



## YAMAHA MOTOR CORPORATION, U.S.A.

6555 KATELLA AVENUE, CYPRESS, CALIFORNIA 90630-5101 800-962-7926

### IMPORTANT SAFETY RECALL NOTICE

November 21, 2011

Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A. has decided that a defect which relates to motor vehicle safety exists in all 2009~2011 and certain 2012 XVS95 ("V Star 950") and XVS95CT ("V Star 950 Tourer") model motorcycles as well as all 2007 XVS13 ("V Star 1300") and XVS13CT ("V Star 1300 Tourer") model motorcycles. Our records show that you own the affected motorcycle shown above.

**The reason for this recall:**

In affected motorcycles, there may not be a proper seal between the fuel pipes for the fuel injectors and the fuel hose that connects them due to an improperly molded fuel hose. Over time, pressurized fuel can begin leaking at the hose connection points, which could result in a fire hazard.

**What Yamaha and your dealer will do:**

To correct this defect, your authorized Yamaha dealer will both a new fuel hose made with different material to improve hose rigidity and sealing performance during usage and new fuel pipes designed for improved sealing performance. **There will be no charge to you for this procedure.** Installing the new parts takes about 1 hour on V Star 950 models and about 1 hour and 40 minutes on V Star 1300 models, although your dealer may need to keep your motorcycle longer depending upon their schedule.

**What you should do now:**

Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long they expect to keep your motorcycle for this service. Remember to take this letter with you when you take in your motorcycle. **You should not ride your motorcycle until this modification is performed. Additionally, you should not park your motorcycle near sparks, open flames, or other sources of ignition until it is modified.**

If you are unable to return to the Yamaha dealer who sold you the motorcycle, this service will be performed by any authorized Yamaha Motorcycle dealer. For the name of a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha web site at: [www.yamaha-motor.com](http://www.yamaha-motor.com).

If you have had this repair performed before you received this letter, you may be entitled to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this repair. For more information, contact Yamaha Customer Relations at 1-800-962-7926.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

**If you need help:**

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.  
Customer Relations Department  
P.O. Box 6555  
Cypress CA 90630  
or call 1-800-962-7926.

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**If you no longer own this Yamaha:**

If you have sold your motorcycle to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the serial number shown to the right of your name and address above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,  
Customer Support Group  
Yamaha Motor Corporation, U.S.A.