



October 25, 2011

Fire Department
Address
City, State Zip

[Production Number] [Vin# _____]

Re: Safety Defect Notice
11E039000 Meritor WABCO Recall Number
Ferrara Fire Apparatus Campaign Number 11V-507

Dear Chief:

Ferrara Fire Apparatus Inc. has been notified by Meritor WABCO that a defect, which relates to motor vehicle safety, exists in units with Electronic Stability Control Systems (ESC) installed. Our records indicate your vehicle has received one of the suspect ESC modules. The purpose of this letter is to inform you of our plan for addressing this defect.

What the defect is and the risks involved in vehicle safety:

Meritor Wabco has determined that under certain unique road and driving conditions involving tight, successive, highly banked curves in opposite directions, vehicle body roll and road inclination characteristics may adversely affect the slip angle calculation by the ESC Module. This might cause the ESC system to perceive an oversteering situation and therefore apply the front axle outer wheel service brake until the vehicle is perceived to be stable by the ESC. This unnecessary brake intervention may pull the vehicle out of the curve, requiring the driver to counter steer to keep the vehicle on its intended path. If the driver is slow to react during this described unnecessary ESC intervention, the vehicle may deviate from its intended path. All known occurrences of this described condition have occurred on tight S-type curves that are highly banked above 6 degrees. The faster the vehicle is drive on this unique road condition, the tighter the curves and higher the bank, the more likely the occurrence of unnecessary oversteer brake activation by the ESC.

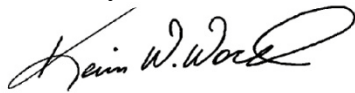
What Ferrara Fire Apparatus is doing to resolve this issue.

Once the required replacement ESC modules have been procured, a Ferrara Fire Apparatus Inc. field service technician will visit your location to replace the defective module and recalibrate the ESC system. Replacement ESC modules should be available to Ferrara Fire Apparatus by Meritor WABCO by November 30, 2011. Your vehicle will be attended to as quickly as possible thereafter.

Any questions pertaining to this Safety recall should be directed to Charlie Grimes @ 225-567-7100 Ext. 3011

Or charlieg@ferrarafire.com

Sincerely,

A handwritten signature in black ink that reads "Kevin W. Word". The signature is written in a cursive style with a large, sweeping initial "K".

Kevin W. Word
Electrical Engineer
Ferrara Fire Apparatus Inc.