



Service Bulletin No. 351

<i>MODEL</i>	D Series Coaches	<i>TYPE</i>	Field Change Program	<i>SECTION/GROUP</i>	6 – Cooling	<i>DATE</i>	
<i>SUBJECT</i>	MISSING WELDS ON FAN BELT IDLER PULLEY COVER						
<i>CONDITIONS</i>							

Ref. NHTSA Recall No.: 11V–TBD

Customer Complaint:

Customers may experience damage to the fan belt idler pulley cover near the area where the cover is assembled to the coach structure. The fan belt idler pulley is designed with a cover to prevent maintenance personnel from contacting the fan drive belt at the idler pulley during maintenance operations.

Cause:

MCI has determined that the fan belt idler pulley cover may lack two welds that provide stiffness and rigidity to the part. Without these welds MCI believes that the part will eventually fail as a result of fatigue near the area where the cover is assembled to the coach structure. If a failure of both attachment areas occurs, the part may become detached from the coach and potential injury to persons and/or damage to other vehicles or property could occur.

Corrective Action:

MCI strongly encourages owners of the D4000, D4500 and D4505 model coaches listed below to implement the specified steps in this procedure as soon as possible.

59415	59485	59487 – 59566	59568 – 59582	59587 – 59615
59636 – 59647				

Parts

<u>Qty.</u>	<u>New P/N</u>	<u>Description</u>
1	06-06-1629	Cover Assembly, Idler Pulley
1	03-15-7738A	Verification Form, (Must be Returned to MCI, One Per Coach)

Service Procedure:

! WARNING

Read this entire procedure before beginning work.

Use Safe Shop Practices At All Times.

! WARNING

To avoid personal injury, never enter or perform work in the engine compartment prior to positioning the ENGINE RUN and ENGINE START switches on the engine compartment remote control box to the OFF position. Allow enough time for components to cool down prior to working in the engine compartment.

