

SERVICE BULLETIN

Date	Vehicle Type	Issue Type	Bulletin Number
2/23/11	Prodigy / Quest	Severe	11-005

VEHICLES AFFECTED

All Starcraft Prodigy and Quest vehicles. Model year 2008 to Present.

ISSUE

This notice is being issued in response to RCAF-11V102-1142, a recall posted by National Highway Traffic Safety Administration on 2/19/11.

ACTION

Starcraft Bus will work in conjunction with our dealerships to remedy your bus or buses free of charge. Starcraft Bus dealerships will be repairing buses on a first come, first served basis. Bus repairs may be completed in less than 5 minutes of their start time.

SERVICE PROCEDURE

Inspect the driver's area of the vehicle. There should be a label visible from the driver's seat that reads: "USE CROSS VIEW MIRRORS TO VIEW PEDESTRIANS WHILE BUS IN STOPPED. DO NOT USE THESE MIRRORS TO VIEW TRAFFIC WHILE BUS IN MOVING. IMAGES IN SUCH MIRRORS DO NOT ACCURATELY SHOW ANOTHER VEHICLE'S LOCATION."

PROCEDURE

Attach label in an area that is visible from the driver's seat. Below are examples of acceptable locations.

Ford:



Chevy/GM:

