



NHTSA Recall 11V-564

Dear E-One Chassis Owner:

December 16, 2011

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### REASON FOR THIS RECALL

E-One has decided that a defect which relates to motor vehicle safety exists in certain E-One 2008 – 2011 Cyclone II, Typhoon, and Quest model Chassis equipped with Meritor – Wabco brand Electronic Stability Control System manufactured between May 1, 2008 and November 28, 2011. These vehicles have an Electronic Stability Control System (ESC) that is being recalled by the manufacturer, Meritor - Wabco, who is initiating a NHTSA campaign (#11E039000). The ESC module may cause the ESC System to activate unnecessarily when the vehicle is driven in a particular manner on certain unique road conditions and may adversely affect the slip angle calculation by the ESC module. This might cause the ESC to perceive an over steering situation and therefore apply the front axle outer wheel service brake until the vehicle is perceived to be stable by the ESC. These conditions could increase the risk of a crash.

#### WHAT WE WILL DO

E-One will be contacting owners of the affected E-One Chassis and replace the Control Module free of charge. E-One is working with Meritor-Wabco to replace the recalled Electronic Control Module at Meritor OnTrac Service Centers at no charge to the owner. The Safety Recall is expected to start on or before December 18th, 2011.

#### WHAT YOU SHOULD DO

If you receive this notification, please contact the nearest authorized Meritor OnTrac service location to schedule an appointment, or call Meritor OnTrac Customer Service at 1-866-668-7221 or E-One at 1-800-627-5050 to schedule an installation of the revised Electronic Control Module.

If the repairs are not completed within three (3) days of the agreed on service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact E-One customer service by calling 1-800-627-5050.

After contacting E-One, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV)

We apologize for any inconvenience this may cause; however, we have taken this action in the interest of your safety and continued satisfaction with our products.