VOLKSWAGEN

GROUP OF AMERICA

CHRISTOPHER SANDVIG NAME
GM-COMPLIANCE/TREAD TITLE
VWGoA PRODUCT COMPLIANCE DEPARTMENT
248-754-5000 PHONE
248-754-5093 FAX
APRIL 27, 2012 DATE

Ms. Kelly Schuler
Office of Defects Investigation Enforcement (NEF-111)
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

VOLKSWAGEN GROUP OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326
PHONE +1 248 754 5000

**Subject: QUARTERLY RECALL COMPLETION REPORT**

Dear Ms. Schuler:

Enclosed is the Volkswagen Group of America, Inc. quarterly recall completion report for Volkswagen and Audi products in accordance with Title 49 of the Code of Federal Regulations, Part 573.7 for the first quarter of 2012.

Sincerely,

Christopher T. Sandvig
GM-Compliance/TREAD

Enclosures

# VOLKSWAGEN GROUP OF AMERICA, INC.

Quarterly Report in accordance with 49 CFR 573.7

**Ending Calendar Quarter: 1st Qtr 2012**

| PART (b)(1) | | PART (b)(2) | | PART (b)(3) | PART (b)(4) | | | PART (b)(5) | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| RECALL NUMBER | | OWNER NOTIFICATION | | TOTAL NO VEHICLES | CAMPAIGN COMPLETED | | | UNREACHABLE VEHICLES | | | | | | | | |
| VWGoA Code | NHTSA Code | Begin | End | Vehicle Population | Veh. Checked, No Repair Needed | Vehicles Repaired | Total Completed | Customer Refused Repairs | Vehicles Totaled | Vehicles Stolen | Vehicles Exported | Customer Moved - No Forwarding Address | Vehicle Sold - New Owner Unknown | Customer Moved - Fwd. Address Provided | Not Presently/ No Longer Registered | Total Vehicles Unreachable |
| 20I4 | 10V-621 | 02/01/11 | 02/11/11 | 377,658 | 41,522 | 244,942 | 286,464 | 0 | 84 | 1 | 3 | 150 | 76 | 0 | 326 | 640 |
| 23J9 | 11V-490 | 11/16/11 | 12/13/11 | 167,118 | 864 | 121,433 | 122,297 | 0 | 37 | 1 | 14 | 939 | 163 | 0 | 0 | 1,154 |
| 26G8 | 11V-466 | 11/30/11 | 12/02/11 | 30,294 | 2 | 18,659 | 18,661 | 13 | 6 | 0 | 0 | 204 | 7 | 0 | 0 | 230 |
| 26G9 | 11E-036 | 11/30/11 | 12/14/11 | 99,322 | 40,526 | 8,938 | 49,464 | 0 | 27 | 0 | 0 | 972 | 60 | 0 | 0 | 1,059 |
| 28G1 | 11V-151 | 06/07/11 | 06/07/11 | 12,744 | 0 | 10,067 | 10,067 | 0 | 2 | 0 | 0 | 65 | 17 | 0 | 0 | 84 |
| 44J4 | 11V-312 | 06/03/11 | 06/03/11 | 4 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 44J5 | 11V-195 | 04/28/11 | 04/28/11 | 254 | 0 | 154 | 154 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 2 |
| 44J7 | 11V-314 | 06/07/11 | 06/07/11 | 102 | 0 | 96 | 96 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 63A5 | 11V-031 | 02/01/11 | 02/21/11 | 27 | 0 | 25 | 25 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 2 |
| 97S8 | 10V-252 | 10/15/10 | 10/15/10 | 15,867 | 0 | 14,610 | 14,610 | 0 | 0 | 0 | 0 | 2 | 3 | 0 | 68 | 73 |
| 97V3 | 11V-196 | 04/21/11 | 04/21/11 | 70,988 | 512 | 67,243 | 67,755 | 0 | 3 | 0 | 0 | 244 | 3 | 0 | 0 | 250 |

# VOLKSWAGEN GROUP OF AMERICA, INC.

Quarterly Report in accordance with 49 CFR 573.7

**Ending Calendar Quarter: 1st Qtr 2012**

| PART (b)(1) | | PART (b)(2) | | PART (b)(3) | PART (b)(4) | | | PART (b)(5) | | | | | | | | |
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| RECALL NUMBER | | OWNER NOTIFICATION | | TOTAL NO VEHICLES | CAMPAIGN COMPLETED | | | UNREACHABLE VEHICLES | | | | | | | | |
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| 20L8 | 11V-267 | 06/21/11 | 06/21/11 | 5,995 | 0 | 2,729 | 2,729 | 0 | 9 | 1 | 1 | 110 | 18 | 0 | 1 | 140 |
| 20Q8 | 11V-390 | 08/26/11 | 08/26/11 | 920 | 0 | 800 | 800 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | 11 |
| 23J8 | 11V-490 | 11/15/11 | 11/21/11 | 7,810 | 323 | 5,668 | 5,991 | 0 | 2 | 0 | 0 | 11 | 4 | 0 | 0 | 17 |
| 69i5 | 11V-580 | 12/16/11 | 12/16/11 | 317 | 0 | 177 | 177 | 0 | 1 | 0 | 0 | 8 | 0 | 0 | 0 | 9 |