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Sent on	09	05	2011	Expires on	09	19	2011
From	Parts and Service Division						
Subject	Sale/Safety Recall: 2011 CR-Z Engine Stall Assist Failure						

DATE: September 5, 2011

TO: All Honda Sales, Service & Parts Managers and Personnel
 FROM: American Honda Parts & Service Division

RE: Stop Sale/Safety Recall: 2011 CR-Z Engine Stall Assist Failure

Today, September 5, 2011, American Honda is announcing a **Stop Sale** order and **Safety Recall** for some 2011 CR-Z M/T units. Any new or used units in dealer stock must be updated (IMA motor software reflash) prior to sale. Refer to VIN status inquiry to determine which units in your inventory are affected. American Honda Motor Co. will begin customer notification on or about September 26, 2011.

Note: Under federal law, affected vehicles cannot be sold until the update has been performed. Should an unrepaired vehicle cause any injury or damage because of the required recall repair, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims. The dealership may also be subject to fines assessed by NHTSA.

Basic Problem

If the IMA battery temperature is very cold or very hot, and the driver stalls the vehicle by doing one of the following:

- The vehicle is stopped, or moving very slowly, and the driver releases the clutch pedal too quickly without pressing the accelerator
- Stopping the vehicle without depressing the clutch pedal

The stall prevention software may cause the IMA motor to turn in the opposite direction, and the vehicle may unexpectedly move very slowly in a direction opposite of that selected by the gear selector. This unexpected movement may increase the risk of a crash or personal injury to people in the path of a moving vehicle.

Campaign Information

Service Bulletin 11-058 will be posted to ISIS September 7, 2011. Customer mailings are currently scheduled to begin on or about September 26, 2011.

Parts Information

Software version 3.001.011 was made available for download via the HDS Download Manager on Friday, September 2, 2011. This software package contains updates necessary to perform the update on all affected units. To access this software, your dealership should have previously loaded the new 3G HDS software. If the 3G software has not yet been loaded, please see *HDS Download Manager (HDM) Installation and User Guide on ISIS (Service Publications)*. Select **General Publications** and **Tool Information**.

Refer to Job Aid "**Honda HDS software update**" and the Sept. "**Tech to Tech**" video for additional useful information.

Your HDS PC with this software is used to update your MVCI with the new calibrations. When connected to the MVCI, you will be prompted automatically for this installation. After you have updated the MVCI, check the CM update version. Turn on the MVCI using vehicle power or the kit adapter provided. From the first initial screen, press the "Enter" button"> scroll to the "CM Update Mode" and "Enter"> "Reprogramming" and "Enter". The database update version displayed should be "24-AUG-2011". You're now ready to use the MVCI to reprogram vehicles.

Warranty and Repair Information

[Click Here](#) (link will direct dealer to warranty and repair information based on early S/B draft)