



Utilimaster Corporation  
603 Earthway Blvd.  
Bristol, IN 46507  
800-237-7806

Date: November 16, 2012

**IMPORTANT: Safety Notice**

**SAFETY - RECALL - 11V-606**

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Standards.

Utilimaster has *decided that* certain Utilimaster model year 2009 through 2011 Aeromaster and one model year 2011 reach work trucks manufactured from September 1, 2009, through December 22, 2011, fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 206, "Door Locks and Door Retention Components."

*Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.*

**Defect or Noncompliance:**

Certain work trucks are not equipped with either a primary door latch system or a door latch system with a fully latched position and a door closure warning system as required by FMVSS 206. Without a door closure warning system, the driver may not be aware that the door is not fully latched and may sustain injuries in the event of a crash.

**Corrective Action:**

Depending on vehicle configuration, the dealer or service provider will install a "Door Ajar" warning light or a "primary" latching system provided by Utilimaster at no charge.

**Labor Time:**

The labor time required to perform the repair is estimated to be 2 hours. Due to some service scheduling times, your service center may need your vehicle for a longer period.

**What You Should Do:**

Call Utilimaster at 1-800-237-7806. Steps will be taken to ensure the recall is performed at the nearest authorized service center.

**Leased Vehicles:**

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

**Reimbursement:**

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Utilimaster 1-800-237-7806.

**Reply Card:**

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Utilimaster at 1-800-237-7806. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect or noncompliance without charge

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,

Tom Layman  
Warranty Manager  
Utilimaster Corporation