



Toyota Customer Services

Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue, S207
Torrance, CA 90509-2991

TMS-NTC-14005
January 31, 2014

Associate Administrator
Enforcement Division
NHTSA
U.S. Department of Transportation
Attention: Recall Management Division (NVS-215)
1200 New Jersey Ave, SE
Washington, D.C. 20590

Subject: Quarterly Report – December 31, 2013

Dear Administrator:

Pursuant to 49CFR Part 573.7, enclosed are the Quarterly Reports for the following campaigns for the period ending December 31, 2013:

| NHTSA Campaign No. | Toyota Campaign No. | Report No. |
|--------------------|---------------------|------------|
| 11V-342 | (B0J/BLD) | 9/9 |
| 11V-560 | (B0N) | 9/9 |
| 12V-092 | (C0B) | 6 |
| 12V-255 | (C0H) | 6 |
| 12V-305 | (90L/9LG) | 6 |
| 12E-046 | (C0R) | 5 |
| 12V-373 | (C0J/CLE) | 5 |
| 12V-491 | (C0M) | 5 |
| 12V-528 | (C0S) | 5 |
| 12V-537 | (C0T) | 5 |
| 12V-536 | (C0U) | 4 |
| 12V-542 | (C0V) | 4 |
| 13V-029 | (D0B) | 4 |
| 13V-030 | (DLA) | 4 |
| 13V-098 | (D0C) | 3 |
| 13V-163 | (D0G) | 3 |
| 13V-133 | (D0F/DLC) | 2 |
| 13V-235 | (D0H/DLD) | 2 |
| 13V292 | (D0K) | 2 |
| 13V-383 | (CSJ/CSE) | 2 |
| 13V-396 | (D0M/DLF) | 2 |
| 13V-395 | (DLG) | 1 |
| 13V-505 | (D0S) | 1 |
| 13V-442 | (D0T) | 1 |
| 13V-557 | (D0U) | 1 |

Sincerely,

Tom Trisdale
National Quality Compliance Manager

Attachments

QUARTERLY REPORT ON NOTIFICATION CAMPAIGN - PART 573.7 (b)

MANUFACTURER: Toyota Motor Corporation
Toyota Motor Sales, U.S.A., Inc.

QUARTER ENDING DATE: December 31, 2013

| REPORT NUMBER | NHTSA CAMPAIGN NUMBER (Toyota Campaign Number) | DATE OF NOTIFICATION | | NUMBER OF VEHICLES | | | |
|---------------|-------------------------------------------------------|----------------------|--------------------|-----------------------------------|---------------------------------------|------------------------------------------------|----------------------------|
| | | Started b (2) | Ended b (2) | Involved in Campaign b (3) | Inspected And Repaired * b (4) | Inspected But Repair Not Required b (4) | Unreachable** b (5) |
| 9/9 | 11V-560 (B0N) | 1/31/12 | 1/31/12 | 210,000 | 207,805* | N/A | 22 |

** The following explanations pertain to the number of unreachable vehicles:

- * Owner of the vehicle is deceased: _____
- * Notice not accepted by the owner: _____
- * Address unknown: _____ 22
- * Notice unclaimed: _____
- * Vehicle wrecked and scrapped: _____
- * Vehicle is exported: _____
- * Vehicle is either sold or traded: _____
- * Stolen: _____

*Owner notification contained remedy labels, for a few vehicles consumer must return a post card. This number will be reduced by the number of returned post cards and returned undeliverable mail.