



SAFETY RECALL NOTICE

TO: «CUST»
DATE: December 2011
SUBJECT: Recall Notice 11V-527 Meritor WABCO ESC - Kit number 400 869 024 7
Pierce job#: «Product__Number»
VIN: «VIN»

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pierce Manufacturing has decided that a defect which relates to motor vehicle safety exists in certain Pierce Arrow XT, Custom Contender, Impel, Quantum, Saber and Velocity custom fire apparatus models manufactured between December 19, 2007 and October 7, 2011. This safety defect involves only those vehicles manufactured with the Meritor WABCO Pneumatic Electronic Stability Control (ESC) system.

Meritor WABCO has determined that under certain unique road and driving conditions involving tight, successive, highly banked curves in opposite directions, vehicle body roll and road inclination characteristics may adversely affect the slip angle calculation by the ESC Module. This might cause the ESC System to perceive an oversteering situation and therefore apply the front axle outer wheel service brake until the vehicle is perceived to be stable by the ESC. This unnecessary brake intervention may pull the vehicle out of the curve, requiring the driver to counter steer to keep the vehicle on its intended path. If the driver is slow to react during this described unnecessary ESC intervention, the vehicle may deviate from its intended path and cause a crash.

Owners are cautioned to be aware of this potential unnecessary brake intervention on high banked S-curve roads. All known occurrences of this described condition have occurred on tight, S-type curves that are highly banked above 6 degrees. The faster the vehicle is driven on this unique road condition, the tighter the curves and the higher the bank, the more likely the occurrence of unnecessary oversteer brake activation by the ESC.

We expect that remedy to this defect (replacing the ESC module) will begin no earlier than December 16, 2011. We expect the time required to perform the remedy should not exceed two hours once the work has begun. This remedy will be completed without charge.

Contact the nearest authorized Meritor OnTrac service location to schedule an appointment for the repair; or call Meritor OnTrac Customer Service at 866-668-7221 to determine the closest authorized service location. Take this Owner Notification Letter with you at the time of your appointment and give it to the authorized service location.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If you have questions regarding this matter, please contact Meritor OnTrac Customer Service at 866-668-7221.

If we fail or are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have previously paid for repairs to address this specific condition, please mail a copy of the repair order, proof of payment and proof-of-ownership to the following address for reimbursement consideration:

Pierce Manufacturing Inc., Customer Service, 2600 American Drive, Appleton, WI 54912-2017

Include your name, address and telephone number(s) in your request.

Sincerely,
PIERCE MANUFACTURING INC.