



Gulf States Toyota, Inc.  
P.O. Box 442168  
Houston, Texas 77244-2168

**IMPORTANT SAFETY RECALL  
NHTSA RECALL# 11V-588**

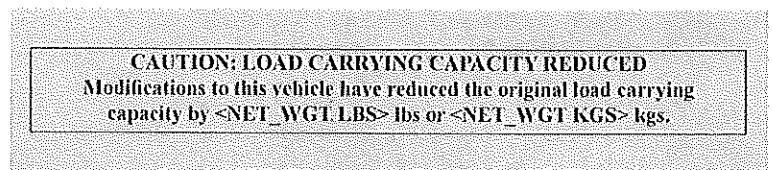
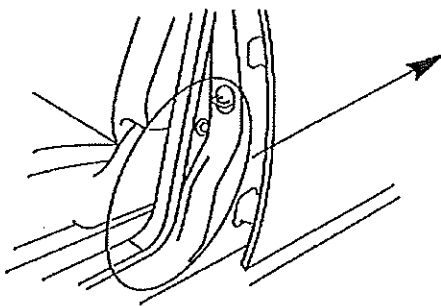
Re: Vehicle Identification Number <VIN>

Dear Toyota Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Gulf States Toyota, Inc. (GST) has decided that certain model year 2011 Tundra vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 100, "Load Carrying Capacity Modification Labels."

The Load Carrying Capacity Modification Label is a yellow label (see diagram below) located on the driver's side center pillar. The label provides the weight of accessories added to your vehicle which were not already taken into account in the vehicle occupant and cargo carrying capacity located on the Tire and Loading Information Label.

The affected vehicles contain an incorrect Load Carrying Capacity Modification Label that overstates the weight of accessories installed on the vehicles at our Vehicle Processing Center. In the worst case, a driver may overload a vehicle which may increase the risk of a crash.



Our records indicate that you are the owner of a 2011 Toyota Tundra that is equipped with an incorrect Load Carrying Capacity Modification Label. GST is initiating a safety recall to install a corrected Load Carrying Capacity Modification Label. GST will perform this service at no cost to you.

**What should you do?**

Enclosed, you will find a new Load Carrying Capacity Modification Label for your specific vehicle. Please assist us by affixing the enclosed Label to your vehicle. Installation instructions are located on the following page.

- ▶ If you no longer own the vehicle, please call Gulf States Toyota, Inc. at 1-800-444-1074.
- ▶ If you are a vehicle Lessor, Federal law requires you to forward a copy of this notice to the Lessee within ten days.



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**What should you do if you have further questions or any problems?**

If you have any further questions, or if you have a problem installing the corrected Label, please contact your local Toyota Dealer to schedule an appointment if you are in Texas, Louisiana, Oklahoma, Arkansas, or Mississippi. If you are outside these five states, then contact the GST Customer Assistance Center at 1-800-444-1074 Monday through Thursday, 8:30am to 5:00pm, or Friday 8:30am to 4:00pm Central Standard Time.

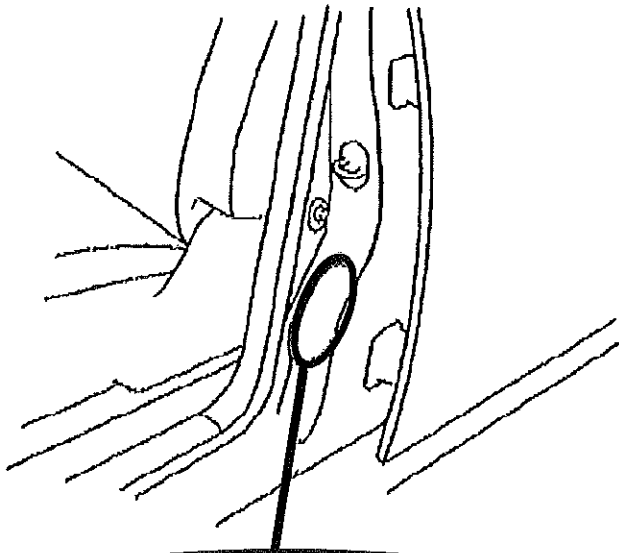
We have sent this notice in the interest of your continued satisfaction with our products and sincerely regret any inconvenience this recall may cause you.

Sincerely,

Gulf States Toyota, Inc.

Re: SSC-P116

### Load Carrying Capacity Modification Label Installation Instructions



**Installation.**

1. Locate the "Load Carrying Capacity Modification Label" currently installed on your vehicle.
2. Clean the existing Load Carrying Capacity Modification Label and the surrounding areas using a clean, dry cloth to remove any dust or dirt.
3. Affix the new Load Carrying Capacity Modification Label on top of the existing label installed on your vehicle.

**CAUTION: LOAD CARRYING CAPACITY REDUCED**  
Modifications to this vehicle have reduced the original load carrying capacity by <NET\_WGT LBS> LBS  
or <NET\_WGT KGS> KGS. P116