



**SAFETY RECALL L37/NHTSA 11V-528  
AIRBAG SYSTEM CLOCKSPRING**

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2008 through 2012 model year Jeep® Wrangler Right Hand Drive (RHD) vehicles.**

*The problem is...* **The clockspring assembly that connects the driver's airbag to the electrical system on your Wrangler (VIN: xxxxxxxxxxxxxxxxxxxx) could experience a compromised driver's airbag circuit. This would cause the airbag light to illuminate or flash intermittently, which indicates the airbag may not deploy and increase the risk of an injury in the event of a frontal crash.**

**Please note that a component intended to provide a permanent remedy for this condition is currently not available. Chrysler will contact you again, when the remedy parts are available. We apologize for any inconvenience this may cause.**

- When the AIRBAG warning light on your instrument panel illuminates for a few seconds after you start your vehicle and then goes out, this **indicates the airbag system is functioning properly** and no further action is required at this time.
- If the AIRBAG warning light either illuminates intermittently while you are driving or remains on, this is **an indication your airbag system is not functioning properly.**

*What your dealer will do...* In the interim, **if the AIRBAG warning light either illuminates intermittently while you are driving or remains on**, Chrysler will provide a free diagnosis. If the clockspring assembly is faulty, Chrysler will replace the existing clockspring free of charge (parts and labor). The work will take about one hour to complete. However, additional time may be necessary depending on service schedules.

*What you must do to ensure your safety...* In the interim, **if the AIRBAG warning light either illuminates intermittently while you are driving or remains on**, you are encouraged to **contact your Chrysler, Jeep, or Dodge dealer** right away to schedule a service appointment. Ask the dealer to hold the part for your vehicle or to order it before your appointment. **Please bring this letter with you to your dealer.**

*If you need help...* If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at [www.jeep.com/ownersreg](http://www.jeep.com/ownersreg)

(over)

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations  
Chrysler Group LLC  
Notification Code L37

*Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.*