

NISSAN NORTH AMERICA, INC.

National Headquarters Consumer Affairs Department P.O. Box 685003 Franklin, Tennessee 37068-5003

### **OWNER NOTIFICATION**

## NHTSA Recall 11V-565

Dear Nissan Rogue Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect that relates to motor vehicle safety exists in some Model Year 2011 Nissan Rogue vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN shown below.

#### **Reason for Recall**

Certain specific Model Year 2011 Rogue vehicles may have been equipped with an out-of-specification electronic power steering (EPS) unit. This may cause the power steering assist to fail during a steering maneuver, resulting in an increased steering effort while driving, causing the vehicle to behave similar to a vehicle equipped with manual steering.

#### What Nissan Will Do

Your Nissan dealer check the serial number on the steering column assembly to determine whether the EPS control unit is affected. If the EPS control unit is affected it will be replaced with a correct one free of charge. This service may take up to two hours to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

#### What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

# Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.