



**Toyota Customer Services**

**Toyota Motor Sales, U.S.A., Inc.**  
19001 South Western Avenue, S207  
Torrance, CA 90509-2991

TMS-NTC-13267  
October 31, 2013

Associate Administrator  
Enforcement Division  
NHTSA  
U.S. Department of Transportation  
Attention: Recall Management Division (NVS-215)  
1200 New Jersey Ave, SE  
Washington, D.C. 20590

Subject: Quarterly Report – September 30, 2013

Dear Administrator:

Pursuant to 49CFR Part 573.7, enclosed are the Quarterly Reports for the following campaigns for the period ending September 30, 2013:

NHTSA Campaign No.	Toyota Campaign No.	Report No.
11V-342	(B0J/BLD)	8/9
11V-560	(B0N)	8/9
12V-091	(C0E)	6
12V-221	(CLD)	6
12V-092	(C0B)	5
12V-255	(C0H)	5
12V-305	(90L/9LG)	5
12E-046	(C0R)	4
12V-373	(C0J/CLE)	4
12V-491	(C0M)	4
12V-528	(C0S)	4
12V-537	(C0T)	4
12V-536	(C0U)	3
12V-542	(C0V)	3
13V-029	(D0B)	3
13V-030	(DLA)	3
13V-098	(D0C)	2
13V-163	(D0G)	2
13V-133	(D0F/DLC)	1
13V-235	(D0H/DLD)	1
13V292	(D0K)	1
13V-383	(CSJ/CSE)	1
13V-396	(D0M/DLF)	1

Sincerely,

Tom Trisdale  
National Quality Compliance Manager

Attachments

## QUARTERLY REPORT ON NOTIFICATION CAMPAIGN - PART 573.7 (b)

**MANUFACTURER: Toyota Motor Corporation**  
**Toyota Motor Sales, U.S.A., Inc.**

**QUARTER ENDING DATE: September 30, 2013**

REPORT NUMBER	NHTSA CAMPAIGN NUMBER  (Toyota Campaign Number)	DATE OF NOTIFICATION		NUMBER OF VEHICLES			
		Started  b (2)	Ended  b (2)	Involved in Campaign  b (3)	Inspected And Repaired *  b (4)	Inspected But Repair Not Required  b (4)	Unreachable**  b (5)
8/9	11V-560 (B0N)	1/31/12	1/31/12	210,000	207,819*	N/A	22

\*\* The following explanations pertain to the number of unreachable vehicles:

- \* Owner of the vehicle is deceased: \_\_\_\_\_
- \* Notice not accepted by the owner: \_\_\_\_\_
- \* Address unknown: \_\_\_\_\_ 22
- \* Notice unclaimed: \_\_\_\_\_
- \* Vehicle wrecked and scrapped: \_\_\_\_\_
- \* Vehicle is exported: \_\_\_\_\_
- \* Vehicle is either sold or traded: \_\_\_\_\_
- \* Stolen: \_\_\_\_\_

\*Owner notification contained remedy labels, for a few vehicles consumer must return a post card. This number will be reduced by the number of returned post cards and returned undeliverable mail.