



NISSAN NORTH AMERICA, INC.

National Headquarters
Consumer Affairs Department

P.O. Box 685003
Franklin, Tennessee 37068-5003

OWNER NOTIFICATION**NHTSA RECALL 11V-592**

Dear Nissan NV owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in some 2012 model year Nissan NV vehicles. Our records indicate that you own or lease the vehicle on the inside of this notice.

Reason for Recall

On some of the affected 2012 model year Nissan NV vehicles, the engine oil cooler bolts may have been manufactured out of specification and could break which may result in an engine oil leak. If this occurs, the engine oil warning lamp will illuminate. If the lamp is ignored and the vehicle continues to be driven without being promptly serviced, the engine could seize increasing the risk of a crash.

What Nissan Will Do

Your Nissan dealer will replace the engine oil cooler bolt with a new one. This service, free for parts and labor, should take about an hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule. Please bring this notice with you when you keep your service appointment.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.