



NISSAN NORTH AMERICA, INC.

National Headquarters
Consumer Affairs Department

P.O. Box 685003
Franklin, Tennessee 37068-5003

OWNER NOTIFICATION

NHTSA Recall 11V-538

Dear Infiniti G37 Coupe Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that a defect that relates to motor vehicle safety exists in some Model Year 2011-2012 Infiniti G37 Coupe vehicles. Our records indicate that you own or lease the Infiniti vehicle identified by the VIN shown below.

Reason for Recall

Certain specific Model Year 2011-2012 G37 Coupe vehicles may have been equipped with an out-of-specification power window switch. This may cause the auto reverse feature to not work properly and could increase the risk of a pinch injury.

What Infiniti Will Do

Your Infiniti retailer will replace the power window switches with new ones, free of charge. This service may take up to an hour to complete, but your Infiniti retailer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Contact your Infiniti retailer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Infiniti retailer.

If you have additional questions you may contact the National Consumer Affairs Department, Infiniti Division, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.