

DAIMLER

Daimler Trucks North America
Nasser Zamani
Manager
Compliance and Regulatory Affairs

October 19, 2011

Dan Smith
Associate Administrator for Vehicle Safety
National Highway Traffic Safety Administration
1200 New Jersey Avenue S.E.
Washington D.C. 20590

**Re: Defect Information Report – Supplemental Report No. 1
11V-474, FL-611, Non-School Bus, (Cummins C1154) Cummins Aftertreatment V-
Band Clamps**

Mr. Smith

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and copies of documents distributed to second stage manufacturers.

(c) (10) Copies of Communications sent to second stage manufacturers via e-mail on October 17, 2011, are attached. Sent to:

Manufacturer	U.S.	Canada	Email Address
Altec Hiline 1255 Port Terminal Road Duluth, MN 55802	10	1	Rick.Wunner@Altec.com
Caio 2104 Meredith Park Drive McDonough, GA 30253	8	0	middleton@caio-na.com
Champion Motorcoach 331 Graham Road Imlay City, MI 48444	3	0	jresnik@championbus.com dcutcher@championbus.com mclark@championbus.com
Classic Trolley 836 Mason Way Medford, OR 97501	3	0	office@classictrolley.com

Manufacturer	U.S.	Canada	Email Address
Coachman RV 423 N Main Street Middlebury, IN 46540	20	0	dmiller@forestriverinc.com jbrewer@forestriverinc.com
Fleetwood 1031 US 224 East Decatur, IN 46733	123	0	steve.heim@fleetwoodrv.com colin.roberts@fleetwoodrv.com david.gawthrop@fleetwoodrv.com doug.haas@fleetwoodrv.com
Forest River Diesel Division 1800 W Hively Avenue Elkhart, IN 46514	73	0	jcunningham@forestriverinc.com rhouser@forestriverinc.com
Glaval Bus 914 County Road 1 Elkhart, IN 46514	19	0	rfroelich@forestriverinc.com
Hi V Company 750 E Slauson Avenue Los Angeles, CA 90011	2	0	ara@catertruck.com
Jayco, Inc. 903 S Main Street Middlebury, IN 46540	66	0	Joe_Resil@jayco.com
Morgan Olson 1801 S Nottawa Road Sturgis, MI 46540	146	13	ron.curran@morganolson.com
Newmar 355 Delaware Streete Nappanee, IN 46550	37	0	rlehman@newmarcorp.com rstichter@newmarcorp.com thermann@newmarcorp.com cawalker@newmarcorp.com
Rexhall 46147 7 th Street West Lancaster, CA 93534	1	0	Holly@Rexhall.com
Supreme Corp 2592 E Kercher Road Goshen, IN 46528	10	0	kevin.walker@startransbus.com mike.lyon@startransbus.com, michael.lyon@startransbus.com
Thor Motor Coach 301 S Main Street Elkhart, IN 46515	130	0	dmihalick@thorindustries.com

Manufacturer	U.S.	Canada	Email Address
Tiffin 105 2 nd Street NW Red Bay, AL 35582	302	0	liz.jones@tiffinmotorhomes.com tim.tiffin@tiffinmotorhomes.com adam.hester@tiffinmotorhomes.com
Universal Specialty Vehicles 19052 Harvill Avenue Perris, CA 92570	2	0	andyh@usv1.com maryh@usv1.com
Utilimaster 65906 State Road 19 Wakarusa, IN 46573	256	13	jknudtson@utilimaster.com khorst@utilimaster.com emcdonald@utilimaster.com
Winnebago 605 W Crystal Lake Road Forest City, IA 50436	237	0	rpost@winnebagoind.com

Please contact me if you have any questions.

Sincerely yours,



Nasser Zamani

Cc: Amy Martin, CAL-OSHA

Enclosure

Certified Mail#

**Daimler Trucks
North America LLC**

Daimler Trucks North America LLC
P.O. Box 4090
Portland, OR 97208-4090
800.547.0712 Phone
503.745.9009 Fax

**October 2011
Cummins Campaign #C1154
NHTSA #11E-031, 11V-474**

**Recall Notification
Subject: Cummins Aftertreatment V-Band Clamps**

Cummins, Inc. notified its dealers and customers of a safety related defect that exists in certain Freightliner Business Class M2 and Coronado vehicles and Freightliner Custom Chassis Corporation MC, XC and XB motorhome chassis, S2 shuttle bus chassis, and MT45/55 step van chassis and delivered to your company. A remedy without charge is now available, and owners may take their vehicle to a Cummins-authorized service facility to have the recall performed. The Recall Bulletin, representative copy of the owner notification, and a list of potentially affected vehicles delivered to you are attached for your information.

Your company may have an obligation to notify its dealers, distributors, and customers of this recall under Title 49 Code of Federal Regulations Part 577.13 and/or Motor Vehicle Safety Act Section 10(1).

