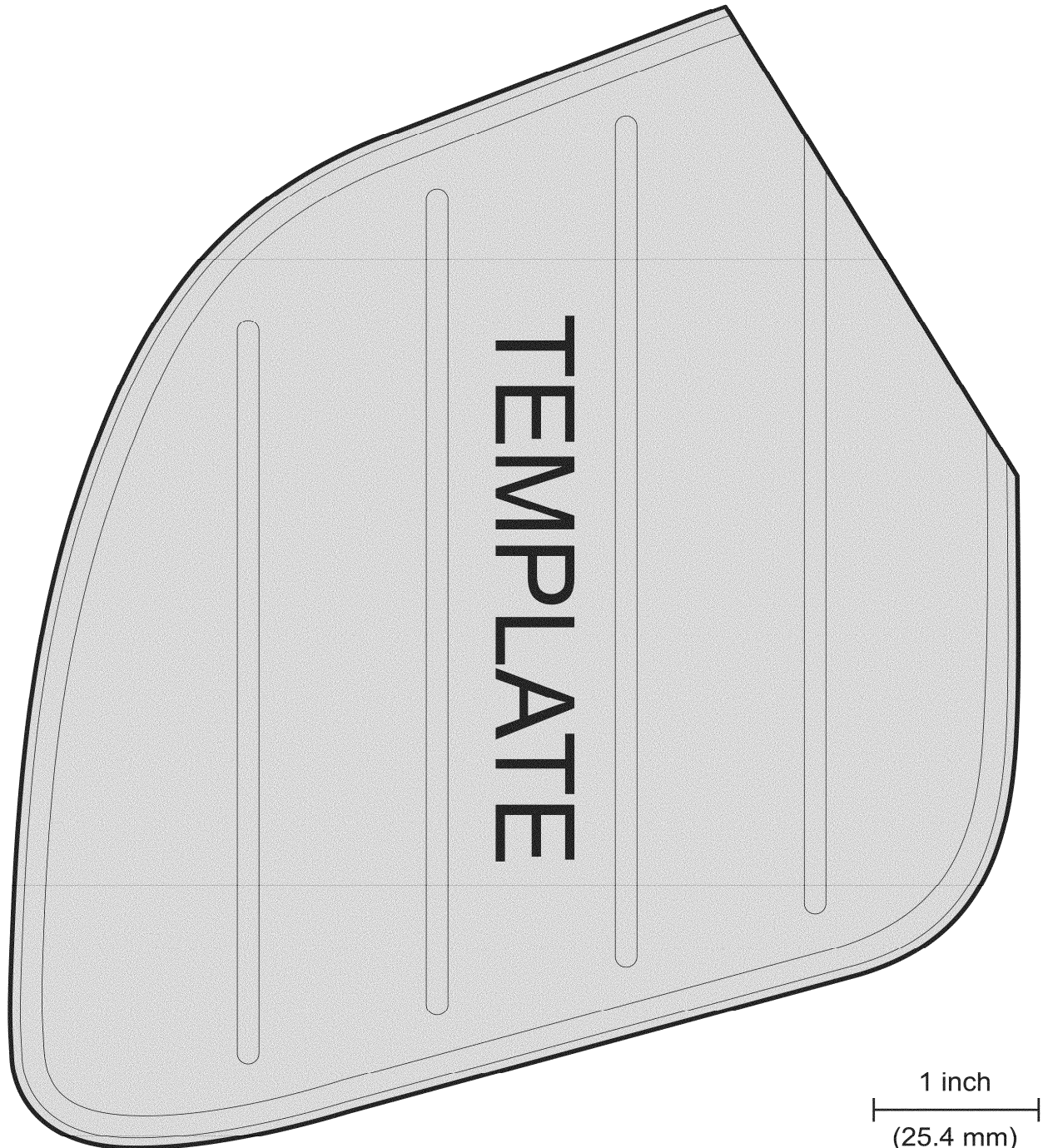
11. VERIFY THE OPERATION OF THE TRANSMISSION GEAR SELECTOR ILLUMINATION LIGHT

VI. APPENDIX

As required by Federal Regulations, please make sure all recalled parts (original parts) removed from the vehicle are disposed of in a manner in which they will not be reused, ***unless requested for parts recovery return.***

Plastic Pad Cut Template

- Copy and cut out this template.
Use this template to mark the cut area in the plastic pad.
- The bottom right guide line is given as a size reference.
This line should be 1 inch in size.





