



## SAFETY RECALL NOTICE

TO: «CUST»  
DATE: December 2011  
SUBJECT: Recall Notice 11V-551 Dual SCBA Compartment Door  
Pierce job#: «Product\_\_Number»  
VIN: «VIN»

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pierce Manufacturing has decided that a defect which relates to motor vehicle safety exists in certain Pierce Arrow XT, Custom Contender, Dash, Enforcer, Impel, Quantum, Saber and Velocity custom fire apparatus models manufactured between May 17, 2005 and October 13, 2011. This safety recall involves only 75' HAL (Heavy Aluminum Ladder) bodies with dual SCBA compartments.

The SCBA dual compartment door latch orientation may have been manufactured incorrectly, allowing the door to accidentally open while the vehicle is in motion. The door may open without warning and without knowledge to the driver. If the door opens, the SCBA cylinders may fall out of the compartment and onto the roadway. This situation could become a road hazard to other motorists and pedestrians which could result in a crash without warning.

To reduce the risk of the air cylinder(s) falling on to the roadway unexpectedly, remove the SCBA air cylinders or fire extinguishers from the dual compartment(s) until the remedy has been completed.

We expect that remedy to this defect will begin no earlier than December 5, 2011. We expect the time required to perform the remedy should not exceed one hour once the work has begun. This remedy will be completed without charge.

If you have not received communication about this potential defect, contact your dealer as soon as possible to schedule an appointment. Take this Owner Notification Letter with you at the time of your appointment and give it to your dealer.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If you have questions regarding this matter, please contact your Pierce dealer, or call Pierce Customer Service toll-free at 1-888 974-3723.

If we fail or are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have previously paid for repairs to address this specific condition, please mail a copy of the repair order, proof of payment and proof-of-ownership to the following address for reimbursement consideration:

Pierce Manufacturing Inc., Customer Service, 2600 American Drive, Appleton, WI 54912-2017

Include your name, address and telephone number(s) in your request.

Sincerely,  
PIERCE MANUFACTURING INC.