If you have questions or need further information, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure

DAIMLER

Daimler Trucks North America
Nasser Zamani
Senior Manager
Compliance and Regulatory Affairs

September 1, 2011

Dan Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue S.E.
Washington D.C. 20590

Re: Defect Information Report FL-611, Cummins V-Band Clamp Recall

Mr. Smith

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith reports a safety campaign to recall approximately 8870 Freightliner, FCCC Chassis, and Thomas Built Bus vehicles manufactured September 1, 2010 through December 31, 2010, and equipped with V-Band clamp T-bolts where the T-Bolt may be susceptible to fracture or failure due to an error in the supplier's plating process.

Attached is Daimler Trucks North America's Defect Information Report.

Please contact me if you have any questions.

Sincerely yours,



Nasser Zamani

Cc: Amy Martin, Chief Counsel, CAL-OSHA
Enclosure
Certified Mail# 7006 3450 0003 7727 0780

A Daimler Company

Daimler Trucks North America LLC
4747 N. Channel Avenue
Portland OR 97217-7699
503-745-6910 Phone
503-745-5544 Fax
Nasser.Zamani@Daimler.com

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Defect Information Report

(Section 573.6)

September 1, 2011

(c)(1) Manufacturer: Daimler Trucks North America LLC
P.O. BOX 3849
Portland, Oregon 97208
(503) 745-5219

Brands: Freightliner, Freightliner Custom Chassis, Thomas Built Buses

(c)(2) Vehicles identification:
Model(s) affected:

Freightliner	FCCC	Thomas Built Bus
Business Class M2	XBR, XBS, XCL, XCM, XCS, XCR, MC, MT45, MT55, and S2	MVP-EF
Coronado	Chassis	Saf-T-Liner HDX

Model Years affected: 2011, 2012

Manufacture Dates: September 1, 2010 through December 31, 2010

Basis for determining population: Cummins Inc. supplied a list of affected engine serial numbers.

Component manufacturer if other than the vehicle manufacturer:

Cummins Inc.
500 Jackson Street
Columbus, Indiana 47201
1-812-377-5000

(c)(3) Total number of vehicles potentially affected: Approximately 8870 vehicles in US and Canada

(c)(4) Percentage of vehicles estimated to contain the defect: Unknown

(c)(5) Description of the defect: Cummins has determined that due to an error in the component supplier's plating process, the T-bolt included on the V-Band clamp assembly may be susceptible to fracture or failure when subjected to stress or load and may cause the clamp to loosen and the inlet or outlet sections attached to the DOC/DPF housing to disconnect allowing hot exhaust gases to vent prior to the tailpipe, creating a risk of combustion or damage to adjacent materials. In cases where resilient mounting is employed, the DOC/DPF housing could disconnect completely from the exhaust system or vehicle in the unlikely event that both V-Band clamps were to fail or loosen. In either case, the vehicle's engine check engine light will illuminate.

49CFR Section 577.5(f) Evaluation of the risk to motor vehicle safety: If the inlet or outlet sections disconnect, hot gases can vent prior to exiting the tailpipe, creating the risk of combustion and a fire.

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- (c)(6) **Chronology of principal events:** On August 10, 2011, Cummins notified DTNA that it had filed a DIR on 8/8/11 with NHTSA that a defect related to motor vehicle safety may exist in certain V-Band Clamps and T-Bolts with Cummins ISB6.7, ISC8.3, ISL9, ISX11.9 and ISX15 engines. On August 11, 2011, Cummins supplied DTNA with a list of affected engine serial numbers and requested Customer owner data and ATD serial numbers. DTNA began an initial investigation to determine whether its vehicles were affected. On August 28, 2011, DTNA determined that this may constitute a safety-related defect with respect to the vehicle applications identified above.
- (c)(7) **Noncompliance-test or other data:** N/A
- (c)(8) **(i) Remedial program:** V-Band Clamps on potentially affected vehicles will be replaced. Repairs will be performed by Cummins authorized service facilities.
- (ii) Estimated Owner and Dealer Notification Date:** Cummins will notify owners of the recall beginning August 2011. Cummins will administer this recall campaign.
- (c)(9) **Information for tire recalls:** Not Applicable
- (c)(10) **Communications sent to manufacturers, dealers and owners:** Cummins will administer this recall campaign.
- (c)(11) **Manufacturer's campaign number:** FL-611

A CUMMINS FIELD CAMPAIGN

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: ISB, ISC, ISL, and ISX CM2250 Aftertreatment V-Band Clamp Safety Campaign

Number: C1154

Date: 16-Sep-2011

Expires: 15-Aug-2021 (U.S./Canada)
15-Aug-2021 (International)

Attention: U.S / Canadian Distr./Branches and Div. Offices
U.S / Canadian Dealers

If additional information is required, contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This Safety Campaign is being issued to address Aftertreatment V-Band clamp failures on Cummins Midrange and Heavyduty engines.