SAFETY RECALL BLB – PLASTIC PAD MODIFICATION PLASTIC PAD CUTTING TEMPLATE USAGE INSTRUCTIONS

These instructions will assist you when using the template to mark and cut the plastic pad that is embedded into the floor carpet.

Review these instructions closely to assure that the plastic pad is modified correctly.

TEMPLATE



PLASTIC PAD



The template **MUST** be aligned on the plastic pad correctly when marking the pad. Review this diagram to assure that the template is aligned correctly.

CORRECT ALIGNMENT

Position the template so that the **TOP** side and **LEFT** side of the template align with the edges of the plastic pad.



INCORRECT ALIGNMENT

DO NOT mis-align the template when marking the plastic pad. If the template is positioned incorrectly, the plastic pad will not be marked correctly.



Kathy Wachs / Service & Parts Operations
Lexus Customer Services
February 24, 2011
Approved by: Al Smith

To: All Lexus Dealers
From: Lexus Customer Services

Safety Recall BLB
2006 - Early 2007 Model Year GS 300 and GS 350 AWD Vehicles
Plastic Pad Embedded into the Floor Carpet

On Thursday, February 24, 2011, Lexus will file a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a Safety Recall on certain 2006 through early 2007 model year GS 300 and GS 350 AWD vehicles.

In 2006 through early 2007 model year GS 300 and GS 350 AWD vehicles, in the event that the floor carpet around the accelerator pedal is not properly reinstalled in the correct position after a service operation, there is a possibility that the plastic pad embedded into the floor carpet may interfere with the operation of the accelerator pedal arm. If this occurs, the accelerator pedal could temporarily become stuck in a partially depressed position rather than return to the idle position. An accelerator pedal temporarily stuck in a partially depressed position may increase the risk of a crash.

Lexus dealers are requested to inspect and, if necessary, modify the shape of the plastic pad which is embedded into the vehicle's floor carpet.

The following information is provided to inform you and your staff of the filing of the DIR for this Safety Recall and your degree of involvement.

Owner Notification Mailing Dates

The owner notification will commence in early March 2011. The letters will be sent over several weeks consistent with repair capacity. The Lexus Q&A is attached for your use when responding to customer questions.

Only owners of the affected vehicles will be notified. If your dealership is contacted by an owner who would like to know if their vehicle is affected, please verify vehicle eligibility by confirming through TIS. The affected VINs will be posted on TIS on Friday, February 25.

Implementation at Dealerships

Refer to TIS for the appropriate Technical Instructions and additional information. Technical Instructions will be posted on TIS on February 25, 2011. No parts will be required for this remedy. The warranty operation codes and labor hours for this remedy will be loaded and available for dealer use during the week of February 28, 2011.

All associates who have a part in this Safety Recall should be familiar with the contents of this letter.

Pre-Owned Vehicles in Dealer Inventory

Lexus requests that dealers not deliver any pre-owned vehicles in their inventory which are involved in this Safety Recall until the defect has been remedied. If a dealer wishes to sell or deliver a pre-owned vehicle covered by this Safety Recall, it is important the dealer clearly communicate to the consumer that the vehicle has been identified by Lexus as subject to a recently announced Safety Recall and that the consumer will be notified by Lexus when the remedy parts are available.

Also, as a reminder, Lexus CPO policy prohibits the certification of any vehicle with an outstanding Special Service Campaign or Safety Recall, such as this Safety Recall BLB. Thus, no affected units may be sold or delivered as a CPO vehicle until the Safety Recall has been completed on that vehicle.

Customer Handling

This Safety Recall is a great opportunity to focus on assuring your customers that their safety remains Lexus' highest priority, which will go a long way toward preserving their faith in your dealership and the Lexus brand. Please welcome these customers and answer any questions they may have. The attached Q&A is provided to assure a consistent message is communicated.

Media Contacts

For *news media inquires only*. Due to the nature of this Safety Recall, it is imperative that all media contacts (local and national) receive a consistent message. In this regard, *all media contacts* must be directed to Brian Lyons (310) 468-2552 in Corporate Communications. (Please do not provide these numbers to customers or direct dealership associates to call).

Please review this entire package with your staff to familiarize them with the proper step-by-step procedures required to implement this Safety Recall.

Thank you for your understanding and cooperation.

Lexus, a Division of Toyota Motor Sales, USA, Inc.

