

October 18, 2012

Jennifer Timian, Chief
Recall Management Division
Office of Defects Investigation
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Subject: 49 CFR Part 573.7 Quarterly Completion Report - Q3 2012

Dear Ms. Timian:

Pursuant to the requirements set forth in 49 CFR Part 573, Defect and Noncompliance Reports, Jaguar Land Rover North America, LLC is submitting a quarterly report for the period ending September 30, 2012 for recalls relating to Jaguar and Land Rover vehicles.

Sincerely,

James C. Patterson Safety Compliance Office

Jaguar Land Rover North America, LLC

Attachment

## Quarterly Safety Completion Report - 49 CFR 573.7 Quarter Ending September 30, 2012

## **Jaguar**

Safety Recall		Quarters		Owner Notification		1.000	Vehicles Involved	The format of the Control of the Con		Unreachable Vehicles <sup>2*</sup>					
		Reported								Undelivered	Evnorted	Stolen	Scranned	Other	
NHTSA	Jaguar	No.	First	Last	Began	Ended		Capacian Capacian	Inspected	Repaired	Cildelivered	Lyported	Otoleii	oo, appea	
11V604	J025	3	1Q-12	2Q-13	27-Jan-12	27-Jan-12		51	0	33	0	0	0	0	0
11V168	J018	6	2Q-11	3Q-12	10-Jun-11	10-Jun-11		4926	0	4452	115	0	0	0	0

## **Land Rover**

Safety Recall		Quarters		Owner Notification		Notes	Vehicles Involved	Completed1*		Unreachable Vehicles <sup>2*</sup>					
		Reported								Undelivered	Exported	Stolen	Scrapped	Other	
NHTSA	Land Rover	No.	First	Last	Began	Ended			Inspected	Repaired	Olidelive.ed	LAPORTO	Otolon	Guappou	
12E010	P024	2	2Q-12	3Q-13	4-May-12	4-May-12		180*	19	8	8	0	0	0	0
						.=									

## Notes

<sup>&</sup>lt;sup>1\*</sup> "Procedures Completed" indicates the number of vehicles on which report action have been received from dealers and processed by Jaguar Land Rover as of the end of the reporting period. Those in the "inspected" category were found not to require the recall service. Those in the "Repaired" category did have the recall service preformed.

<sup>&</sup>quot;Unreachable Vehicles" indicates the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on the company records, returned by the United States Post Office for reasons such as addressee unknown, no such street number, or no such business in the state. "Exported" represents the number of recalled vehicles reported to have moved out of the United States, its protectorates, or territories. "Stolen" or "Scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be preformed or is inappropriate. Those in the "Other" category are vehicles either "modified" or where the owner "refused" the recall service.

<sup>\*</sup> Total Service Parts Involved.