



NHTSA SAFETY RECALL NUMBER 11V-545

Dear HME incorporated customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason for this recall.

HME Inc. has decided that a defect which relates to motor vehicle safety exists in certain Pneumatic Electronic Stability Control (ESC) modules installed on HME fire trucks built between January 2009 and October 2011. Our records indicate that your truck was built with one of the affected components. Meritor WABCO will correct the defect, and the purpose of this letter is to notify you of Meritor WABCO's plan for addressing this defect.

What is the problem?

Under certain unique road and driving conditions involving tight, successive, highly banked curves in opposite directions, vehicle body roll and road inclination characteristics may adversely affect the slip angle calculation by the ESC module. This might cause the ESC System to perceive an over steering situation and therefore apply the front brake until the vehicle is perceived to be stable by the ESC. This unnecessary brake intervention may pull the vehicle out of the curve, requiring the driver to counter steer to keep the vehicle on its intended path, increasing the risk of a crash.

What should you do?

If you receive this notification about this potential defect, please contact the nearest authorized Meritor On-Trac service location to schedule an appointment for the repair; or call Meritor On-Trac Customer Service at 1-866-668-7221 to determine the closest authorized service location. Take this Owner Notification Letter with you at the time of your appointment and give it to the authorized service location. Meritor WABCO will replace the ESC module. The repair should take approximately 1.5 hrs. All work will be done at no cost to you. The safety recall is expected to start on or before December 18th 2011

If you are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1800-424-9153); or go to <http://www.safercar.gov>

If you no longer have the vehicle described in this letter, please help us to update our records and contact HME at 616-534-1463

We apologize for any inconvenience that this may cause; however, we have taken this action in the interest of your safety.