Attachment



Safety Recall BLB Q&A
2006 - Early 2007 Model Year GS 300 and 350 AWD vehicles
Plastic Pad Embedded into the Floor Carpet

Q1: *What is the condition?*

A1: In 2006 through early 2007 model year GS300 and GS350 AWD vehicles, in the event that the floor carpet around the accelerator pedal is not properly reinstalled in the correct position after a service operation, there is a possibility that the Plastic Pad embedded into the floor carpet may interfere with the operation of the accelerator pedal arm. If this occurs, the accelerator pedal could temporarily become stuck in a partially depressed position rather than return to the idle position. An accelerator pedal temporarily stuck in a partially depressed position may increase the risk of a crash.

Q2: *What is Lexus going to do?*

A2: Owners of involved vehicles will receive a Safety Recall notification by first class mail beginning in early March 2011. Lexus dealers will modify the shape of the Plastic Pad which is embedded into the vehicle's floor carpet. This modification will be conducted at **no charge** to the vehicle owner.

Q3: *Which and how many vehicles are covered by this Safety Recall?*

A3: There are approximately 20,000 GS300/350 AWD (2006 - Early 2007 model year) vehicles sold in U.S. market involved in this safety recall.

Model Name	Model Year	Production Date	Number of Vehicles
GS300 AWD	2006	January, 2005 to late July, 2006	Approximately 19,500 units
GS350 AWD	2007	Mid-July, 2006 to mid-August, 2006	Approximately 500 units

Q3a: *Why are only the AWD models involved?*

A3a: The accelerator pedal for the AWD model is a different design from the 2WD model.

Q3b: *What is the production period for affected models?*

A3b: The affected Lexus GS 300/350 AWD vehicles were produced from January 2005 to August 2006.

Q4: *What is the purpose of the Plastic Pad ?*

A4: The Plastic Pad is installed to minimize wear and dirt transfer from the driver's foot to the vehicle's floor carpet.

Q5: *Are there any other Toyota or Lexus vehicles covered by this Safety Recall?*

A5: No, this Safety Recall only covers 2006 through early 2007 Model Year Lexus GS 300 and 350 AWD vehicles only. Rear wheel drive GS 300 and 350 vehicles are **not** covered.

Q6: *Are there any warnings that this condition will occur?*

A6: No, there are no warnings that this condition will occur.

Q7: *How long will the modification take?*

A7: The modification will take approximately 30 minutes. However, it may be necessary for the owner to make the vehicle available for a longer period of time depending upon the dealer's schedule.

Q8: Why are the vehicles covered by this Safety Recall not receiving a BOS system?

A8: The modification is addressing the possibility of the Plastic Pad interfering with the operation of the accelerator pedal arm when the accelerator pedal is depressed. The BOS system is not an appropriate remedy for this condition.

Q9: What if an owner has additional questions or concerns?

A9: Owners with questions or concerns are requested to contact Lexus Customer Satisfaction at 1-800-255-3987 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Standard Time.

February 24, 2011

Toyota Fast Facts is an update on Toyota and industry news. Please feel free to share this information with family and friends. For more news, visit www.toyotanewsroom.com.

Toyota Announces Two Voluntary Recalls and Amends Potential Floor Mat Interference Recall Announced in 2009

Toyota Motor Sales, U.S.A., Inc., today announced that it will conduct a voluntary safety recall of approximately 20,000 2006 and early 2007 Model Year GS 300 and GS 350 All-Wheel Drive vehicles to modify the shape of the plastic pad embedded in the driver's side floor carpet. In the event that the floor carpet around the accelerator pedal is not properly replaced in the correct position after a service operation, there is a possibility that the plastic pad embedded into the floor carpet may interfere with the operation of the accelerator pedal. If this occurs, the accelerator pedal may become temporarily stuck in a partially depressed position rather than returning to the idle position.

Toyota will also voluntarily recall approximately 372,000 2004 through 2006 and early 2007 RX 330, RX 350, and RX 400h vehicles, and approximately 397,000 2004 through 2006 Highlander and Highlander HV vehicles to replace the driver's side floor carpet cover and its two retention clips. If the forward retention clip used to secure the floor carpet cover, which is located in front of the center console, is not installed properly, the cover may lean toward the accelerator pedal and interfere with the accelerator pedal arm. If this occurs, the accelerator pedal may become temporarily stuck in a partially depressed position rather than returning to the idle position.

Separately, Toyota has amended its recall from November 2009, adding three models to address the potential for unsecured or incompatible floor mat entrapment of the accelerator pedal. The models added include:

- Approximately 603,000 2003 through 2009 4Runner
- Approximately 17,000 2008 through 2011 Lexus LX 570; and
- Approximately 761,000 2006 through 2010 RAV4

To read the complete press release, please visit the Toyota USA Newsroom at <http://pressroom.toyota.com/pr/tms/toyota-announces-two-voluntary-192803.aspx>