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Sent on 08 03 2011 Expires on 08 17 2011
From Parts and Service Division
Subject RE: Stop Sale/Safety Recall: A/T Software Update To Prevent Transmission Damage

DATE: August 3, 2011

TO: All Honda Sales, Service & Parts Managers
FROM: American Honda Parts & Service Division

RE: Stop Sale/Safety Recall: A/T Software Update To Prevent Transmission Damage

Today, August 3, 2011, American Honda is announcing a **Stop Sale** order and **Safety Recall** for some 2005-10 Accord, 2007-10 CR-V and 2005-08 Element units. Any new or used units in dealer stock must be updated (ECU reflash) prior to sale. Refer to VIN status inquiry to determine which units in your inventory are affected. American Honda Motor Co. will begin customer notification on August 29, 2011.

Note: affected vehicles should not be sold until the update has been performed. Should an unrepaired vehicle cause any injury or damage because of the required recall repair, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

Basic Problem

If the transmission is repeatedly shifted between reverse (R) neutral (N), and drive (D) at high engine RPM, such as when rocking the vehicle to get it unstuck from snow, the transmission may become damaged. This damage can cause the engine to stall, and/or cause the vehicle to roll away when the shift lever is in park (P).

Campaign Information

Service Bulletin 11-050 will be posted to ISIS August 4, 2011. Customer mailings will begin August 29, 2011.

Parts Information

Software version 3.001.009 was made available for download via the HDS Download Manager on Monday, August 1, 2011. This software package contains updates necessary to perform the product update on all affected units. To access this software, your dealership should have previously loaded the new 3G HDS software. If the 3G software has not yet been loaded, please see *HDS Download Manager (HDM) Installation and User Guide* on **ISIS (Service Publications)**. Select **General Publications** and **Tool Information**.

Your HDS PC with this software is used to update your MVCI with the new calibrations. When connected to the MVCI, you will be prompted automatically for this installation. After you have updated the MVCI, check the CM update version. Turn on the MVCI using vehicle power or the kit adapter provided. From the first initial screen, press the "Enter" button"> scroll to the "CM Update Mode" and "Enter"> "Reprogramming" and "Enter". The database update version displayed should be "27-JUL-2011". You're now ready to use the MVCI to reprogram vehicles.

Note: It is highly recommended that you utilize the HDS Download Manager to obtain the updated software. This will become the exclusive method to deploy software updates to your dealership. However, as a backup, HDS software DVD / CD have also been sent out via Federal Express, arriving at your dealership by August 3, 2011.

Warranty Information

Warranty information specific to this Recall repair will be included in Service Bulletin 11-050.

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