



LARRY MIHOK

Manager, Field Service Actions

Date: 07/16/13
Subject: Volvo 2nd Quarter 2013 Recall Reports

To: Ms. Kelly Schuler
Recall Management Division
Office of Defects Investigation Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

Dear Ms. Schuler:

Pursuant to 49 CFR Part 573.7, enclosed is the Volvo Quarterly Recall Completion Reports for the 2nd quarter of 2013.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Larry Mihok".

Larry Mihok
Manager, Field Service Actions

Volvo Cars U.S.
Customer Service

1 Volvo Drive
P.O. Box 914
Rockleigh, NJ 07647

Telephone 1-201-768-7300
www.volvocars.us



Vehicle Safety Recall Quarterly Report Information

Required per 49 CFR Part 573.6

Report Date: July 16, 2013

Calendar Quarter: 2 - 2013

Safety Recall Quarterly Report from 04/01/2013 through 06/30/2013

Manufacturer: Volvo Cars North America, LLC

Report Author: Larry Mihok Phone: (201) 768-7300 ext. 7336

Recall Subject: Steering Gear Oil Pipes

- 1. NHTSA Safety Recall Campaign Number: 11V-286**
Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: Recall 242
- 2. (a) The date notification to purchasers began: 06/14/11**
(b) The date notification of purchasers was completed: 06/14/11
(c) Customer notification re-mail performed: 03/30/12
- 3. The Total Number of Vehicles Involved: 350**

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

- 4. (a) Total Number Inspected & Remedied: 333**
Total number of vehicles which were inspected and/or otherwise repaired or remedied.
(b) Total Number Inspected & NOT REQUIRING REMEDY: N/A
Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

5. Vehicles Determined to be Unreachable

Total Number Exported:	N/A
Total Number Stolen:	0
Total Number Scrapped:	0
Total Number Unable to Notify:	16
Total Number Otherwise Unreachable:	N/A