



Volvo Cars of North America, LLC

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Phone: 201-768-7300
www.volvocars.us

October 19, 2012

Ms. Kelly Schuler
Recall Management Division
Office of Defects Investigation Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

Subject: 3rd Quarter 2012 Quarterly Reports

Dear Ms. Schuler:

Pursuant to 49 CFR Part 573.7, enclosed is the Volvo Quarterly Recall Completion Reports for the 3rd quarter of 2012.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Larry Mihok".

Larry Mihok
Field Service Actions Manager

Vehicle Safety Recall Quarterly Report Information
Required per 49 CFR Part 573.6

Report Date: October 19, 2012

Calendar Quarter: Qtr 3 - 2012

Safety Recall Quarterly Report from 07/01/2012 through 09/30/2012

Manufacturer: Volvo Cars North America, LLC

Report Author: Larry Mihok Phone: (201) 768-7300 ext. 7336

Recall Subject: **Engine Control Module (ECM) Software Upgrade for Fuel Pump**

1. **NHTSA Safety Recall Campaign Number: 11V-303**
Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: **Recall 243**
2. (a) **The date notification to purchasers began: 07/01/11**
(b) **The date notification of purchasers was completed: 07/01/11**
(c) **Customer notification re-mail performed on: 04/06/12**
3. **The Total Number of Vehicles Involved: 8,179**

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

4. (a) **Total Number Inspected & Remedied: 7,858**
Total number of vehicles which were inspected and/or otherwise repaired or remedied.
(b) **Total Number Inspected & NOT REQUIRING REMEDY: N/A**
Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

5. **Vehicles Determined to be Unreachable**

Total Number Exported:	N/A
Total Number Stolen:	0
Total Number Scrapped:	0
Total Number Unable to Notify:	86
Total Number Otherwise Unreachable:	N/A