



Safety Recall 11S15: Interior Door Handle Reinforcement

Thank you for returning to your Ford dealership for replacement of a door handle that has lost spring tension. Your dealership has replaced the affected door handle; however, parts are not available at this time for your dealer to reinforce the remaining door handles on your vehicle.

Ford is currently working closely with suppliers to expedite the availability of parts necessary to reinforce the handles, which is anticipated to be in the 2nd Quarter of 2011. You will be notified by mail from Ford Motor Company when the parts are available.

This recall will remain open against your vehicle until the final repairs have been performed.

Again, we apologize for the inconvenience this situation causes and assure you that we are doing everything possible to expedite resolution.

Sincerely,

Ford Motor Company
Ford Customer Service Division