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Sent on 09 07 2011 **Expires on** 09 21 2011
From Parts and Service Division
Subject Stop Sale/Safety Recall: 2009-11 Pilot Seat Belt Stitching Failure

TO: All Honda Sales, Service & Parts Managers and Personnel
FROM: American Honda Parts & Service Division

RE: Stop Sale/Safety Recall: 2009-11 Pilot Seat Belt Stitching Failure

On September 8, 2011, American Honda will notify NHTSA of a **Safety Recall** for all 2009-11 Pilot units. Any new or used units in dealer stock must be inspected and if necessary, repaired, prior to sale. Refer to VIN status inquiry to determine which units in your inventory are affected. American Honda Motor Co. expects to begin customer notification on or about October 3, 2011.

Note: As a matter of Federal Law affected vehicles may not be sold until the inspection and, if necessary, repair has been performed. Should an unrepaired vehicle cause any injury or damage because of the required recall repair, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims. In addition, the sale of an unrepaired vehicle could result in the imposition of fines by NHTSA.

Basic Problem

A manufacturing problem may have allowed a very small number of front seat belts to be improperly sewn at the seat anchor. An improperly sewn seat belt could fail in a crash, and insufficiently restrain the occupant, resulting in injury.

All vehicles will require an inspection, and in very rare cases, a seat belt replacement. American Honda estimates that fewer than 20 seat belts will require replacement under this campaign.

Campaign Information

Service Bulletin 11-059 will be posted to ISIS September 8, 2011. Customer mailings are currently scheduled to begin on or about October 3, 2011.

Parts Information

Seat belts are non-stockable controlled parts and should only be ordered if a replacement is deemed necessary. Due to the very low number of suspect parts in the affected range (fewer than 20), American Honda expects that very few replacements will need to be made. If an inspection indicates that a seat belt replacement is necessary, order the replacement belt through normal parts procedures.

In addition, all replaced parts will be called-in for inspection. Please ensure that your dealership only orders parts for vehicles that have failed inspection.

Warranty and Repair Information

Warranty and repair information will be detailed in S/B 11-059 which will be posted on ISIS on September 8, 2011

[▲ BACK TO TOP](#)

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