



LARRY MIHOK

Manager, Field Service Actions

Date: 10/24/13
Subject: Volvo 3rd Quarter 2013 Recall Reports

To: Ms. Kelly Schuler
Recall Management Division
Office of Defects Investigation Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

Dear Ms. Schuler:

Pursuant to 49 CFR Part 573.7, enclosed is the Volvo Quarterly Recall Completion Reports for the 3rd quarter of 2013.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in blue ink that reads "Larry Mihok".

Larry Mihok
Manager, Field Service Actions

Volvo Cars U.S.
Customer Service

1 Volvo Drive
P.O. Box 914
Rockleigh, NJ 07647

Telephone 1-201-768-7300
www.volvocars.us



Vehicle Safety Recall Quarterly Report Information

Required per 49 CFR Part 573.6

Report Date: October 24, 2013

Calendar Quarter: 3 - 2013

Safety Recall Quarterly Report from 07/01/2013 through 09/30/2013

Manufacturer: Volvo Cars North America, LLC

Report Author: Larry Mihok Phone: (201) 768-7300 ext. 7336

Recall Subject: Inspect / Replace C70 Tire and Loading Information Label

- 1. NHTSA Safety Recall Campaign Number: 11V-508***
Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: Recall 247B

*Volvo Recall 247A & 247B have the same NHTSA ID# but were launched at different dates. Internal and vendor reporting are separate for these recalls.

- 2. (a) The date notification to purchasers began: 04/24/12**
(b) The date notification of purchasers was completed: 04/24/12
(c) Customer notification re-mail performed: 6/26/13

- 3. The Total Number of Vehicles Involved: 21,442**

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

- 4. (a) Total Number Inspected & Remedied: 14,727**
Total number of vehicles which were inspected and/or otherwise repaired or remedied.
(b) Total Number Inspected & NOT REQUIRING REMEDY: N/A
Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

- 5. Vehicles Determined to be Unreachable**

Total Number Exported: N/A

Total Number Stolen: 5

Total Number Scrapped: 43

Total Number Unable to Notify: 444

Total Number Otherwise Unreachable: N/A