

STARTRANS

A DIVISION OF SUPREME INDIANA OPERATIONS INC.

2592 East Kercher Road - Goshen, Indiana 46528 - 574-642-4730 fax: 574-642-4169

SAFETY RECALL NOTICE

January 23, 2012

Dear **(blank)** Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Highway and Motor Vehicle Safety Act.

Startrans has decided that a defect which relates to motor vehicle safety exists in certain vehicles equipped with 34", 35" and 36" seats. Certain 2007 to 2011 Startrans MFSAB School Activity Buses are affected by this recall. School Buses with too big of a rear seat at the rear emergency exit door could restrict rear door egress as stated in FMVSS 217 S5.4.2.1

(1) In the case of a rear emergency exit door, an opening large enough to permit unobstructed passage into the bus of a rectangular parallelepiped 1,145 millimeters (45 inches) high, 610 millimeters (24 inches wide), and 305 millimeters (12 inches) deep keeping the 1,145 millimeter (45 inch) dimension vertical, the 610 millimeter (24 inch) dimension parallel to the opening, and the lower surface in contact with the floor of the bus at all times, until the bottom edge of the rearmost surface of the parallelepiped is tangent to the plane of the door opening;

Your vehicle, identified on the enclosed Vehicle Identification List is affected. For this reason we ask that you read the enclosed bulletin and follow the remedy directions. The information necessary to correct this condition is provided to you free of charge and reimbursement for labor should be filed on a warranty claim form and submitted to Startrans. (enclosed)

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this remedy process performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Supreme Corporation at 1-800-642-4889 and ask for the Startrans Warranty Department.

If you have any problem regarding this recall, please contact the Startrans Warranty Department at (574) 642-4730. A Startrans Bus Representative will arrange for prompt attention to your vehicle.

We regret any inconvenience which this action may cause you. However, we are concerned about your safety. If Startrans fails or is unable to remedy this defect without charge and within a reasonable timeframe, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

The National Highway Traffic Safety Administration (NHTSA) has been informed of this recall notice and has assigned number 11V-563 to this case.

Thank you for your attention to this important matter.

Sincerely,

Startrans Warranty Department