1. Turn the main battery disconnect switch to the OFF position.
2. Chock both sides of the tires.

3. Open the engine door. Locate the fan belt idler pulley cover (refer to Figure 1).

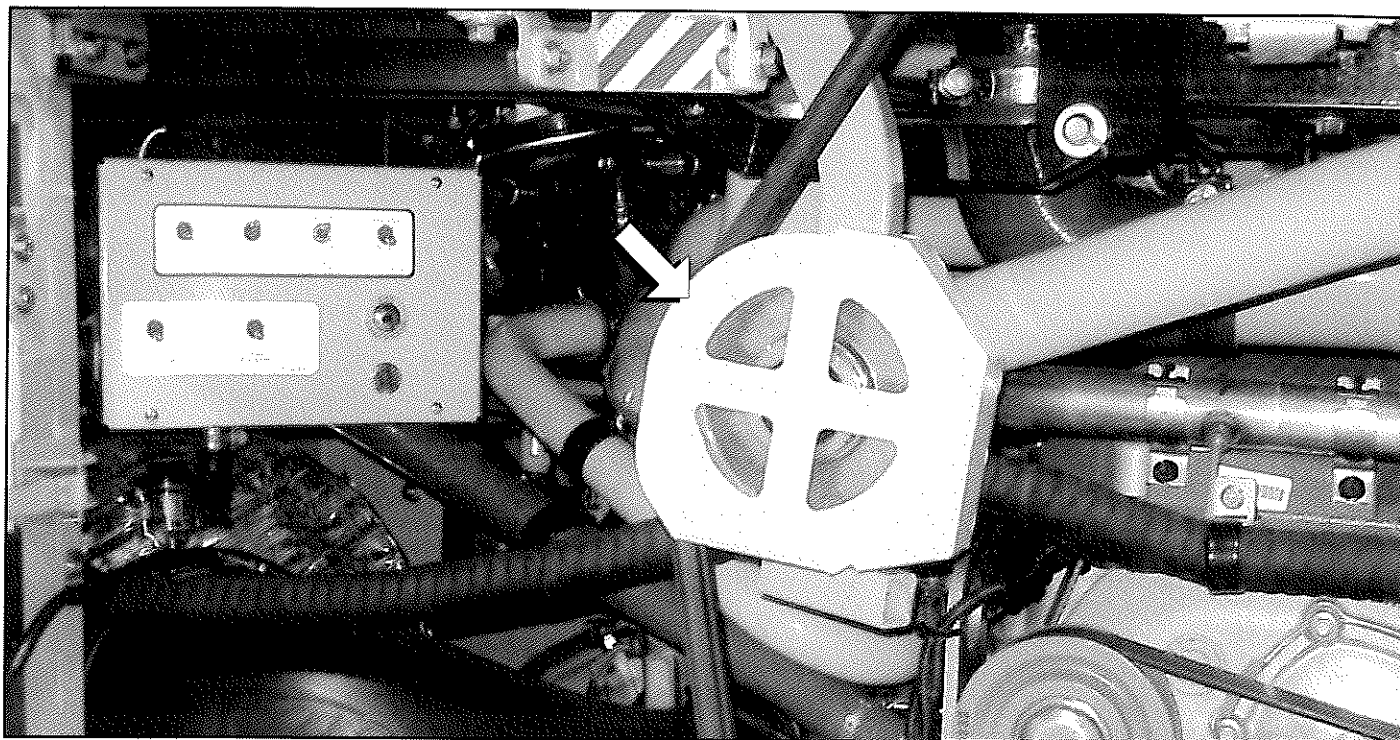


Figure 1.

4. Visually inspect the fan belt idler pulley cover for the two (2) welds shown in Figure 2

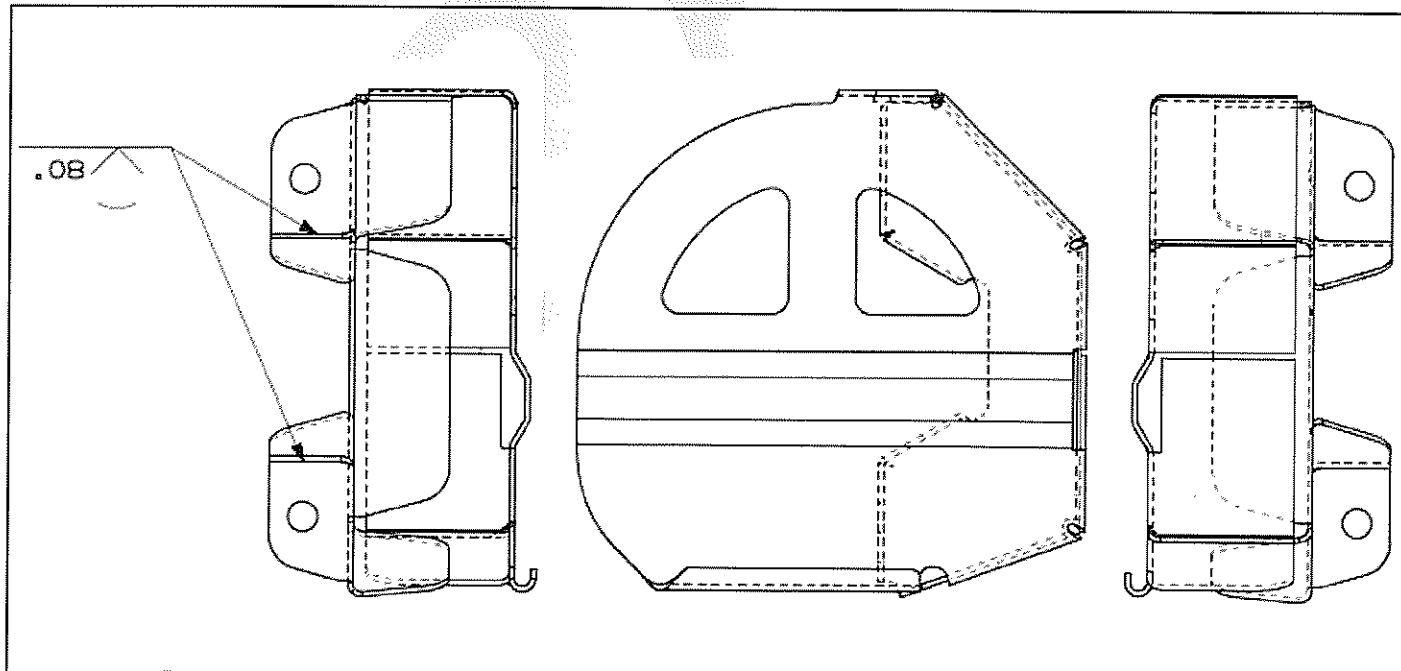


Figure 2.

NOTICE

If the two (2) welds shown in Figure 2 are on the fan belt idler pulley cover, no further action is required. Close the engine door. Fill out the attached verification form and submit to MCI's warranty department.

If the two (2) welds shown in Figure 2 are not on the fan belt idler pulley cover, proceed to Step 5.

5. Remove and retain the idler pulley cover mounting hardware (refer to Figure 3). Discard the existing idler pulley cover.
6. Using the existing mounting hardware, install the new idler pulley cover, p/n 06-06-1629.
7. Torque to 43–47 ft.-lbs. Apply torque seal from the face of the capscrew to the face of the cover.

