

DAIMLER

Daimler Trucks North America
Nasser Zamani
Senior Manager
Compliance and Regulatory Affairs

March 14, 2012

Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215, Rm. W45-206)
1200 New Jersey Avenue S.E.
Washington D.C. 20590

**Re: Defect Information Report – Supplemental Report No. 4
11V-605, (11C-4, FL-621) EPA10, DD13, Fire Truck Engine Software
Reprogramming
Representative Owner Notice**

Ms. Lewis,

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and a representative copy of the document distributed to owners.

(c)(8)(ii) Owners of 66, vehicles were notified on March 13, 2012.

(c)(10) A copy of communications sent to owners is attached.

Please contact me if you have any questions.

Sincerely yours,



Nasser Zamani

Cc: Amy Martin, CAL-OSHA
Attachment

A Daimler Company

Daimler Trucks North America LLC
4747 N. Channel Avenue
Portland OR 97217-7699
503-745-6910 Phone
503-745-5544 Fax
Nasser.Zamani@Daimler.com

Daimler Trucks North America LLC

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Detroit Diesel Corporation
13400 Outer Drive, West
Detroit, Michigan 48239-4001
Telephone: 313-592-5000

**Subject: Safety Recall 11C4
DD13 EPA10 Fire Truck Shutdown**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canada Motor Vehicles Safety Act.

Daimler Trucks has decided that a defect which relates to motor vehicle safety exists in certain model year 2011 through 2012 Freightliner (Business Class M2 and Western Star 4900) vehicles, manufactured from July 2, 2010 through December 13, 2011, equipped with DD13 EPA10 engines and intended for use in emergency vehicle applications.

Detroit Diesel Corporation has determined that on certain certified DD13 EPA10 engines the engine shutdown software, normally provided to protect the engine and vehicle, may not have been disabled. Unexpected engine shutdown under certain conditions could hamper rescue operations and place the public at risk.

Please contact a Detroit Diesel Authorized Repair Facility to arrange to have the Recall performed and to ensure that parts are available. To locate an authorized facility, search online at www.detroitdiesel.com/supportnetwork/. The Recall will take approximately 1.0 hour and will be performed at no charge to you. Also, owners may be liable for any progressive damage that results from failure to complete this recall within a reasonable time after receiving this notification.

IMPORTANT: When the Recall has been completed, please ensure that a label has been affixed to your vehicle referencing 11C4. It should be located on the passenger-side door about 12 inches (30 cm) below the door latch.

If you do not own the unit that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within ten days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within ten working days. If you have previously paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For reimbursement consideration please mail a copy of the repair order and proof of payment to the following address:

Detroit Diesel Corporation, Warranty Administration, 13400 Outer Drive West, Detroit, MI 48239-4001

If you have questions about this Recall, please contact the **Detroit Diesel Customer Support Center** at **(800) 445-1980** between **8:00 a.m. to 7:00 p.m. Monday through Friday and 9:00 a.m. to 3:00 p.m. on Saturday Eastern Standard Time**. If your dealer or an authorized **Detroit Diesel** service center fails or is unable to remedy this defect without charge and within a reasonable time you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call 888 327-4236 (TTY: 800-424-9153), or go to <http://www.safercar.gov> if remedy difficulties exist. For **Canadian** customers, **please** contact our customer service or for additional info about the recall, you can contact **Transport Canada** at **(800) 333-0510**.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.