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Larry Mihok

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Manager, Field Service Actions

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Date: 01/10/14  
Subject: Volvo 4th Quarter 2013 Recall Reports

To: Ms. Kelly Schuler  
Recall Management Division  
Office of Defects Investigation Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
West Building  
Washington, DC 20590

Dear Ms. Schuler:

Pursuant to 49 CFR Part 573.7, enclosed is the Volvo Quarterly Recall Completion Reports for the 4th quarter of 2013.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in blue ink that reads "Larry Mihok".

Larry Mihok  
Manager, Field Service Actions

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Volvo Cars U.S.  
Customer Service

1 Volvo Drive  
P.O. Box 914  
Rockleigh, NJ 07647

Telephone 1-201-768-7300  
[www.volvocars.us](http://www.volvocars.us)

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**Vehicle Safety Recall Quarterly Report Information**

Required per 49 CFR Part 573.6

**Report Date: January 10, 2014**

**Calendar Quarter: 4 - 2013**

**Safety Recall Quarterly Report from 10/01/2013 through 12/31/2013**

**Manufacturer: Volvo Cars North America, LLC**

**Report Author: Larry Mihok Phone: ( 201 ) 768-7300 ext. 7336**

**Recall Subject: Inspect / Replace C70 Tire and Loading Information Label**

- 1. NHTSA Safety Recall Campaign Number: 11V-508\***  
**Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: Recall 247B**

\*Volvo Recall 247A & 247B have the same NHTSA ID# but were launched at different dates. Internal and vendor reporting are separate for these recalls.

- 2. (a) The date notification to purchasers began: 04/24/12**  
**(b) The date notification of purchasers was completed: 04/24/12**  
**(c) Customer notification re-mail performed: 6/26/13**

- 3. The Total Number of Vehicles Involved: 21,442**

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

- 4. (a) Total Number Inspected & Remedied: 15,192**  
Total number of vehicles which were inspected and/or otherwise repaired or remedied.  
**(b) Total Number Inspected & NOT REQUIRING REMEDY: N/A**  
Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

- 5. Vehicles Determined to be Unreachable**

**Total Number Exported: N/A**

**Total Number Stolen: 5**

**Total Number Scrapped: 43**

**Total Number Unable to Notify: 444**

**Total Number Otherwise Unreachable: N/A**