



IC Bus, LLC
4201 Winfield Road
Warrenville, IL 60555 USA

navistar.com

A NAVISTAR COMPANY

MAILED
2/10/12

SAFETY RECALL G-11521

FEBRUARY 2012

Dear IC Bus Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain HC model commercial buses built 2/10/11 thru 2/18/11 with a Meritor MFS08 series non-drive front axle.

REASON FOR THIS RECALL

During the axle assembly process the steering arm attachment bolts may not have been sufficiently tightened.

RISK TO MOTOR VEHICLE SAFETY

Insufficient tightening of the steering arm bolts may result in bolt fatigue and fracture and/or arm separation possibly resulting in loss of steering control and increasing the risk of a crash.

DEFECT REMEDY

The repair will involve the inspection, repair (if necessary), and correct tightening of the steering arm attachment bolts. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 60 minutes to complete.

ACTIONS YOU SHOULD TAKE

IC Bus' records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC