

Important Safety Recall Notice  
NHTSA Recall Number  
11V-559



October 4, 2011

This notice is sent to you in accordance with the requirements of the National Traffic and *Motor Vehicle Safety Act*.

Double K Inc. has decided that a defect, which relates to motor vehicles safety, exists in a number of vehicles manufactured by Hometown Trolley buses, models Villager and Mainstreet, during January 2006 through December 2010, that were equipped with Carrier EM-1 evaporators manufactured between 1/1/2006 and 12/31/2010. Our records show that you own the vehicle (s) with the vehicle identification number shown above (or on the reply sheet).

**The Safety issue is:**

Carrier has stated that certain EM -1 Evaporators manufactured in the above mentioned time period, contain a Delphi Pack-Con III fuse holder in an Allied Motion motor assembly. Over time the Delphi fuse holder contacts may relax and possibly produce arcing. If sufficient arcing occurs, the fuse holder may melt, and may be accompanied by flame, smoke and potential fire. NHTSA assigned recall number 11E-003 to this matter.

**What we are asking you to do:**

Contact Carrier to order the repair kit and schedule an appointment with your local authorized Carrier Service Center to have the corrective action completed. Submit your claim (detailed invoice) include VIN number to Carrier, Warranty Department, Carrier Hotline is 1-800-793-4741 if you have any questions.

You may also contact Kristina Dunow at Double K Inc., at 1-715-478-5090 or [Kristina@newnorth.net](mailto:Kristina@newnorth.net) if you have any problems or questions.

**Changed address or sold the vehicle?**

If your address has changed, or if you have sold the vehicle, please complete the last section of this letter, signed and dated the fax to Double K Inc. So we can update our records. Our fax number is 1-715-478-5095.

This information will be used to notify the new owner of this recall. If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within 10 days.

If you require any further assistance, please call 1-715-478-5090. Please have your vehicle identification number ready for our representative when you call.

*Double K Inc., 701 North Railroad Ave. Crandon, WI 54520*

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If you have had your vehicle repaired prior to receipt of this notice, you may be entitled to reimbursement, if you incurred any out of pocket cost due to this matter. For further information, please contact us at the number listed above.

Should Carrier or Double K Inc. fail or be unable to remedy the situation without charge, you may contact:

**The Administrator, National Highway Traffic Safety Administration**

1200 New Jersey Ave S. E., Washington, DC 20590

Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to

<http://www.safercar.gov>

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Your safety and satisfaction with your Hometown Trolley product are important to us and we regret any inconvenience to you.

Best Regards,

A handwritten signature in cursive script that reads "Kristina Ponce-Dunow".

Kristina Dunow  
President  
Double K Inc.

## **NHTSA Recall Number 11V-559**

**DO NOT COMPLETE THIS SECTION UNLESS:** Your Company had a name change, has moved or no longer own this vehicle.

Vehicle serial number: \_\_\_\_\_

- This vehicle was stolen.
- This vehicle was destroyed.
- The name of the company has changed or we have moved (indicate new name/address and phone number):
- I no longer own the vehicle, it has been sold or traded to:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Phone: \_\_\_\_\_

Zip Code: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_