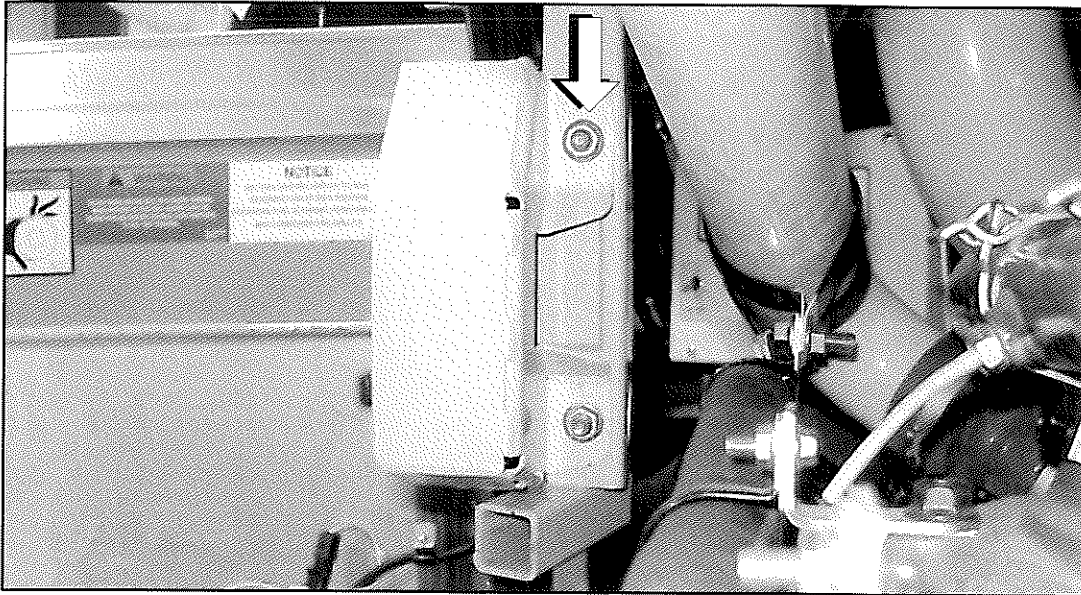


Figure 3.

Procedure complete.

Mail or fax the completed warranty claim form and verification form to MCI's warranty department, or photocopy and mail to:

MCI Fleet Support
Attn: Warranty Department
7001 Universal Coach Drive
Louisville, KY 40258
Fax Number 1-800-360-8886

to receive credit for the hours used to complete this task. Contact the MCI Fleet Support Technical Center at 1-800-241-2947 for any further information.

Field Change Program Conditions:

The parts required for this change will be supplied without charge.

A labor allowance of 0.3 hours will be granted, for the procedure of installing the specified part(s) in this bulletin on D Series coaches.

This labor allowance will be credited to your MCI Fleet Support Parts Account on receipt of the attached "MCI Field Change Program Verification Form" and a "Warranty Claim Form" as detailed in your Owner Warranty manual to MCI's Warranty department. A "MCI Field Change Program Verification Form" needs to be submitted for each VIN affected. Photocopy the attached "MCI Field Change Program Verification Form" as required for the number of affected coaches in your fleet.

Motor Coach apologizes for any inconvenience resulting from this campaign, but urges you to implement this change as soon as possible.

Sincerely,

Motor Coach Industries
U.S. and Canadian Service Departments.



MOTOR COACH
INDUSTRIES

MCI FIELD CHANGE PROGRAM (FCP) VERIFICATION

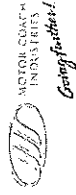
CONTACT INFORMATION	
CUSTOMER NAME: _____	
(PLEASE PRINT)	
FCP INFORMATION – ONE FORM PER UNIT	
FCP#: _____	Coach Model _____ Model Year _____
COACH SERIAL #: (At least the last 5 digits)	DATE COMPLETED ___ / ___ / ___
MILEAGE:	
IMPORTANT: TO RECEIVE CREDIT FOR ANY ALLOWABLE LABOR CHARGES, THIS VERIFICATION FORM MUST BE RETURNED TO MCI UPON COMPLETION OF THE FCP.	
SUBMITTED BY: (Please Print) _____	
	DATE ___ / ___ / ___
TITLE: (Please Print) _____	
SIGNATURE: _____	
COMMENTS:	

FAX TO: 1-502-318-8183

MAILING ADDRESS:

MOTOR COACH INDUSTRIES
ATTN: WARRANTY DEPT.
7001 UNIVERSAL COACH DRIVE
LOUISVILLE, KY 40258

MCI PART #03-15-7738



SAFETY RECALL NOTICE

CUSTOMER NAME
ADDRESS
CITY, STATE ZIP CODE
COUNTRY

1700 EAST GOLF ROAD, SUITE 300, SCHLAUMBURG, IL 60173