



Did Not Pass Fuel Tank Strap Inspection Customer Information Sheet

Ford Motor Company is voluntarily recalling certain 1997-2003 model year F-150, 2004 model year F-150 Heritage, 1997-1999 model year F-250 Light Duty, and 2002-2003 model year Blackwood vehicles. Your dealer has completed an inspection of the fuel tank straps and has found that your vehicle required the installation of secondary fuel tank cables. This temporary repair will allow you to continue driving your vehicle until parts for the permanent repair are available.

We apologize for any inconvenience this part shortage may cause you. We are closely working with our suppliers to accelerate part availability. You will be notified by Ford Motor Company via mail as soon as parts are available to complete the repair on your vehicle. When notified, you will need to contact your dealer and schedule a service appointment to have the final repair performed on your vehicle as soon as possible.

Again, we apologize for the inconvenience this situation causes and assure you that we are doing everything possible to expedite resolution.

Sincerely,

Ford Motor Company
Ford Customer Service Division



Passed Fuel Tank Strap Inspection Customer Information Sheet

Ford Motor Company is voluntarily recalling certain 1997-2003 model year F-150, 2004 model year F-150 Heritage, 1997-1999 model year F-250 Light Duty, and 2002-2003 model year Blackwood vehicles. Your vehicle has passed the fuel tank strap inspection.

Parts for the permanent repair are not currently available. We apologize for any inconvenience this part shortage may cause you. We are closely working with our suppliers to accelerate part availability. You will be notified by Ford Motor Company via mail as soon as parts are available to complete the repair on your vehicle. When notified, you will need to contact your dealer and schedule a service appointment to have the final repair performed on your vehicle as soon as possible.

Again, we apologize for the inconvenience this situation causes and assure you that we are doing everything possible to expedite resolution.

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