



MONACO RV

A NA:STAR COMPANY

Monaco RV, LLC
91320 Coburg Industrial Way
Coburg, OR 97408 USA

monacorv.com

SAFETY RECALL – 11520

DECEMBER 2011

Dear Monaco RV Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco RV has decided that a defect which relates to motor vehicle safety exists in certain models of Beaver, Holiday Rambler, and Monaco brands. The suspect vehicles were built 1/11/08 thru 4/15/11 with an MCD brand front windshield shade.

REASON FOR THIS RECALL

The front windshield shade may separate from the cabin body without warning possibly reducing the forward visibility of the driver.

RISK TO MOTOR VEHICLE SAFETY

Reduced forward driver visibility may contribute to a vehicle crash potentially resulting in property damage, personal injury, or death.

DEFECT REMEDY

The remedy will involve the replacement of the fasteners that mount the front windshield shade to the cabin body, the inspection of the shade mounting clips, and, if necessary, the installation and/or relocation of the shade mounting clips. Dealers have instructions to repair your vehicle and will be able to order parts once an appointment is made. The repair will be performed free of charge and may take 2 hours to complete.

ACTIONS YOU SHOULD TAKE

Monaco RV's records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed Recall Notification Form.

If you own this vehicle, please schedule an appointment with any Monaco RV dealer to have your vehicle repaired. Your nearest dealer may be located by calling 1-877-466-6226 or, in many cases, by visiting <http://www.monacorv.com> and navigating to the dealer locator for available product makes and models.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the postcard so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Monaco RV has failed to remedy the defect without charge or within a reasonable time, please call toll free 1-800-685-6545.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

Monaco RV requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

Monaco RV, LLC