



**Volvo Cars of North America, LLC**

1 Volvo Drive  
P.O. Box 914  
Rockleigh, NJ 07647  
Phone: 201-768-7300  
[www.volvocars.us](http://www.volvocars.us)

April 20, 2012

Ms. Kelly Schuler  
Recall Management Division  
Office of Defects Investigation Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
West Building  
Washington, DC 20590

Subject: 1st Quarter 2012 Quarterly Reports

Dear Ms. Schuler:

Pursuant to 49 CFR Part 573.7, enclosed is the Volvo Quarterly Recall Completion Reports for the 1st quarter of 2012.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Larry Mihok".

Larry Mihok  
Field Service Actions Manager

**Vehicle Safety Recall Quarterly Report Information**  
Required per 49 CFR Part 573.6

Report Date: April 20, 2012

Calendar Quarter: Qtr 1 - 2012

Safety Recall Quarterly Report from 01/01/2012 through 03/31/2012

Manufacturer: Volvo Cars North America, LLC

Report Author: Larry Mihok Phone: (201) 768-7300 ext. 7336

Recall Subject: Inspect / Replace Power Steering Return Hose

1. **NHTSA Safety Recall Campaign Number: 11V378**  
Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: **Recall 246**
2. (a) **The date notification to purchasers began: 08/22/11**  
(b) **The date notification of purchasers was completed: 08/22/11**
3. **The Total Number of Vehicles Involved: 8,406**

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

4. (a) **Total Number Inspected & Remedied: 5,806**  
Total number of vehicles which were inspected and/or otherwise repaired or remedied.  
(b) **Total Number Inspected & NOT REQUIRING REMEDY: N/A**  
Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

5. **Vehicles Determined to be Unreachable**

Total Number Exported: N/A

Total Number Stolen: 3

Total Number Scrapped: 28

Total Number Unable to Notify: 155

Total Number Otherwise Unreachable: N/A