Certified repair locations are authorized to replace the Diesel Particulate Filter V-Band clamp on select Engine Serial Numbers listed in the attached ESN list.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** be on the attached ESN list, and

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Review the ESN list included with the campaign documentation on QSOL to determine if an engine is eligible to receive these corrective actions.
- 2 Determine the necessary parts required to complete this Safety Campaign. The attached ESN list contains the correct part numbers and quantities for each Engine Serial Number.
- 3 Replace the Aftertreatment Diesel Particulate Filter V-Band Clamps. Please refer to procedure 011-041, Aftertreatment Diesel Particulate Filter. For ISB engines, refer to bulletin 4022254. For ISC/L engines, refer to bulletin 4022257. For ISX engines, refer to bulletin 4022250.

NOTE: Aftertreatment installations that require separation of the aftertreatment assembly components will require replacement of the gaskets prior to installation of the new V-Band Clamps.

- 1 File one claim for all parts, labor and travel associated with this Safety Campaign.

MATERIAL DISPOSITION:

Materials removed as a result of this field action **must** be scrapped.

REIMBURSEMENTS:

Parts:

NOTE: Refer to ESN list for part number and quantity.

The following parts are covered under this field action:

Part Number	Quantity	Description
287145100	2	GSK,AFM
287145200	2	GSK,AFM
287145300	2	GSK,ADP
287186100	2	CLP,BND
496509700 or 287186200	2	CLP,BND
496509600 or 287186300	2	CLP,BND

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-90X	Administrative Time - Open and Close Repair Order (Shop Repairs)	
11-037	Aftertreatment Diesel Particulate Filter - Remove and Install	
11-037	Aftertreatment Diesel Particulate Filter - Remove and Install	
17-124	Floorboard - Remove and Install (Automotive, Bus, and Recreational Vehicle Applications only)	
17-189	Bed-Remove and Install (RV Only)	

Travel:

Travel is covered under this field action. Towing is **not** covered under this field action.

NOTE: A maximum of \$64.80 in travel costs may be claimed per ESN completed.

Other Claimables:

Consumables are **not** covered under this field action.

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign must be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 65
Pay Code: Distributor = X
Pay Code: Dealer = D
Pay Code: International = I
Failure Code: WNYCPH

Attachments
c1154_esn-list.xls



***** SAFETY RECALL NOTICE *****

August XX, 2011

Mr. Joe Customer
XXXX CENTRAL AVE
ALBANY NY 12205-2457

Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in certain V-Band clamps shipped with 2010 Cummins ISB6.7, ISC8.3, ISL9, ISX11.9 and ISX15 engines from September 1, 2010 through December 31, 2010 when installed in certain vehicle types. These clamps are used to connect the inlet and outlet cone sections to the Diesel Oxidation Catalyst (DOC)/Diesel Particulate Filter (DPF). Cummins is conducting a recall to replace these clamps on all recreational vehicle and bus applications, and on certain emergency vehicles and truck applications.

Our records indicate that your Cummins engine listed below is covered by this recall:

Engine Serial Number: 35192623
Vehicle Manufacturer: John's Firetruck Manufacturer
Vehicle Serial Number: 1XYZXYZXYZ1568202

If you are no longer the owner of the vehicle containing this engine, please forward this notice to the new owner or provide the new owner's contact information to Cummins.

WHAT IS THE PROBLEM?

Due to an error in the component supplier's plating process, the T-bolt included on the V-Band clamp assembly may be susceptible to fracture or failure when subjected to stress or load. A fracture or failure of the T-Bolt may cause the clamp to loosen and the inlet or outlet sections attached to the DOC/DPF housing to disconnect. If the inlet or outlet sections disconnect, hot exhaust gases can vent prior to exiting the tailpipe, creating a risk of damage to adjacent materials, fire or personal injury. In the unlikely event that both V-Band clamps were to fail or loosen, and where they are not hard mounted to the chassis, the DOC/DPF housing could disconnect completely from the exhaust system or vehicle, creating a road hazard. In either case, the vehicle's check engine light should illuminate.

WHAT SHOULD YOU DO?

We urge you to contact the nearest Cummins Distributor or Cummins-authorized Warranty Dealer to arrange to have this campaign performed on your engine. The distributor or dealer

Cummins Inc.
500 Jackson Street
Columbus, IN 47201 USA
Phone 1 812 377 5000
cummins.com

will work with you to schedule the best date for this repair. The campaign consists of replacing the two V-band clamps (and possibly the sealing gasket). The repair will be completed free of charge (parts and labor) and most applications will require approximately 1 hour to complete.

Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle covered by this notice under a sale or lease until the defect has been remedied.

If you have questions or concerns about this campaign, please contact your local Cummins Distributor. You may also contact the Cummins Customer Assistance Center at 1-800-DIESELS (1-800-343-7357).

If you have a complaint relative to this campaign, you may report it to the following:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Or, you may call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience, but Cummins is taking this action in the interest of your personal safety and satisfaction with our products. Thank you for your attention to this matter.

Sincerely,

Campaign Administrator
Cummins Inc.

Phone: 812-377-7313
Fax: 812-377-3265
Email: steven.r.butler@cummins.com