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DCSnet
Message
Urgent

Subject: **Delivery Stop Upcoming Recall Electric Auxiliary Water Pump for 2008-2011 5 Series, 5 Series Gran Turismo, 7 Series, X5 SAV, X6 SAV Models with 8 and 12 cylinder engines.**

To: BMW Dealer Principals, Sales Managers, Service Managers, Parts Managers

Subject: Delivery Stop Upcoming Recall Electric Auxiliary Water Pump for 2008-2011 5 Series, 5 Series Gran Turismo, 7 Series, X5 SAV, X6 SAV Models with 8 and 12 cylinder engines.

BMW of North America, LLC has announced a recall to correct a potential failure of the electric auxiliary water pump on the listed N63 and N74 engine equipped vehicles.

A Service Information bulletin will be published as soon as details are available. Please do not order any parts at this time as the campaign procedure is still being finalized.

Any new or pre-owned affected vehicles currently in center inventory must be held until this safety recall can be completed. Affected vehicles can be identified by performing a campaign inquiry using the Key Reader or a DCSnet Warranty Vehicle Inquiry.

Retailed vehicles in the workshop for other repairs or normal maintenance do not need to be held. Perform the recall repair when the Service Information bulletin has been released.

A list of Questions and Answers has been prepared that should address most inquiries our customers may have. Please provide and discuss this information with your staff.

Thank you for your cooperation,

BMW of North America, LLC